

Stop Sale Important: Recall Campaign 293: Instrument Cluster (IP) Update – Remedy Available (4 Posted Date: 01/28/2026 |Dept: All Departments additional models)

[26-01-011H-1 - CLU Software Update \(Recall 293\)_\(posted 01.28.2026\).pdf](#)

[Recall 293 - Instrument Cluster Logic \(CLU\) - Dealer Notification \(Remedy\)_\(posted 01.28.26\).pdf](#)

Hyundai Motor America (HMA) has re-launched Recall 293 – Instrument Cluster (IP) Update - with Remedy Available for an additional 4 models:

- Tucson (NX4A), Santa Cruz (NXT), Kona (SX2), & Sonata Hybrid (DN8 HEV)

**- The following models remain with No Remedy:
Santa Fe (MX5A) & Santa Fe Hybrid (MX5A HEV)**

A "stop sale" has been issued on affected new vehicles in dealer's inventory. As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

A. Affected Vehicles:

- Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.

The following models have been launched with "Remedy Available" (additional models with Remedy available are highlighted in yellow):

- Certain 2026MY Tucson (NX4A) produced 08/25/2025 – 10/11/2025
- Certain 2026MY Santa Cruz (NXT) produced from 08/29/2025 – 11/3/2025
- Certain 2026MY Kona (SX2) produced from 7/5/2025 – 11/1/2025
- Certain 2026MY Sonata Hybrid (DN8 HEV) produced from 7/8/2025 – 9/23/2025
- Certain 2026MY Sonata (DN8) produced from 7/8/2025 – 10/02/2025
- Certain 2026MY Palisade (LX3) produced from 6/27/2025 – 10/20/2025
- Certain 2026MY Palisade Hybrid (LX3 HEV) produced from 8/11/2025 – 10/18/2025
- Certain 2026MY IONIQ 5 (NEA EV) produced from 10/14/2025 – 01/12/2026
- Certain 2025-26MY Tucson Hybrid (NX4 HEV) produced from 06/27/2025 - 09/30/2025
- Certain 2025-26MY Tucson Plug-In Hybrid (NX4 PHEV) produced from 07/15/2025 - 09/16/2025

The following models currently remain with "No Remedy":

- Certain 2026MY Santa Fe (MX5A) produced from 08/28/2025 – 11/20/2025
- Certain 2026MY Santa Fe Hybrid (MX5A HEV) produced from 8/28/2025 – 11/19/2025

B. Recall Description:

Certain vehicles listed above have instrument panel (IP) cluster displays that may intermittently reboot during vehicle operation, potentially resulting in a temporary blank screen due to electrical noise occurring within the Power Management Integrated Circuit (PMIC). An inoperative IP cluster display could mask essential gauges, such as the speedometer, fuel gauge, and certain on-screen notifications associated with motive powertrain, increasing the risk of a crash.

Technical Service Bulletin (TSB) 26-01-011H-1 provides information to perform a software update, if necessary, for the IP cluster display.

C. New Stock Vehicles at Dealers:

14,013 – Divided by region as noted below – 13,734 at dealers, 279 enroute to dealers.

Recall 293 Dealer Stock								
MODEL/REGION	CE	EA	MA	MS	SC	SO	WE	Grand Total
IONIQ 5	80	143	58	395	203	175	920	1974
KONA	131	72	66	114	164	178	46	771
PALISADE	1078	583	551	806	1160	1103	661	5942
PALISADE HYBRID	31	48	25	35	59	51	105	354
SANTA CRUZ	53	60	30	40	41	96	7	327
SANTA FE	214	140	183	332	133	167	50	1219
SANTA FE HYBRID	369	455	128	209	73	175	411	1820
SONATA	42	85	37	16	46	53	38	317
SONATA HYBRID	19	21	18	6	27	3	16	110
TUCSON	52	132	39	14	77	168	32	514
TUCSON HYBRID	51	109	88	128	34	151	82	643
TUCSON PLUG-IN HYBRID			1	6			15	22
Grand Total	2120	1848	1224	2101	2017	2320	2383	14013

D. Campaign Document(s):

1. TSB 26-01-011H-1

a. Available on Hyundaidealer.com > Service > HMA Tech Info > Campaign

Updated "Dealer Notification" for additional models with remedy available.

a. Available on Hyundaidealer.com > Service > HMA Tech Info > Service News

E. Important Notes:

1. