



New Safety Recall Advanced Communication – 20D

FCA US LLC (FCA US) has announced a safety recall on certain 2022 through 2023 Model Year (WL) Jeep® Grand Cherokee and 2021 through 2023 Model Year (WL) Jeep® Grand Cherokee L vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may experience a rear coil spring that may not be correctly installed during the repair of NHTSA Recall ID - 23V413 (FCA US Recall ID - 64A) or have an incomplete recall status, allowing the coil spring to come out of position. A rear coil spring that detaches from the vehicle while driving may create a road hazard to operators and occupants of other vehicles. Road hazards to operators and occupants of other vehicles can cause vehicles to crash without prior warning and/or may result in injury to other road users.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to inspect and, if necessary, repair the rear coil spring assembly. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2026.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

FCA US LLC