

**ATTENTION:** Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

## Safety Recall Launch Notification

March, 2026

Campaign #	NHTSA ID	Campaign Codeword	<b>Retrofit Cover on Airbag Control Unit</b>
2026030003	26V070	VS2KORSRS	

### Campaign Details

<b>Total Recall Population</b>	52,358	<b>Model(s)/ Platform(s)</b>	Metris RHD (447)
<b>Vehicles in Dealer Inventory</b>	0		
<b>Model Year(s)</b>	2020, 2022-2023		
<b>Issue</b>	MBAG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain right-hand-drive Metris (447 platform) vehicles, increased amounts of condensation might accumulate on the outside of the air distribution housing of the air conditioning under certain operating conditions, and seep onto the airbag control unit positioned beneath it. Over time, condensation on the airbag control unit might lead to corrosion in the electrical connector of the control unit and impede the deployment of the airbag, which could increase the risk of injury in the event of a crash.		
<b>What We're Doing</b>	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz Metris dealer will install a protective cover over the airbag control unit on the affected vehicles.		
<b>Remedy</b>	The remedy is available and can be ordered at this time.		
<b>Launch Date</b>	Affected VINs will be flagged in VMI as <b>"OPEN"</b> on Wednesday, April 8, 2026. The campaign will be visible on the <a href="http://www.NHTSA.gov">www.NHTSA.gov</a> website and may generate questions from customers.		
<b>Approximate Customer Notification Date</b>	Friday, April 10, 2026 Final customer letters can be found at <a href="http://www.mbvans.com">www.mbvans.com</a> or <a href="http://www.nhtsa.gov">www.nhtsa.gov</a> at the time of mailing.		
<b>Warranty Claim Notice</b>	Please note the campaign will close after the warranty claim has been submitted. This change can take at least one day to reflect in Netstar VMI.		

**Given this notice, it is a violation of federal law for a dealer to sell or lease any new vehicle in dealer inventory covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.**

- Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.
- Once the remedy is available, vehicles will be flagged as "OPEN" and Work Instructions will be available.
- As a matter of normal service process, please check for other repair measures that might be applicable to the vehicle(s).

**Additionally, given this notice, it is a violation of federal law for car rental companies to rent vehicles covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.**

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.



**Model** 447.603 23 as of 676556 up to 987934  
with code ZU8 (National version for USA)

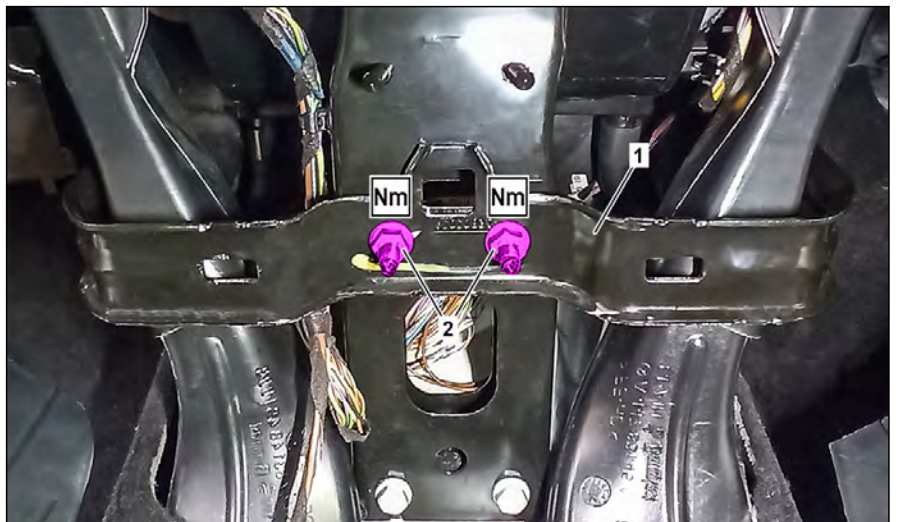
**Model** 447.603 24 as of 100003 up to 359598  
with code ZU8 (National version for USA)

**Operation no. of the operation texts or standard texts and flat rates**

Category	Op. no.	Operation text	Time	Damage Code	Codeword
P	11 0067	Operations: retrofit protective cover onto supplemental restraint system (SRS) control unit	0.7 hrs	82 940 04	VS2KORSRS
P	02 8048	OPERATION: PERFORM QUICK TEST	0.2 hrs	82 940 04	VS2KORSRS
P	12 1771	Operations: create TIPS case	0.2 hrs	82 940 04	VS2KORSRS
P	11 0068	Operations: create extra work for TIPS case, carry out additional repairs after coordination, for VEH with fault codes	As Needed	82 940 04	VS2KORSRS

