

[📄 Recall 294 - HV Battery System Bus Bar - Dealer Notification \(No Remedy\) \(posted 02.06.26\).pdf](#)

Hyundai Motor America (HMA) has launched Remedy Not Available for this recall. An update will be provided once a remedy is available.

A "stop sale" has been issued on affected new vehicles in dealer's inventory. As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

A. Affected Vehicles:

****NOTE: Only 27 vehicles are impacted by this recall****

- VIN Identification: Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.

- 2025-26MY IONIQ 5 (NEA EV) vehicles produced 01/24/2025 – 09/08/2025 by Hyundai Motor Group Metaplant America ("HMGMA")
- 2026MY IONIQ 9 (ME1A EV) vehicles produced 04/08/2025 – 09/12/2025 by Hyundai Motor Group Metaplant America ("HMGMA")

B. Recall Description:

The Battery System Assembly ("BSA") in the subject vehicles contain a high-voltage bus bar(s) that may have been installed with insufficiently tightened retention bolts during supplier assembly. Retention bolts that are not properly tightened may loosen over time, which could result in electrical arcing within the high-voltage battery pack.

Electrical arcing can increase the risk of an electrical fire. In addition, loose high-voltage battery pack connections could trigger a voltage sensor error, causing the vehicle to enter a fail-safe mode with limited drivability.

C. New Stock Vehicles at Dealers:

- 6 – Divided by region as noted below – 6 at dealers.
- MS Region: 4 (IONIQ 5)
- WE Region: 2 (IONIQ 9)

D. Campaign Document(s):

Dealer Notification

- a. Available on [Hyundaidealer.com](https://hyundaidealer.com) > Service > HMA Tech Info > Service News

E. Important Notes:

1. Review if any vehicles are currently at dealer's location in dealer stock. **Do not sell any vehicles identified with an open recall.**
2. The remedy is currently in development. An update will be provided once a remedy is available.
3. **NOTE:** If a customer comes into the dealership with an open recall 294, it is requested to put him/her into a Service Rental Car (SRC) until the remedy has been applied to his/her vehicle.

We appreciate your continued partnership and commitment to our Hyundai customers.

Thank you for your patience and understanding.

Warranty Campaign Team

Hyundai Motor America