

- [26-01-030H - Bus Bar Inspection & Retightening BSA Rep \(RC294\) \(posted 03.24.26\)A.pdf](#)
- [Recall 294 - HV Battery Bus Bar - Dealer Notification \(Remedy\) \(posted 03.24.26\).pdf](#)

Hyundai Motor America (HMA) has launched Recall 294: HV Battery Bus Bar Bolts Inspection & Retightening or BSA Replacement.

A “stop sale” has been issued on affected new vehicles in dealer’s inventory. As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

A. Affected Vehicles:

- Certain 2025MY IONIQ 5 (NEA EV) produced 01/24/2025 – 09/08/2025
- Certain 2025-26MY IONIQ 9 (ME1A EV) produced 04/08/2025 – 09/12/2025
- **VIN Identification: Use the ‘Vehicle Information’ screen in WebDCS under the ‘Campaign Not Performed’ section to determine recall applicability.**

B. Recall Description:

Certain IONIQ 5 (NEA EV) and IONIQ 9 (ME1A EV) vehicles may be equipped with Battery System Assemblies (BSA) containing high-voltage bus bar(s) with retention bolts that may have not been tighten properly. Insufficiently tightened retention bolts may loosen over time, potentially resulting in electrical arcing within the high-voltage battery pack.

TSB 26-01-030H provides instructions to remove the BSA, allowing MOBIS to perform the inspection and retorque of the bus bar bolts, reinstallation of the BSA, or replacement of the BSA if necessary.

C. New Stock Vehicles at Dealers Uncompleted:

- 5 – Divided by region as noted below

Recall 294 Dealer Stock		
Region	IONIQ 5	IONIQ 9
MS	4	0
WE	0	1
Grand Total	4	1

D. Parts Information – Refer to TSB for further details.

1. Gasket, Bolts & Washer, Pink Coolant

- a. Order per normal WebDCS process

2. HV Battery (IONIQ 9 ONLY)

- a. If battery needs replacement, a Prior Approval (PA) will be required.

E. Campaign Document(s):

1. TSB 26-01-030H

- a. Available on Hyundaidealer.com > Service > HMA Tech Info > Campaign

2. Dealer Notification; supersedes existing document

- b. Available on Hyundaidealer.com > Service > HMA Tech Info > Service News

F. Important Notes:

1. Confirm VIN eligibility via WebDCS. Review if any vehicles are currently at dealer’s location in dealer stock. **Do not sell any vehicles identified with an open recall until remedy has been applied.**
2. **Follow TSB 26-01-030H** for the service procedure. Please note that MOBIS will need to be involved in the repair as dealer does not have the special service tools on-hand to perform repairs. The dealer is not to perform the entirety of the repair on their own per TSB directions.

3. **Submit campaign claim** once the service procedure is completed.

We appreciate your continued partnership and commitment to our Hyundai customers.
Thank you for your patience and understanding.

Warranty Campaign Team
Hyundai Motor America