



To: All Subaru Retailers
From: Subaru of America, Inc. – Service Quality
Date: February 23, 2026
Re: WRD-26 Fuel Filler Cap Gasket Safety Recall – Stop Sale Repair Procedure

We are happy to provide repair procedure information for the 2025 Forester hybrid and 2026 Crosstrek hybrid vehicles in retailer inventory affected by the WRD-26 Fuel Filler Cap Gasket Stop Sale.

The WRD-26 recall status for the stop sale vehicles are currently in an “Open- Limited parts available” status, with the remaining affected vehicles in an “Open-Remedy not yet available status”. Retailers should use the service procedure included at the end of this message to address in-stock stop sale units only. **Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair.**

The repair procedure outlined below is meant **only for stop sale vehicles in retailer inventory.** We will provide additional information for the remaining vehicles affected in the coming weeks. Please be sure to review the service procedure in its entirety. Once we have sufficient parts available, the VIN status for the remaining recall population will be updated to allow repairs to begin. Retailers will be notified when this update occurs.

STOP SALE SERVICE PROCEDURE INFORMATION

IMPORTANT: The repair procedure outlined below is meant **only for stop sale vehicles in retailer inventory.** We will communicate additional information for the remaining affected vehicles in the coming weeks.

PART INFORMATION:

WRD-26 Part Kit Breakdown- SOA3212026X

Part Name	Qty	Image
GASKET	1	
GASKET CAP (O-RING)	1	

NOTE: Parts will be forced shipped to retailers prior to official release.

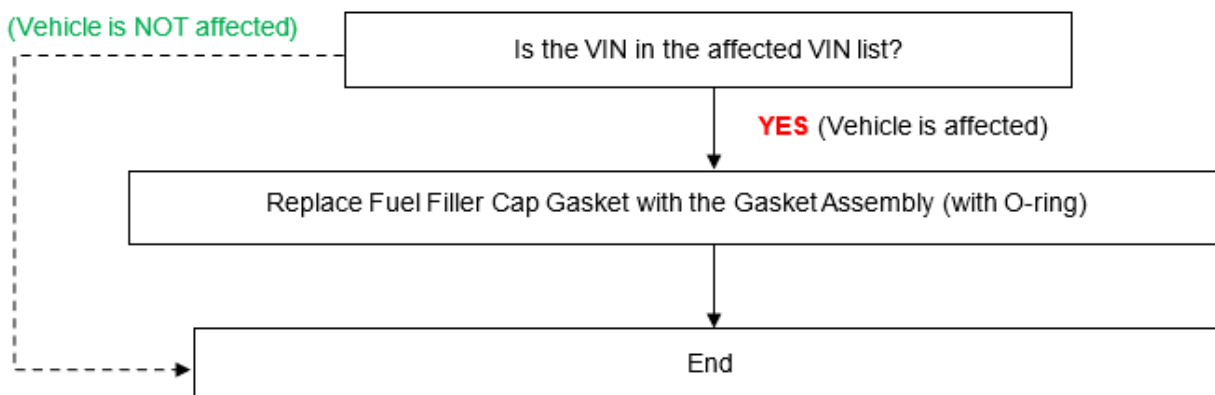
REQUIRED EQUIPMENT:

Tool Name	Applications	Image
Plastic Trim Remover	For removing the Gasket from the Fuel Filler Cap	

