



SAFETY RECALL 26TA04 (Remedy Notice)

Certain 2021-2023 Model Year Supra
Increased Risk of Vehicle Fire
NHTSA Recall No. 26V-056

On January 30, 2026 BMW filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of their intent to conduct a voluntary Safety Recall on certain 2021 – 2023 model year Supra vehicles.

Model / Years	Production Period	Approximate Total Vehicles	Approximate Stop Sale Dealer Inventory
2021-2023 Supra	Late June 2021 – Early September 2022	800	0

Condition

The subject vehicles were manufactured by BMW. According to BMW, due to unexpected wear on an internal component, the starter may not function properly. In some cases, this could lead to a non-starting engine. In an extreme case, this could cause a thermal event or fire when starting the engine, or while the engine is running.

Remedy:

Toyota dealers will replace the engine starter with an improved one **FREE OF CHARGE**.

Owners are advised to not leave the vehicle unattended with the engine running, which includes the use of the remote start function.

Owner Notification

Mail

Toyota will notify owners in late March 2026.

Toyota App

Vehicles involved in this Safety Recall will be visible in the App at time of announcement of remedy.

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Toyota Newsroom pressroom.toyota.com.

Tech Requirements TIC206B – Electrical Repair 2 TIN519B – 2020 GR Supra New Model Technical Introduction
Repair Time Repair: 1.5
Parts Control at Launch CPOR
Parts Replacement Rate 100%
Owner Notification Date Late March 2026
Salvage Title Eligible Yes

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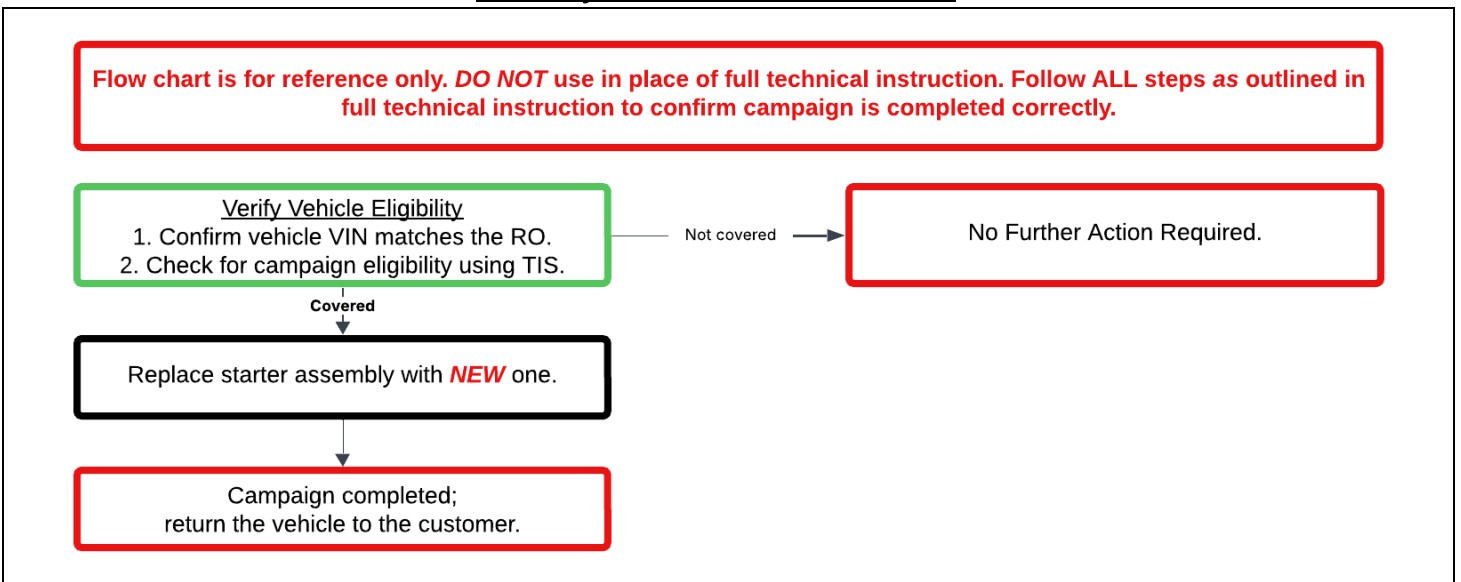
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Service Department

Warranty Reimbursement Procedure



Op Code	Description	Flat Rate Hours
26TA04R1	Replace Starter Assembly	1.5

- The flat rate time include 0.1 hours for administrative cost per unit for the dealership.

Salvage Title Vehicles

Every attempt should be made to complete an open Safety Recall when circumstances permit, unless noted otherwise in the Safety Recall dealer letter.

Remedy Procedures

Refer to TIS for Technical Instructions on repair. Conduct all non-completed Safety Recalls and Service Campaigns on the vehicle during the time of appointment.

Technician Training Requirements

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently have completed the following courses:

- TIC206B - Electrical Repair 2
- TIN519B - 2020 GR Supra New Model Technical Introduction

Interim Period Loaner Vehicle or Alternative Transportation Reimbursement Procedure

A loaner vehicle or alternative transportation through Rent a Toyota can be claimed for \$42 per day.

Op Code	Description
26TB04V1	Vehicle Rental 1-30 Days
26TB04V2	Vehicle Rental 31-60 Days

NOTE:

- Rental invoice **MUST** be attached to all rental claims. These claims may be subject to debit if rental invoice is not attached.
- Rentals that exceed the maximum allowable daily rate will require DSPM authorization per the Toyota Transportation Assistance Policy (TTAP).
- Rental claims for this recall are required to be filed every 30 days by the dealer. Claim filing must be filed in sequential rental opcode order based on the number of days that a customer has been in a rental vehicle.

Parts Department

Parts Information

At the time of launch, parts for this campaign can be ordered in Campaign Part Order Request (CPOR) on Service Lane, due to potential limited part availability. Please check the CPOR report on Dealer Daily for the most up-to-date parts ordering information as part controls can be adjusted throughout the life of the campaign.

Dealers can identify which parts ordering method to use by reviewing the parts information section of Dealer Daily and checking for a MAC code on the part numbers below. For MAC code C, order through CPOR. For MAC code D, refer to the MAC report for further instructions.

Part Number	Description	Quantity
28100-WAA09	STARTER ASSEMBLY	1

28192-WAA01	COVER, STARTER	1
90118-WA089	SCREW	3
90118-WA364	CLIP	1
90118-WA818	FRONT SUSPENSION MEMBER LOWER PROTECTOR BOLT	12

Sales Department

Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (Non SET and GST dealers: <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

[Policy for New Vehicles, TCUV, Pre-Owned Vehicles and Rent a Toyota](#)

Frequently Asked Questions

Q1: What is the condition?

A1: The subject vehicles were manufactured by BMW. According to BMW, due to unexpected wear on an internal component, the starter may not function properly. In some cases, this could lead to a non-starting engine. In an extreme case, this could cause a thermal event or fire when attempting to start the engine or while the engine is running.

Q1a: Are there any warnings that this condition exists?

A1a: According to the BMW, there is no warning before the condition occurs.

Q1b: Should I park my vehicle outside?

A1b: BMW recommends not leaving the vehicle unattended with the engine running, which includes the use of the remote start function.

Q2: What is Toyota going to do?

A2: Toyota dealers will replace the engine starter with an improved one **FREE OF CHARGE**. **Owners are advised to not leave the vehicle unattended with the engine running, which includes the use of the remote start function.**

Q3: Which and how many vehicles are covered by this Safety Recall?

A3: There are approximately 800 vehicles covered by this Safety Recall.

Model / Years	Production Period	Approximate Total Vehicles
2021-2023 Supra	Late June 2021 - Early September 2022	800

Q4: What if I previously paid for repairs related to this Safety Recall?

A4: Reimbursement consideration instructions will be provided in the owner letter.

Q5: How does Toyota obtain my mailing information?

A5: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q6: What if I have additional questions or concerns?

