



SAFETY RECALL 26TA03 (Interim Notice 26TB03)

Certain 2023 – 2026 Model Year Prius and Prius Prime/ PHEV
Rear Door May Open While Driving
NHTSA Recall No. 26V-049



STOP! DO NOT SELL NEW VEHICLES IN DEALER INVENTORY.

[Refer to Dealer Inventory Procedures section for more details.](#)



On January 28, 2026, Toyota filed a (Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on 2023-2026 model year Prius and 2023 – 2026 Prius Prime/PHEV vehicles.

Model / Years	Production Period	Approximate Total Vehicles	Approximate Stop Sale Dealer Inventory
2023 – 2026 Prius	Early October 2022 - Early November 2025	102,500	1000
2023 – 2026 Prius Prime/ PHEV	Early October 2022 - Early November 2025	38,800	3100

Condition

There is a possibility that certain circumstances can cause water to enter the electric door switches on the rear doors of the subject vehicles and cause a switch to activate. If this occurs while the rear doors are unlocked, a rear door can open while driving, leading to an increased risk of injury to occupants.

Interim Rental

Not Available

Owner Notification Date

Late March 2026

Remedy (Not Available)

Toyota is currently preparing the remedy for this issue. When the remedy is available, Toyota dealers will modify the left and right rear door switch circuits **FREE OF CHARGE**, to prevent the switch from activating even if it is shorted. At this time Toyota estimates the remedy can be available in the 2nd quarter of 2026.

Owner Notification

Mail

Toyota will notify owners by late March 2026.

Toyota App

Vehicles involved in this Recall will be visible in the App at time of announcement.

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to pressroom.toyota.com.

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Policies And Procedures

New Vehicles in Dealership Inventory

There are approximately 4100 vehicles in new dealer inventory as of January 27, 2026.



Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Toyota reimburses dealers for flooring costs associated with new vehicles held in dealership inventory until the recall remedy becomes available. Toyota provides these flooring reimbursements within 30 days after remedy launch. Toyota reserves the right to withhold or charge back any flooring reimbursement funds that may have been paid to the dealer if it determines that a new vehicle subject to a safety recall was sold without first being remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE:

- ***New vehicles in dealer inventory subject to Safety Recall must be remedied before delivery into commerce under a sale or a lease. Dealer-to-dealer trades as well as vehicle sales between dealers should not be made until a vehicle is remedied.***
- Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Inspection Reminder Mirror Hang Tags for Covered Vehicles in New Dealer Stock

To easily recognize vehicles involved in this Safety Recall, each dealership should utilize Inspection Reminder Hang Tags. Inside the vehicle's glove box are stickers containing the VIN. Apply one of these stickers to the hang tag and install the hang tag in the vehicle. A sample copy of the Inspection Reminder Hang Tag has been included for your reference.



NOTE: Dealerships can order hang tags from the Material Distribution Center (MDC).

Part Number	Description	Quantity
00411-140003	Inspection Mirror Hang Tag	25 Per Pack

Frequently Asked Questions

Q1: What is the condition?

A1: There is a possibility that certain circumstances can cause water to enter the electric door switches on the rear doors of the subject vehicles and cause a switch to activate. If this occurs while the rear doors are unlocked, a rear door can open while driving, leading to an increased risk of injury to occupants.

Q2: What is Toyota going to do?

A2: Toyota is currently preparing the remedy for this issue. When the remedy is available, Toyota dealers will modify the left and right rear door switch circuits **FREE OF CHARGE**, to prevent the switch from activating even if it is shorted.

Q3: When will the remedy become available?

A3: At this time Toyota estimates the remedy can be available in the 2nd quarter of 2026.

Q4: Are there any warnings that this condition exists?

A4: If a short-circuit occurs that causes a door to open, there will be a notification on the combination meter, and a buzzer will sound if the vehicle is in motion.



Q5: Are there any preventative measures I can take to reduce the possibility of the door opening unexpectedly?