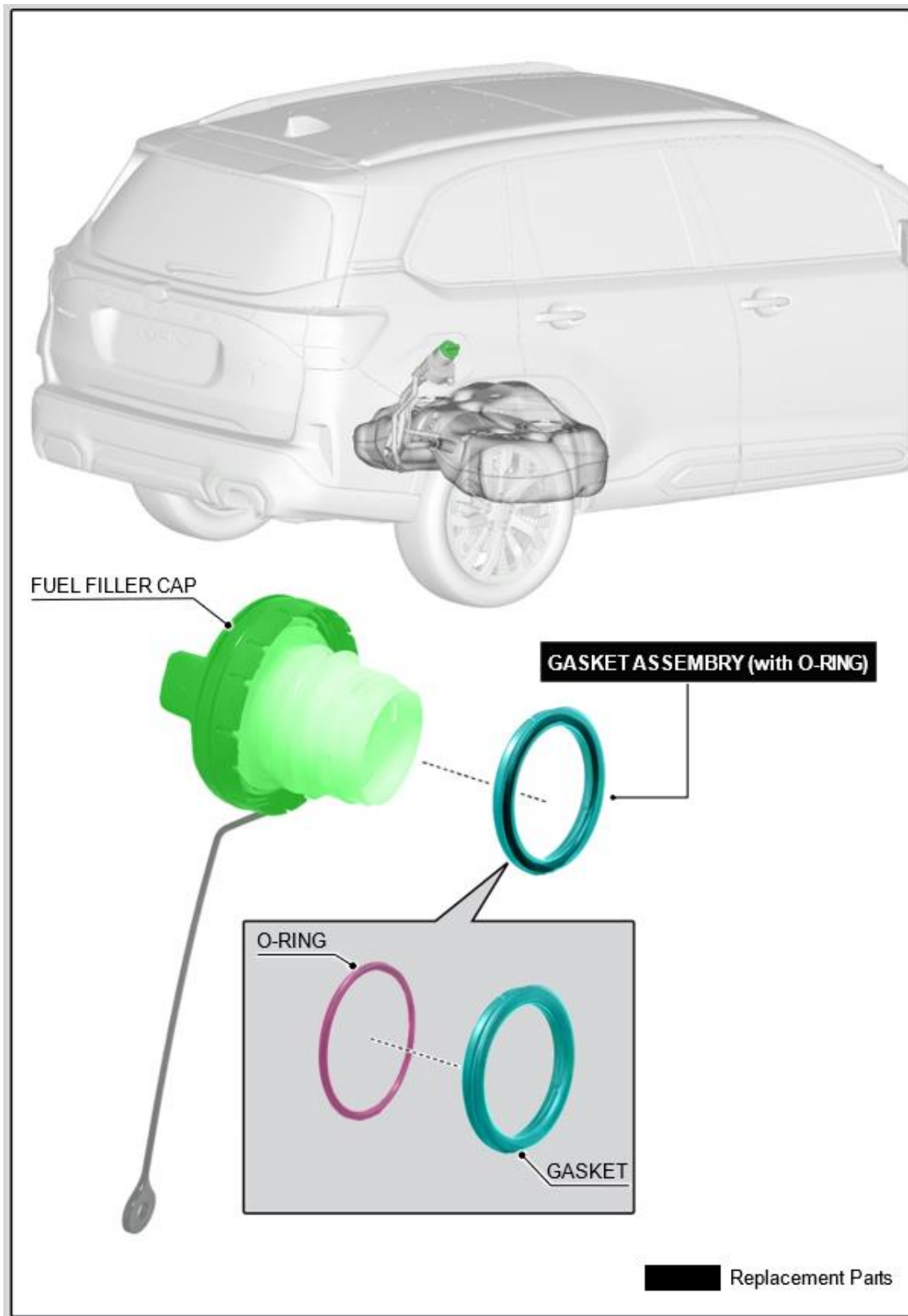
WORK PROCEDURE FLOW CHART:

NO

(Vehicle is NOT affected)



COMPONENT CONFIGURATION:



SERVICE PROCEDURE:

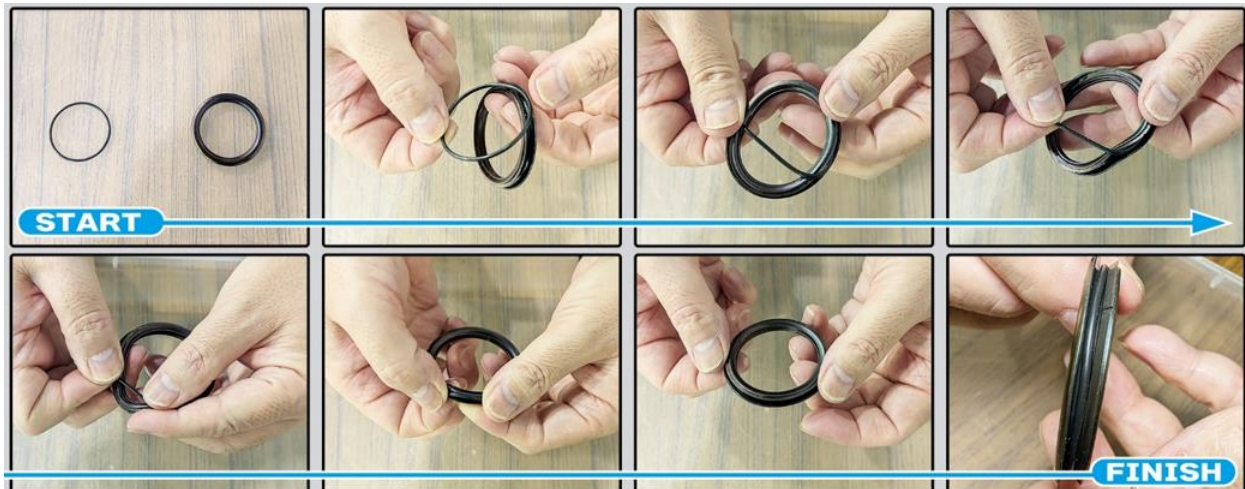
IMPORTANT: An instructional Tips Video has been developed to be used in conjunction with the instructions below. View the video by accessing the following link:

[WRD-26 Tips](#)

STEP 1: Prepare the new gasket by installing the O-ring inside the groove of the gasket. Once completed, inspect the installation and confirm the O-ring is installed evenly around the circumference of the gasket. Refer to the 00:00 minute of the Tips Video.

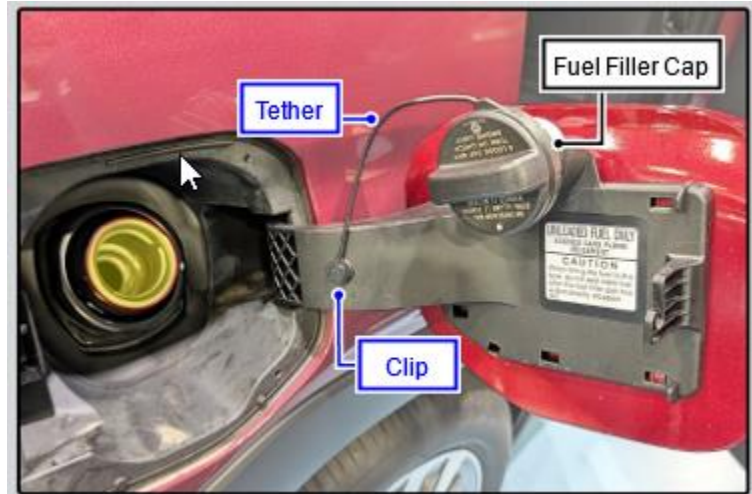
NOTE: When ambient temperature is low, the rubber becomes stiff. It is best to perform this procedure indoors.

CAUTION: DO NOT excessively pull the O-ring or deform the gasket.



STEP 2: Open the fuel door and remove the fuel filler cap.

NOTE: It is not required to disconnect the fuel filler cap tether and clip.

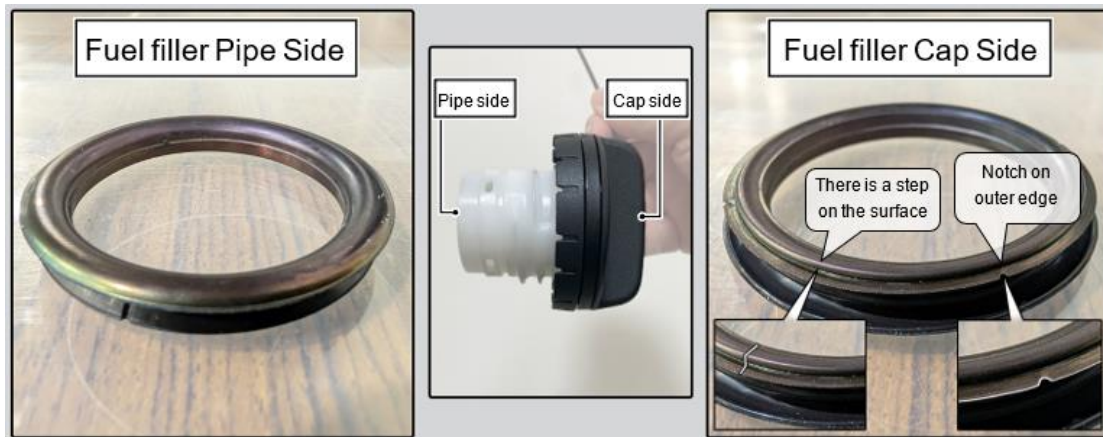


Using a plastic trim tool, remove the fuel filler cap gasket. Discard the original gasket. Refer to the 00:25 minute of the Tips Video.

CAUTION: DO NOT use any metal tools under any circumstances. **DO NOT** allow any foreign material to enter the fuel filler pipe.



STEP 3: Confirm the installation direction of the preprepared replacement gasket.



A: Start to install the gasket onto the fuel filler cap with the fuel filler **Pipe Side** facing you. Set the gasket at the starting point of the threads.

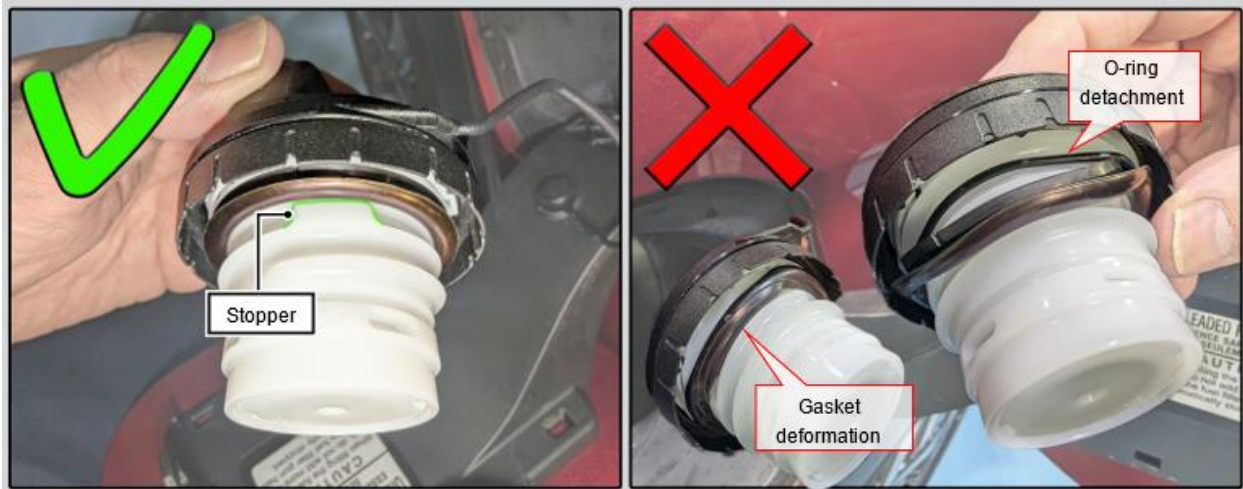
B: Using your fingers, press the gasket along the thread while turning the gasket in a clockwise direction. Continue until the gasket is fully seated in the fuel filler cap. Refer to the 00:47 minute of the Tips Video.

CAUTION: Installing the gasket along the thread will help prevent the previously installed O-ring from separating. Be CAREFULL not to damage the fuel cap tether by twisting or pulling during the gasket replacement.



STEP 4: Confirm the gasket is securely and fully seated to the proper depth beyond the stopper portion of the cap. Ensure the gasket is not deformed and the O-ring is properly aligned.

CAUTION: If the gasket is not installed correctly, there is a risk of gasket deformation, or the O-ring can become damaged. If this occurs, the parts **MUST NOT** be reused. Any deformation and/or damage to the gasket or O-ring will require new parts to be installed correctly.



Confirm the gasket is installed in the correct orientation and is not reversed.

CAUTION: If the gasket is installed in the wrong position, it is possible for the gasket and O-ring to be damaged. If installed incorrectly, new parts will be required with correct installation.



STEP 5: Install the fuel filler cap. Tighten the cap until it clicks and close the fuel lid.

CLAIM REIMBURSEMENT AND ENTRY PROCEDURES:

Credit to perform this recall will be based on properly completed repair order information. Retailers may submit claims through Subarunet.com.

Labor Description	Labor Operation #	Labor Time	Fail Code
FUEL FILLER CAP GASKET R&R	A100-201	.2H	WRD-26

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.