



ADMINISTRATION BULLETIN - SAFETY RELATED RECALL

Global Recall
Action
Number:
H572ADM1

Subject: High Voltage Battery Pack Assembly Thermal Overload	Publication No.: H572ADM1
	Model: I-PACE (X590)
	Model Year: 2019 - 2021
	Date of Issue: 19 February 2026

To:	JLR North America, LLC and JLR Canada ULC.
For the Attention of:	The approved JLR retailer/authorized repairer.

DESCRIPTION OF ISSUE AND THE EFFECT ON VEHICLE OPERATION

This is a placeholder bulletin to inform you of a pending permanent remedy for a safety concern which has been temporarily mitigated under either campaign H570 or H571 (depending on vehicle model year). This bulletin will be updated when the permanent remedy is developed and there is no further action required at this time.

ACTION TO BE TAKEN

Make sure that interim remedy H570 or H571 is completed on the affected vehicle. When this is complete, no further action is required until this bulletin is updated with further information.



The following applies to:
[NORTH AMERICA]

FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:



The following applies to:
[NORTH AMERICA]

National Highway Traffic Safety Administration (NHTSA) reference number:26V-067



The following applies to:
[NORTH AMERICA]

Transport Canada (TC) reference number:2026-049



The following applies to:
[NORTH AMERICA]

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer/authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.



The following applies to:
[NORTH AMERICA]

REGULATORY INFORMATION



The following applies to:
[NORTH AMERICA]

JLR North America, LLC and JLR Canada ULC have informed the National Highway Traffic Safety Administration (NHTSA) and Transport Canada (TC) of their intent to perform a Safety Recall on certain 2019 to 2021 model year I-PACE vehicles imported into the United States and Canada markets. Information relating to this Safety Recall will be posted on the NHTSA and TC websites.



The following applies to:
[NORTH AMERICA]

This Safety Recall Administration Bulletin serves as notification to all retailers in the United States and Canada markets that any new affected vehicles may not be sold and delivered for customer use until the Safety Recall repair is completed. Violation of this requirement by a retailer/authorized repairer, in the USA only, could result in a maximum civil penalty of up to the equivalent of \$27,874.00 USD per violation and the equivalent of \$139,356,994.00 USD for a related series of violations.



The following applies to:
[NORTH AMERICA]

OWNER NOTIFICATION



The following applies to:
[NORTH AMERICA]

Initial owner notification is expected to occur on or before 3rd April 2026.

This recall repair procedures and any required parts and/or software are not currently defined. This recall repair campaign will be published when all repair procedures and all required parts and/or software are available.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director