

SAFETY RECALL ACTION NOTICE 641

Triumph Motorcycles has initiated a voluntary safety recall affecting a specific VIN range of the below-referenced models. **We require your immediate attention to rectify the below machines. Please see complete details below.**

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REMOVAL OF ALTERNATOR TO MAIN HARNESS CONNECTOR

<u>MODEL CODE</u>	<u>MODEL</u>	<u>MODEL YEAR</u>
D54	STREET SCRAMBLER SANDSTORM	2021 – 2022
D64	STREET TWIN GOLDLINE	2022 – 2022
DA2	BONNEVILLE T100 BLACK	2020 – 2021
DB4	BONNEVILLE T100	2021 – 2024
DC3	STREET SCRAMBLER	2020 – 2020
DC4	STREET SCRAMBLER	2022 – 2022
DCZ	SCRAMBLER 900	2023 – 2024
DP3	STREET TWIN	2021 – 2021
DP4	STREET TWIN	2021 – 2022
DPZ	SPEED TWIN 900	2023 – 2024
DT4	BONNEVILLE T120 BLACK	2021 – 2024
DTC	BONNEVILLE T120 DGR	2024 – 2024
DU	BONNEVILLE T120	2021 - 2021
DU4	BONNEVILLE T120	2021 – 2024
DUY	BONNEVILLE T120 BLACK	2020 - 2021

Certain affected VINs between AE2011 to BT0245

(All Markets)

IMPORTANT INFORMATION

In October 2024, Triumph released a voluntary recall (herein after the “existing campaign”) to introduce an Alternator Connector Wire Alignment Clip to a range of D-Series models under Safety Recall Action Notice No 627.

VINS from VIN AE2011 have been placed into a new campaign (covered by SRAN 641, copies available in the TOL Service Bulletin library).

The repair process described in SRAN 641 instructs dealers to cut wiring and remove/discard the connector block and then to hard wire the 3 wires from the alternator assembly directly onto cut wires from the main harness.

All motorcycles to date repaired as per SRAN 627 Issue 1 between VINS AE2011 – BT0245 are to be revisited and repaired as per the new instructions contained in SRAN 641.

Please note that there will be two new service tools released to you T3880188 WIRESTRIPPER, 0,2-6MM,170MM and T3880189 RATCHET CRIMP TOOL. These tools must be used to undertake the repairs as described in SRAN 641.

In summary, VINS listed in SRAN 627 Issue 2 will continue to be repaired as per the original process in SRAN 627 (addition of Alternator Connector Wire Alignment Clip), whereas VINS listed in SRAN 641 will have a new repair process (removal of the connector body).

WHAT IS THE PROBLEM?

The connection system may suffer significant damage and may not function, resulting in decreased alternator performance, thereby increasing the risk of an injury. In extreme cases, there have been reports of smoke and signs of overheating, including scorched connectors and thermal damage to surrounding components.

The root cause of the issue is a combination of factors including oil, engine ambient temperature, connector fretting and high current draw thereby increasing the resistance of the connection, resulting in temperatures that exceed the limits of the connector body's plastic material.

WHAT WILL TRIUMPH DO?

To address this condition, Triumph is launching a new recall as described in Safety Recall Action Notice 641. The remedy for this recall will be to replace the current 2-piece connector body with a single in-line crimped solution for each of the three wires from the alternator assembly.

All arrangements for updating of our computer systems have been completed.

Notification letters to current owners will be mailed shortly, explaining the action and advising owners to return their bikes to a Triumph dealer to have the modification carried out free of charge.

WHAT SHOULD YOU DO?

All affected motorcycles are to be checked and, if necessary, repaired in accordance with Safety Recall Action Notice 641. Please carefully read the notice which includes not only repair instructions, but also instructions regarding any unsold stock.

It is imperative that any owner who has purchased an affected motorcycle be contacted by you immediately and asked to return the motorcycle for modification.

Triumph Dealers should take the following actions:

1. Quarantine all unsold motorcycle stock (including motorcycle stock for sale on your website and with 3rd parties) and make arrangements to perform the repair as per the above Safety Recall

Action Notice prior to any further deliveries to customers.

2. Owners of motorcycles outside of the affected VIN range are not affected by this recall and may therefore require reassurance.
3. Using your own records, please contact affected customers to arrange repairs at the earliest opportunity.
4. This action is likely to increase visitor traffic to your showroom and service areas. Please ensure all arrangements are made to best accommodate them.

**FEDERAL LAW PROHIBITS THE DELIVERY OF A RECALLED
MOTORCYCLE UNDER A SALE OR LEASE UNTIL THE REMEDY HAS
BEEN PERFORMED.**

We apologize for the inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products. We thank you in advance for your anticipated cooperation.

If you have any questions, please contact Triumph Customer Support at (888) 284-6288.