A6: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Policies And Procedures

New Vehicles in Dealership Inventory - Reminder

Below is a reminder of the dealer's obligations pertaining to Safety Recalls if there are new vehicles in dealership inventory:

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Pre-Owned Vehicles in Dealer Inventory

Toyota typically requests that dealers **NOT** deliver any pre-owned vehicles in dealer inventory that are covered by a Safety Recall unless the defect has been remedied. In this case, until remedy parts are available, delivery of a pre-owned vehicle is acceptable if disclosed to the customer that the vehicle is involved in this Safety Recall and that the remedy is currently being prepared by Toyota.

Toyota expects dealers to visit <https://toyota-recall-disclosure.imagespm.info/> and complete a Customer Contact and Vehicle Disclosure Form. Dealers are expected to provide a copy of the completed form, along with the most current FAQ, to the vehicle buyer. Toyota and the dealer may use this information to contact the customer when the remedy becomes available. Keep the completed form on file at the dealership.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Toyota Certified Used Vehicle (TCUV)

The TCUV policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a TCUV until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

Rent a Toyota & Service Loaners

Toyota requests that dealers remove all Rent a Toyota and Service Loaner vehicles from service that are covered by a Safety Recall unless the defect has been remedied.

Parts Recovery Procedures

All parts replaced as part of this Safety Recall must be turned over to the parts department until appropriate disposition is determined. The parts department must retain these parts until notification via the Parts Recovery System (PRS) is received indicating whether to ship or scrap the parts. These parts are utilized by various departments for defect analysis, quality control analysis, product evaluation, as well as other purposes.

To help minimize dealer storage challenges, Toyota recommends that dealers:

- File the campaign claim accurately and promptly. The time a dealer is required to hold parts is based on when the campaign claim is paid by Toyota.
- Monitor the Warranty Parts Recovery Notifications and Part Scrap Report regularly.

Refer to Warranty Policies [9.3 and 9.6](#) for additional details.

Customer Reimbursement

Reimbursement consideration instructions will be included in the owner letter.



TOYOTA

Toyota Motor Sales, U.S.A., Inc.
6565 Headquarters Drive
Plano, TX 75024

IMPORTANT SAFETY RECALL

Certain 2021-2023 Model Year Supra Increased Risk of Vehicle Fire

NHTSA Recall No. 26V-056
Toyota Recall No. 26TA04 (Remedy Notice)

This is an important Safety Recall.
The remedy will be performed
FREE OF CHARGE to you.

Dear (customer's First/Last name)

This notice applies to your vehicle:
[MY] [MAKE]
[VIN]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW, the manufacturer of the current Supra vehicle for Toyota, has decided that a defect, which relates to motor vehicle safety, exists in certain 2021-2023 model year Supra vehicles.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the condition?

The subject vehicles were manufactured by BMW. According to BMW, due to unexpected wear on an internal component, the starter may not function properly. In some cases, this could lead to a non-starting engine. In an extreme case, **this could cause a thermal event or fire when starting the engine, or while the engine is running.**

What will Toyota do?

Any authorized Toyota dealer will replace the engine starter with an improved one, **FREE OF CHARGE**.

What should you do?

Please contact any authorized Toyota dealer to schedule an appointment to have the remedy performed as soon as possible.

- **Owners are advised to not leave the vehicle unattended with the engine running, which includes the use of the remote start function.**
- **The remedy will require parts replacement. We recommend you contact your dealer to schedule an appointment in advance to confirm parts availability and minimize your inconvenience.**

Your local Toyota dealer will be more than happy to answer any of your questions.

- ✓ To find a dealer near you, visit www.toyota.com/dealers.
- ✓ For more information on this and other Safety Recalls, including Frequently Asked Questions, visit www.toyota.com/recall. Input your full 17-digit Vehicle Identification Number (VIN) noted above to review information specific to your vehicle.
- ✓ If you require further assistance, our Toyota Brand Engagement Center is available to assist you at 1-888-270-9371 on Monday through Friday, from 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time. During our hours of operation, we're here to help with any questions, feedback, or support you may need.

Spanish translation on back side
Traducción en español en el lado inverso

This is an important Safety Recall.

The remedy will take approximately one and a half hours. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

- According to the BMW, there is no warning before the condition occurs. If the condition occurs, it may affect the ability to start the engine.
- **Owners are advised to not leave the vehicle unattended with the engine running, which includes the use of the remote start function.**

If the vehicle is experiencing the condition described and you are unable to drive the vehicle to the dealership, please contact your local authorized Toyota dealer who will arrange for vehicle pickup.

What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for repair(s) to your vehicle for this specific condition prior to receiving this letter, you may be eligible for reimbursement. For reimbursement consideration, please submit a copy of your repair details (for example: a repair order), proof-of-payment, and ownership information to Toyota's online self-service portal.) Visit <https://support.toyota.com/s/questions-comments> and click Continue to begin submitting a support request. Select Recalls and then Reimbursement Request from the picklist to complete the form and submit.

Alternatively, if you prefer to mail or fax this information for reimbursement consideration, please use the address or fax number shown below:

Toyota Brand Engagement Center - TSR
Toyota Motor Sales, USA, Inc.
c/o Toyota Motor North America, Inc.
P O Box 259001 - SSC/CSP Reimbursements
Plano, Texas 75025-9001

FAX: 310-381-7756

Please refer to the attached Reimbursement Checklist for required documentation details.

What if you are not the owner or operator of this vehicle?

If you are a vehicle lessor, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you know the current owner or operator, please forward this letter to them.

If you would like to update your vehicle ownership or contact information, please visit <https://www.toyota.com/owners>.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at **1-888-327-4236 (TTY: 1-888-475-9171)**, or go to <http://www.NHTSA.gov>.

We have sent this notice in the interest of your continued satisfaction with our products. We sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

Toyota Motor Sales, USA



TOYOTA

Toyota Motor Sales, U.S.A., Inc.
6565 Headquarters Drive
Plano, TX 75024

RETIRO DE SEGURIDAD URGENTE

Ciertos vehículos modelo Supra de año modelo 2021-2023 Riesgo aumentado de incendio de vehículos

Retiro de Seguridad NHTSA No. 26V-056
Retiro de Seguridad Toyota No. 26TA04 (Aviso de Remedio)

Estimado (customer's First/Last name):

Esta notificación aplica a su vehículo:
[MY] [MAKE]
[VIN]

Se le envía esta notificación de acuerdo con la Ley Nacional de la oficina de Administración Nacional de Seguridad del Tráfico en las Carreteras (National Highway Traffic Safety Administration o NHTSA por sus siglas en inglés). BMW, el fabricante del actual vehículo Supra para Toyota, ha decidido que existe un defecto, que se relaciona con la seguridad de los vehículos de motor, en ciertos vehículos Supra de año modelo 2021-2023.

Usted recibió esta notificación porque nuestros registros, que se basan principalmente en los datos del estado de registro y de título, indican que usted es el propietario actual.

¿Cuál es la condición?

Los vehículos en cuestión fueron fabricados por BMW. Según BMW, debido al desgaste inesperado de un componente interno, el motor de arranque puede no funcionar correctamente. En algunos casos, esto podría provocar que el motor no arranque. En un caso extremo, **esto podría causar un evento térmico o un incendio al encender el motor o mientras este está en funcionamiento.**

¿Qué hará Toyota?

Cualquier concesionario autorizado Toyota reemplazará **SIN CARGO** el motor de arranque por uno mejorado.

Este es un Retiro de Seguridad importante. El remedio se realizará **SIN CARGO** para usted.

¿Qué debe hacer?

Comuníquese con cualquier concesionario Toyota autorizado para programar una cita para que realicen el remedio tan pronto como sea posible.