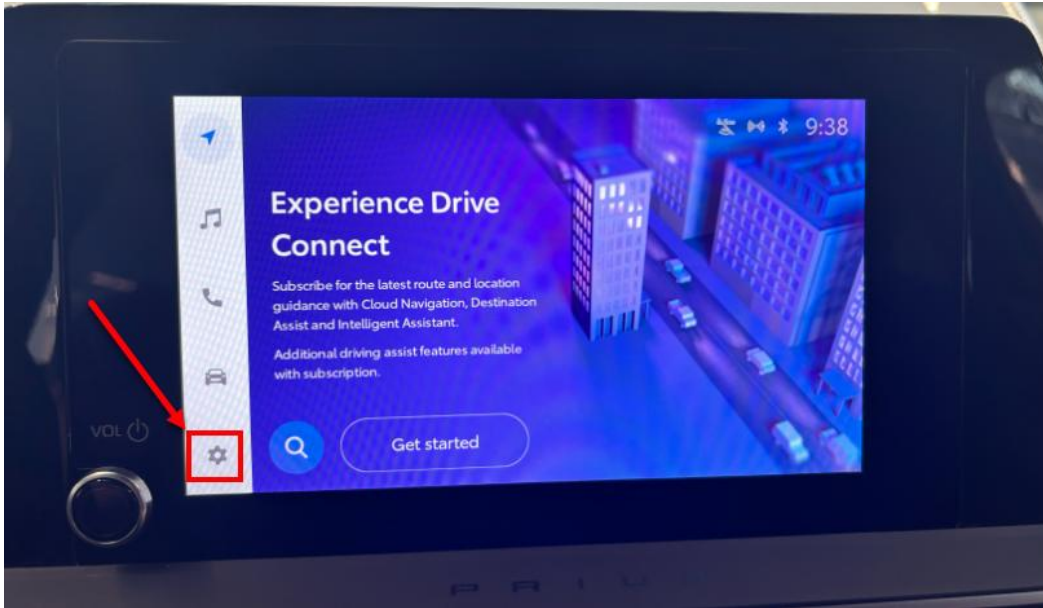
A5: Yes. You can avoid large water splashes in the rear door(s) area such as pressure washing or automatic car washes.

Also, ensure that the doors on your vehicle automatically lock when you shift from "Park". If they don't, you can enable this automatic door locking function through your vehicle's head unit following the steps shown below. This procedure can only be completed while vehicle is in Park. Please contact your local Toyota dealer for additional assistance free of charge if necessary.

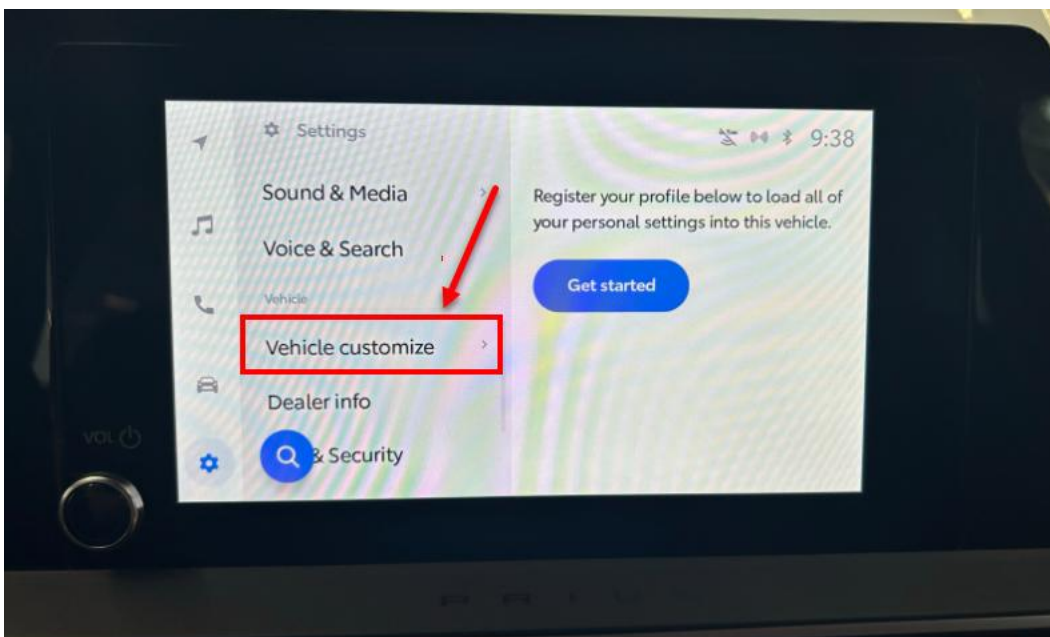
Enable Automatic Door Locking Function Steps

Step 1: Ensure vehicle is in Park.

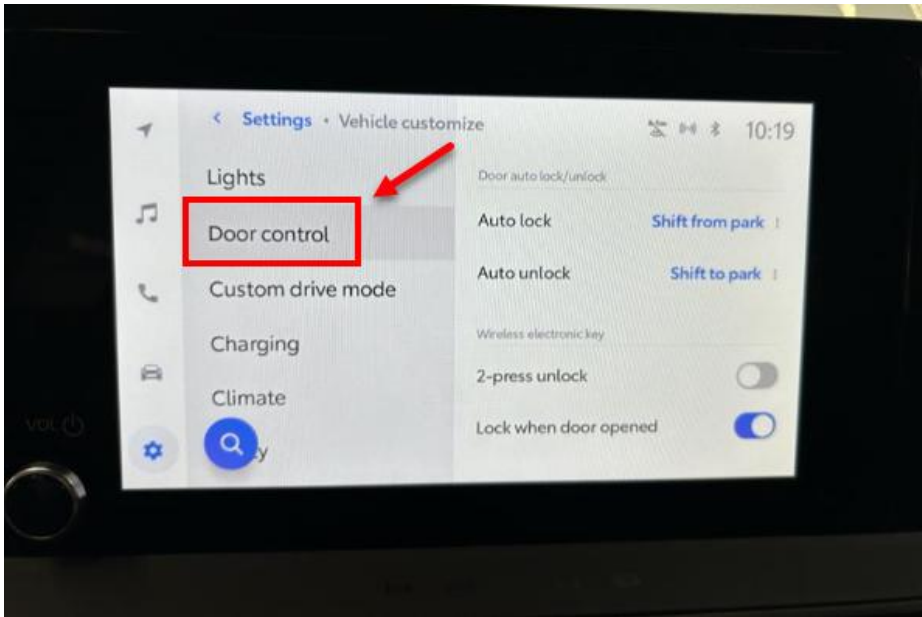
Step 2: Access the Settings menu by pressing the gear on the bottom left as shown below.



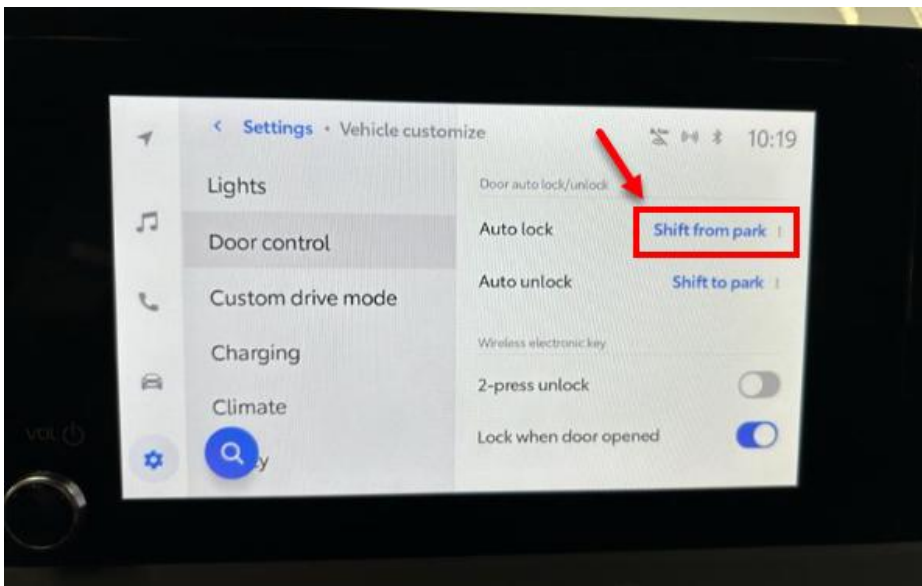
Step 3: Select Vehicle customize menu as shown below.



