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Sent on 02 27 2026 **Expires on** 04 17 2026

From Erik Blank, Manager of Auto Campaigns and Recalls

Subject Stop Sale/Safety Recall:24 Prologue Instrument Cluster Center Display Software

DATE: February 27, 2026

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Erik Blank, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2024 Prologue Instrument Cluster Center Display Software Update

On February 26, 2026, American Honda notified NHTSA of a **stop sale** and **safety recall** for certain 2024 Prologue vehicles. A software programming issue may cause the Instrument Cluster and the Infotainment Display to intermittently go blank while driving, which could increase the risk of a crash or injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

REPAIR

Update vehicle software to the latest versions.

SOFTWARE

The updated software will be available at launch.

PARTS

There are no parts needed for this recall.

TOOLS

There are no new special tools needed for this recall.

SERVICE BULLETIN

Service Bulletin 26-056, *Safety Recall: 2024 Prologue Instrument Cluster Center Display Software Update* posted to the Service Information System (SIS) as of February 27, 2026. It includes software repair and warranty claim information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification in mid-April 2026.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.