

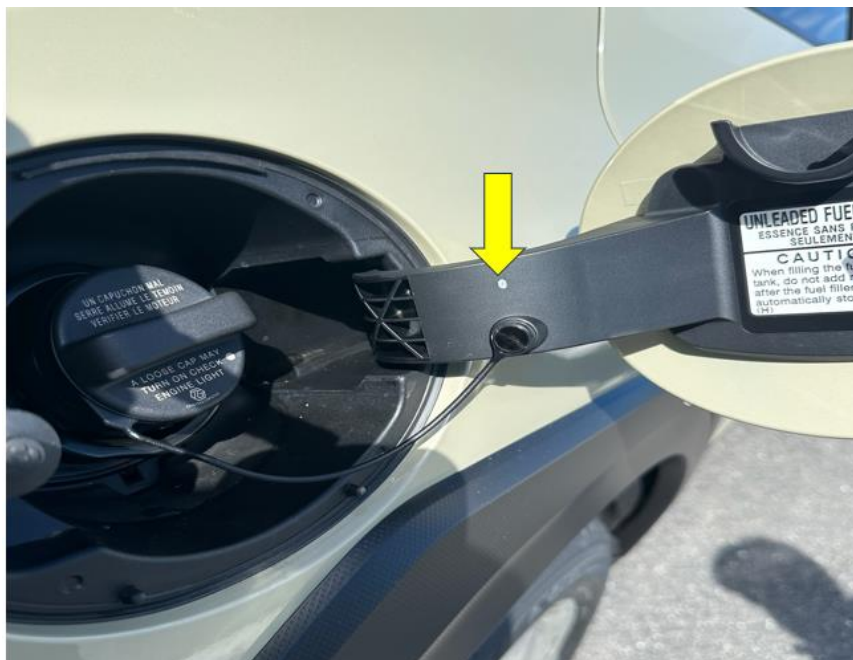


To: All Subaru Retailers
From: Subaru of America, Inc. – Service Quality
Date: March 6, 2026
Re: *WRD-26 Fuel Filler Cap Gasket- Port Rectification*

The purpose of this message is to provide an update regarding the WRD-26 Fuel Filler Cap Gasket Stop Sale.

Affected 2026 Subaru Crosstrek Hybrid vehicles have been held at all ports since the stop sale was announced. Beginning on Friday, 3/6, ports will begin completing WRD-26 recalls on the 2026 Crosstrek Hybrid vehicles. Once completed, these vehicles will be sent to retailers. There is a process in place to have recall claims entered for these vehicles as the repairs are completed at the port, however there is a chance that some retailers may receive these vehicles prior to a claim being entered to complete the recall.

When receiving any vehicle, best practice is always to run a VIN Inquiry to see if there are any open recalls or service campaigns. If you receive any 2026 Crosstrek Hybrid vehicle that shows the WRD-26 recall in an Open-Limited parts available status, it likely means that the vehicle has arrived at the retailer prior to a claim being entered for recall completion. You can verify whether the recall has been completed by looking for a white marking on the fuel door hinge as pictured below. If the fuel door hinge has this marking, the WRG-26 recall has been completed and there will be a claim reflecting the recall completion within 24 hours. If the marking is *not* present, the WRD-26 recall has *not* been completed, and the vehicle should be treated as stop sale vehicle.



Additionally, retailers can inspect the gas cap gasket. If the WRD26 recall has been performed there will be an O-ring placed into the grooved section of the gas cap gasket.