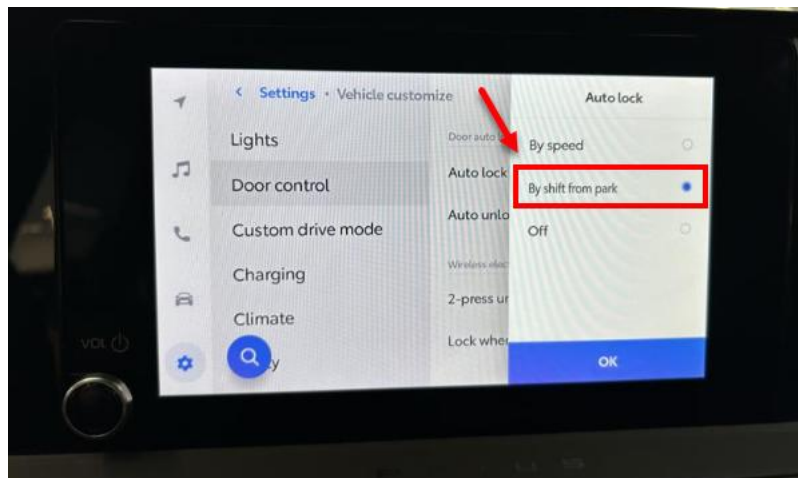
Step 4: Select Door control as shown below.



Step 5: Ensure "Shift from park" from Auto lock menu is selected as shown below.



Example of correct menu selection is shown below.



Q6: What is different from previous Prius Door Handle Recall?

A6: After the prior recall, Toyota identified another set of circumstances that can cause the switch to activate, leading to the potential for a rear door to open while driving. Thus, Toyota is conducting this recall and implementing a remedy that modifies the door switch circuits to prevent the switch from activating even if it is shorted.

Q7: Which and how many vehicles are covered by this Safety Recall?

A7: There are approximately 142,000 vehicles covered by this Safety Recall.

Model / Years	Production Period	Approximate Total Vehicles
2023 – 2026 Prius	Early October 2022 – Early November 2025	102,500
2023 – 2026 Prius Prime/ PHEV	Early October 2022 – Early November 2025	38,800

Q7a: Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?

A7a: No, there are no other Lexus/Toyota/Scion vehicles covered by this Safety Recall.

Q8: What if I previously paid for repairs related to this Safety Recall?

A8: Reimbursement consideration instructions will be provided in the Owner Letter.

Q9: How does Toyota obtain my mailing information?

A9: Toyota uses an industry provider who works with each state’s Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q10: What if I have additional questions or concerns?

A10: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Policies And Procedures

New Vehicles in Dealership Inventory - Reminder

Below is a reminder of the dealer's obligations pertaining to Safety Recalls if there are new vehicles in dealership inventory:

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Pre-Owned Vehicles in Dealer Inventory

Toyota typically requests that dealers **NOT** deliver any pre-owned vehicles in dealer inventory that are covered by Safety Recall unless the defect has been remedied. In this case, until remedy parts are available, delivery of a pre-owned vehicle is acceptable if disclosed to the customer that the vehicle is involved in this Safety Recall and that the remedy is currently being prepared by Toyota.

Toyota expects dealers to visit <https://toyota-recall-disclosure.imagespm.info/> and complete a Customer Contact and Vehicle Disclosure Form. Dealers are expected to provide a copy of the completed form, along with the most current FAQ, to the vehicle buyer. Toyota and the dealer may use this information to contact the customer when the remedy becomes available. Keep the completed form on file at the dealership.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Toyota Certified Used Vehicle (TCUV)

The TCUV policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a TCUV until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

Rent a Toyota & Service Loaners

Toyota requests that dealers remove all Rent a Toyota and Service Loaner vehicles from service that are covered by Safety Recall unless the defect has been remedied.

Parts Recovery Procedures

All parts replaced as part of this Safety Recall must be turned over to the parts department until appropriate disposition is determined. The parts department must retain these parts until notification via the Parts Recovery System (PRS) is received indicating whether to ship or scrap the parts. These parts are utilized by various departments for defect analysis, quality control analysis, product evaluation, as well as other purposes.

To help minimize dealer storage challenges, Toyota recommends that dealers:

- File the campaign claim accurately and promptly. The time a dealer is required to hold parts is based on when the campaign claim is paid by Toyota.
- Monitor the Warranty Parts Recovery Notifications and Part Scrap Report regularly.

Refer to Warranty Policies [9.3](#) and [9.6](#) for additional details.