- **Se recomienda a los propietarios no dejar el vehículo desatendido con el motor en funcionamiento, lo que incluye el uso de la función de arranque remoto.**
 - **El remedio va a requerir el reemplazo de piezas. Le recomendamos que se comunique con su concesionario para programar una cita con anticipación para confirmar la disponibilidad de las piezas y reducir al mínimo sus inconvenientes.**
- Su concesionario Toyota local responderá con gusto todas sus preguntas.**

- ✓ Para encontrar un concesionario cerca de usted, visite www.toyota.com/dealers.
- ✓ Si desea más información sobre este y otros Retiros de Seguridad, incluyendo las Preguntas Frecuentes, visite www.toyota.com/recall. Ingrese el número de identificación de su vehículo de 17 dígitos (VIN) indicado arriba para revisar la información específica de su vehículo.
- ✓ Si requiere más asistencia, nuestro Centro de Compromiso con la Marca Toyota está disponible para asistirle llamando al 1-888-270-9371, de lunes a viernes, de 8:00 am a 8:00 pm y los sábados de 9:00 am a 7:00 pm, Hora del Este. Durante nuestro horario de funcionamiento, estamos a su disposición para cualquier pregunta, comentario o ayuda que necesite.

Este es un Retiro de Seguridad importante

Esta remedio tardará aproximadamente una hora y media. Sin embargo, dependiendo de la programación de trabajo del concesionario, tal vez sea necesario tener disponible su vehículo por un plazo más largo de tiempo.

- Según BMW, no hay advertencia antes de que ocurra la condición. En caso de que se presente la condición, podría afectar la capacidad de arrancar el motor.
- **Se recomienda a los propietarios no dejar el vehículo desatendido con el motor en funcionamiento, lo que incluye el uso de la función de arranque remoto.**

Si el vehículo tiene esta condición descrita anteriormente y usted no puede conducir el vehículo al concesionario, por favor comuníquese con su concesionario Toyota autorizado local, el cual coordinará recoger el vehículo.

¿Qué pasa si anteriormente pagó reparaciones a su vehículo por esta condición específica?

Si anteriormente usted pagó una(s) reparación(es) a su vehículo por esta condición específica antes de recibir esta carta, usted puede ser elegible para el reembolso. Para que se considere su reembolso, envíe una copia de los detalles de su reparación (por ejemplo, una orden de reparación), comprobante de pago e información de propiedad al portal de autoservicio en línea de Toyota). Visite <https://support.toyota.com/s/questions-comments> y haga clic en "Continue" (Continuar) para comenzar a enviar una solicitud de soporte. Seleccione "Recalls" (Retiros) y luego "Reimbursement Request" (Solicitud de Reembolso) en la lista desplegable para completar el formulario y enviar.

Como alternativa, si prefiere enviar esta información por correo postal o por fax para que le consideren el reembolso, utilice el domicilio o número de fax que aparece a continuación:

Toyota Brand Engagement Center – TSR
Toyota Motor Sales, USA, Inc.
c/o Toyota Motor North America, Inc.
P O Box 259001 – SSC/CSP Reimbursements
Plano, Texas 75025-9001
FAX: 310-381-7756

Remítase a la lista de verificación de reembolsos anexa para conocer los detalles de los documentos requeridos.

¿Qué pasa si usted no es el propietario o el operador de este vehículo?

Si usted arrienda el vehículo, la ley federal requiere que todo arrendador de vehículo que reciba esta notificación del retiro de seguridad debe enviar una copia del aviso al arrendatario en menos de diez días.

Si conoce al propietario u operador actual, sea tan amable de enviarle esta carta.

Si desea actualizar la información de propiedad de su vehículo o su contacto, visite <https://www.toyota.com/owners>.

Si cree que el concesionario o Toyota no ha cumplido o no ha podido remediar el defecto en un plazo razonable o sin cargo, puede enviar una queja al Administrador, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, o llamar al número directo gratuito de seguridad de vehículos al **1-888-327-4236 (TTY: 1-888-475-9171)**, o vaya a <http://www.NHTSA.gov>.

Hemos enviado esta notificación con el interés de que usted esté continuamente satisfecho con nuestros productos. Lamentamos sinceramente cualquier inconveniente que este problema le pudo haber ocasionado.

Muchas gracias por conducir un Toyota.

Atentamente,

Toyota Motor Sales, USA