

Content Id: 18006

GENERAL MOTORS

DCS7427

URGENT - DISTRIBUTE IMMEDIATELY

Date: February 12, 2026

Subject: Stop Delivery Order for Safety Recall N252536750

Rear Wheel Lockup

Models: 2022 Cadillac Escalade and Escalade ESV

2022 Chevrolet Suburban

2022 Chevrolet Tahoe

2022 GMC Yukon and Yukon XL

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2022 model year Cadillac Escalade and Escalade ESV, Chevrolet Suburban, Chevrolet Tahoe, and GMC Yukon and Yukon XL vehicles equipped with 10 Speed Transmission with ETRS (Electronic Transmission Range Select) System in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about a Safety recall that involves these vehicles. The GM recall number is N252536750.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

A transmission control valve in some of these vehicles may be susceptible to excess wear over time, resulting in a gradual loss of pressure within the valve that can cause harsh shifting. In rare cases, the rear wheels may experience a momentary lock up or may remain locked. If the rear wheels lock up while driving, there is an increased risk of a crash.

Software is not currently available, but when software is available, dealers will install new transmission control module (TCM) software that will monitor valve performance and detect excess wear approximately 10,000 miles before a wheel lock up condition could occur.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system has been updated for this recall. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory or in-transit is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory or in-transit. To identify involved vehicles in dealer used inventory or in-transit, run an Open VIN Report or Field Action Initiation Report using Field Action Reports-GFAM within the Maxis Dealer Application in Global Connect.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "02/12/2026" under Release Date and "Incomplete – Remedy Not Available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working to develop the software as quickly as possible. When software is available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE