

GENERAL MOTORS

DCS7492

URGENT - DISTRIBUTE IMMEDIATELY

Date: May 6, 2026

Subject: Stop Delivery Order for Noncompliance Recall N252540431
Missing Owner's Manual

Models: 2026 Chevrolet Tahoe

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2026 model year Chevrolet Tahoe vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about a Noncompliance recall that involves these vehicles. The GM recall number is N252540431. The total number of U.S. vehicles involved is 375.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the noncompliance is remedied.

These vehicles may fail to conform to certain owner's manual content requirements of the Federal Motor Vehicle Safety Standards (FMVSS), including S4.5.1.(f) of FMVSS No. 208, "Occupant crash protection." These vehicles may have been delivered without an owner's manual. Owners may be unable to find information on the safe use and operation of the vehicle, increasing the risk of injury in a crash.

Parts are not currently available.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system has been updated for this recall. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory or in-transit is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory or in-transit. To identify involved vehicles in dealer used inventory or in-transit, run an Open VIN Report or Field Action Initiation Report using Field Action Reports-GFAM within the Maxis Dealer Application in Global Connect.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "05/06/2026" under Release Date and "Incomplete – Remedy Not Available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE