

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**  
Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Thomas Built Buses Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada

Daimler Truck North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry using the **PNA App on the DTNA Portal**

---

REF #: ICI26-008

Effective: 04/24/2026

Release: 04/24/2026

**SUBJECT: F1030 Revised Bulletin**

---

This letter is to inform you that a revised bulletin for Recall F1030 (Heater Hose Clamps) is now available on the DTNA Portal.

**REVISION:** SRT 996-R262C CLAMPS, HEATER HOSE, INSPECT AND REPLACE ALL CLAMPS AND HOSES (F1030) has been updated from eight hours to twelve hours.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the Prism Network Assistant (PNA) located on the DTNA Portal.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**  
Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Thomas Built Buses Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada

Daimler Truck North America LLC

**DÉPARTEMENT DES CAMPAGNES DE GARANTIE**

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

Si vous avez des questions concernant cette lettre, veuillez soumettre votre demande via l'application PNA sur

REF #: ICI26-008

Efficace: 04/26/2026

Libérer: 04/26/2026

**SUBJECT: F1030 Bulletin révisé**

Cette lettre a pour but de vous informer qu'un bulletin révisé concernant le rappel F1030 (colliers de serrage des tuyaux de chauffage) est désormais disponible sur le portail DTNA.

**RÉVISION :** SRT 996-R262C COLLIERS, TUYAU DE CHAUFFAGE, INSPECTER ET REMPLACER TOUS LES COLLIERS ET TUYAUX (F1030) a été mis à jour de huit heures à douze heures.

Si vous avez des questions ou avez besoin d'informations complémentaires, veuillez contacter le Service des campagnes de garantie en soumettant une demande via le Prism Network Assistant (PNA), accessible sur le portail DTNA.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*