



## SAFETY RECALL 26TA04 (Interim Notice 26TB04)

### Certain 2021-2023 Model Year Supra Increased Risk of Vehicle Fire

On January 30, 2026 BMW filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of their intent to conduct a voluntary Safety Recall on certain 2021 – 2023 model year Supra vehicles.

Model / Years	Production Period	Approximate Total Vehicles	Approximate Stop Sale Dealer Inventory
2021-2023 Supra	Late June 2021 - Early September 2022	800	0

#### Condition

The subject vehicles were manufactured by BMW. According to BMW, due to unexpected wear on an internal component, the starter may not function properly. In some cases, this could lead to a non-starting engine. In an extreme case, this could cause a thermal event or fire when starting the engine, or while the engine is running.

<u>Interim Rental Available</u> Available see instruction in letter
<u>Owner Notification Date</u> By Late March 2026

#### Remedy (Not Available)

Toyota is currently preparing the remedy for this issue. When the remedy is available, Toyota dealers will replace the engine starter with one an improved one **FREE OF CHARGE**. At this time Toyota estimates the remedy can be available in the 2nd quarter of 2026. **Owners are advised to not leave the vehicle unattended with the engine running, which includes the use of the remote start function.**

#### Owner Notification

##### Mail

Toyota will notify owners no later than late March 2026.

##### Toyota App

Vehicles involved in this Safety Recall will be visible in the App at time of announcement.

#### Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Toyota Newsroom [pressroom.toyota.com](https://pressroom.toyota.com).

# Recall Contents

Service Department.....	2
Sales Department.....	2
Frequently Asked Questions .....	3
Policies And Procedures.....	4

## Service Department

### Warranty Reimbursement Procedure

#### Loaner Vehicle or Alternative Transportation Reimbursement Procedure

If a vehicle owner is uncomfortable driving their vehicle while we prepare the remedy, a loaner vehicle or alternative transportation can be provided through Rent a Toyota can be claimed for \$42 per day.

Op Code	Description
26TB04V1	Vehicle Rental 1-30 Days
26TB04V2	Vehicle Rental 31-60 Days

#### NOTE:

- Rental invoice **MUST** be attached to all rental claims. These claims may be subject to debit if rental invoice is not attached.
- Rentals that exceed the maximum allowable daily rate will require DSPM authorization per the Toyota Transportation Assistance Policy (TTAP).
- Rental claims for this recall are required to be filed every 30 days by the dealer. Claim filing must be filed in sequential rental opcode order based on the number of days that a customer has been in a rental vehicle.

## Sales Department

### [Policy for TCUV, Pre-Owned Vehicles and Rent a Toyota](#)

## Frequently Asked Questions

**Q1: What is the condition?**

A1: The subject vehicles were manufactured by BMW. According to BMW, due to unexpected wear on an internal component, the starter may not function properly. In some cases, this could lead to a non-starting engine. In an extreme case, this could cause a thermal event or fire when attempting to start the engine or while the engine is running.

**Q1a: Are there any warnings that this condition exists?**

A1a: According to the BMW, there is no warning before the condition occurs.

**Q1b: Should I part my vehicle outside?**

A1b: BMW recommends not leaving the vehicle unattended with the engine running, which includes the use of the remote start function

**Q2: What is Toyota going to do?**

A2: When remedy is available, Toyota dealers will replace the engine starter with an improved one **FREE OF CHARGE**. **Owners are advised to not leave the vehicle unattended with the engine running, which includes the use of the remote start function.**

**Q3: When will the remedy become available?**

A3: Toyota is currently preparing the parts and repair instructions for the remedy. At this time, Toyota estimates that the remedy can be available in Quarter two of 2026.

**Q4: Which and how many vehicles are covered by this Safety Recall?**

A4: There are approximately 800 vehicles covered by this Safety Recall.

Model / Years	Production Period	Approximate Total Vehicles
2021-2023 Supra	Late June 2021 - Early September 2022	800

**Q4a: Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?**

A4a: No, there are no other Lexus/Toyota/Scion vehicles covered by this Safety Recall.

**Q5: What if I previously paid for repairs related to this Safety Recall?**

A5: Reimbursement consideration instructions will be provided in the owner letter.

**Q6: How does Toyota obtain my mailing information?**

A6: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

**Q7: What if I have additional questions or concerns?**

A7: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

# Policies And Procedures

## New Vehicles in Dealership Inventory - Reminder

Below is a reminder of the dealer's obligations pertaining to Safety Recalls if there are new vehicles in dealership inventory:

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

**NOTE:** Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

## Pre-Owned Vehicles in Dealer Inventory

Toyota typically requests that dealers **NOT** deliver any pre-owned vehicles in dealer inventory that are covered by a Safety Recall unless the defect has been remedied. In this case, until remedy parts are available, delivery of a pre-owned vehicle is acceptable if disclosed to the customer that the vehicle is involved in this Safety Recall and that the remedy is currently being prepared by Toyota.

Toyota expects dealers to visit <https://toyota-recall-disclosure.imagespm.info/> and complete a Customer Contact and Vehicle Disclosure Form. Dealers are expected to provide a copy of the completed form, along with the most current FAQ, to the vehicle buyer. Toyota and the dealer may use this information to contact the customer when the remedy becomes available. Keep the completed form on file at the dealership.

**NOTE:** Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

## Toyota Certified Used Vehicle (TCUV)

The TCUV policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a TCUV until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

## Rent a Toyota & Service Loaners

Toyota requests that dealers remove all Rent a Toyota and Service Loaner vehicles from service that are covered by a Safety Recall unless the defect has been remedied.

### **Parts Recovery Procedures**

All parts replaced as part of this Safety Recall must be turned over to the parts department until appropriate disposition is determined. The parts department must retain these parts until notification via the Parts Recovery System (PRS) is received indicating whether to ship or scrap the parts. These parts are utilized by various departments for defect analysis, quality control analysis, product evaluation, as well as other purposes.

To help minimize dealer storage challenges, Toyota recommends that dealers:

- File the campaign claim accurately and promptly. The time a dealer is required to hold parts is based on when the campaign claim is paid by Toyota.
- Monitor the Warranty Parts Recovery Notifications and Part Scrap Report regularly.

Refer to Warranty Policies [9.3 and 9.6](#) for additional details.

### **Customer Reimbursement**

Reimbursement consideration instructions will be included in the owner letter.