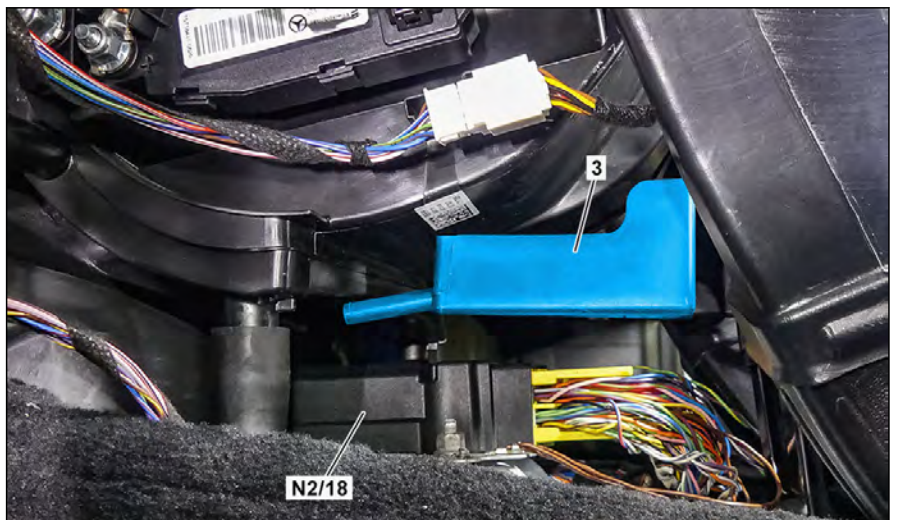
1 Holder

2 Nuts



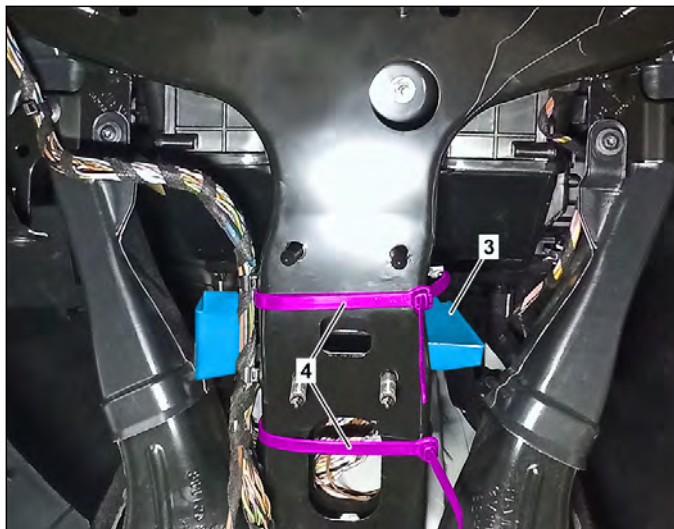
S68.10-A089-75

3 Protective cover  
N2/18 Supplemental Restraint System (SRS) control unit



S91.60-A187-75

- 3 Protective cover
- 4 Cable ties









S68.10-A090-81

- 5 Base



S68.10-A091-81

<b>Warning</b>	<b>Risk of injury</b> caused by fingers being jammed or pinched when removing, installing or aligning hoods, doors, trunk lid/rear-end door or sliding roof.	No parts of the body or limbs should be within the operating area when the components are moving.	AS00.00-Z-0011-01A
<b>Notice</b>	Notes on self-locking nuts and bolts		AH00.00-P-0001-01KOA
<b>Notice</b>	Information on preventing damage to electronic components due to electrostatic discharge		AH54.00-P-0001-01A
<b>Notice</b>	Notes on carrying out repair work in the vehicle interior		AH68.00-D-0001-01KOS
<b>Check</b>			
1	Check that the vehicle is affected by the measure.		

2	Check of the fault messages and warnings displayed in the instrument cluster for the supplemental restraint system (SRS).	<p>If the indicator lamp for the supplemental restraint system (SRS) lights up,</p> <p style="text-align: center;">↓</p> <p>Continue with operation step 3.</p> <p>If the indicator lamp for the supplemental restraint system (SRS) does not light up,</p> <p style="text-align: center;">↓</p> <p>continue with step 5.</p>	
<b>Attach</b>			
3 	Install diagnostic system.	<p>If the diagnostic system is not yet installed.</p> <p> Always use <b>the latest</b> XENTRY Diagnosis Software release with <b>all available</b> add-ons.</p> <p> For more information on "Retail Data Storage," see the XENTRY Portal using the following path: XENTRY Portal → Mercedes-Benz Retail Platform → Explore → Pages → Diagnosis and workshop equipment → XENTRY Update Service → XENTRY Update Service and Retail Data Storage</p> <p> The operation steps in the diagnostic system must always be strictly followed. If XENTRY Diagnosis is already connected to the vehicle,</p> <p style="text-align: center;">↓</p> <p>continue with operation step 4.</p>	AD00.00-S-2000-04E
 <b>Check</b>			
4	Perform quick test.	<p>Fault codes for supplemental restraint system control unit (SRS) (Code: VS2KORSRS)</p> <p> The table lists the potential fault codes that may be displayed for the safety restraint system (SRS). If one or more of the listed fault codes are displayed after the quick test,</p> <p style="text-align: center;">↓</p> <p>create an XENTRY TIPS case and wait for further instructions. Do not perform any further repair measures until approval has been granted in the XENTRY TIPS case.</p> <p>If none of the listed fault codes are displayed after the quick test,</p> <p style="text-align: center;">↓</p> <p>clear all remaining fault codes. Any necessary rectification of fault codes must not be invoiced under the service measure in this case. Then continue with operation step 5.</p>	<b>Page 6</b>

	<b>Remove</b>		
5 	Partially remove trim from vertical strut.	Model 447 with code ZU8 (national version for USA) Do not disconnect the electrical connectors on the trim at the vertical strut.	AR68.00-S-1500E
6.1 	Remove trim at bottom for center instrument panel.	Model 447 except code FJ3 (double cup holder, cockpit center)	AR68.10-S-1498E
6.2 	Remove cup holder.	Model 447 with code FJ3 (double cup holder, cockpit center)	AR68.00-S-1000E
7	Remove holder (1).	To do this, unscrew nuts (2).	
	<b>Retrofit</b>		
8	Retrofit protective cover (3) over the supplemental restraint system (SRS) control unit (N2/18).	Install protective cover (3) without knocking other component parts. Otherwise, noises may occur while driving. Position protective cover (3) centrally between supplemental restraint system (SRS) control unit (N2/18) and air conditioner box. Attach protective cover (3) to crossmember using two cable ties (4).	
9	Glue mat (5) to front area of air conditioner box.	The bonding area must be completely dust and grease-free. Otherwise, adhesion problems may occur. Cut mat (5) to correct length and glue in diagonally (from top left to bottom right, as shown).	
	<b>Install</b>		
10	Install holder (1).	Tighten nuts (2) to specified tightening torque. M8×1	BA00.10-Z-1001-02KOA
11.1 	Install cup holder.	Model 447 with code FJ3 (double cup holder, cockpit center)	AR68.00-S-1000E
11.2 	Install bottom trim for center instrument panel.	Model 447 except code FJ3 (double cup holder, cockpit center)	AR68.10-S-1498E
12 	Install trim on vertical strut.	Model 447 with code ZU8 (national version for USA)	AR68.00-S-1500E

Headless bolts: bolts and nuts, fine-pitch thread

Number	Designation		8.8	10.9
BA00.10-Z-1001-02KOA	M8×1	Galvanized	Nm 25	35
		Phosphated	Nm 23	32

Headless bolts: bolts and nuts, fine-pitch thread

Number	Designation		12.9
BA00.10-Z-1001-02KOA	M8×1	Galvanized	Nm 41
		Phosphated	Nm 38

**Parts ordering note**

<b>Part no.</b>	<b>Designation</b>	<b>Quantity</b>
A 447 835 39 00	Protective cover	1
A 123 475 01 20	Mat (foam material)	1
A 000 995 95 06	Cable ties	2

SM91.60-S-0107-01A	Fault codes for supplemental restraint system control unit (SRS) (Code: VS2KORSRS)		
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**with code ZU8 (National version for USA)**

**Model**     **447.603 24 as of 100003 up to 359598**  
**with code ZU8 (National version for USA)**

**i** The table lists the potential fault codes that may be displayed for the safety restraint system (SRS).

B000111	B000112	B00012B	B000211	B000212
B00022B	B000411	B000412	B00042B	B001011
B001012	B00102B	B001111	B001112	B00112B
B001211	B001212	B00122B	B001311	B001312
B00132B	B002111	B002112	B00212B	B002211
B002212	B00222B	B002911	B002912	B00292B
B002A11	B002A12	B002A2B	B005011	B005012
B005111	B005112	B005211	B005212	B00522B
B005311	B005312	B005411	B005412	B005511
B005512	B006111	B006112	B007011	B007012
B00702B	B007211	B007212	B00722B	B007911
B007912	B00792B	B007A11	B007A12	B007A2B
B007E11	B007E12	B007E2B	B007F11	B007F12
B007F2B	B008011	B008012	B00802B	B008211
B008212	B00822B	B009011	B009012	B009015
B009111	B009112	B009211	B009212	B009311
B009312	B009511	B009512	B009515	B009611
B009612	B009711	B009712	B009811	B009812
B009A11	B009A13	B009A14	B009A15	B009D11
B009D13	B009D14	B009D15	B00B511	B00B512
B00B52B	B00C511	B00C512	B00C52B	B00E311
B00E312	B00E32B	B00E411	B00E412	B00E42B
B00E611	B00E612	B00E62B	B00E711	B00E712
B00E72B	B1B3611	B1B3612	B1B362B	B1C1111
B1C1112	B1C1711	B1C1712	B1C2412	B1EA611
B1EA612	B1EA62B	B1EA711	B1EA712	B1EA72B
B210312	B225411	B225412	B272C11	B272C12
B272C2B	B272D11	B272D12	B272D2B	B273011
B273012	B27302B	B273111	B273112	B27312B
B273511	B273512	B27352B	B273611	B273612
B273711	B273712	B273811	B273812	B275011
B275012	B27502B	B275111	B275112	B27512B
B276211	B276212	B27622B	B280611	B280612
B28062B	B284F11	B284F12	B284F2B	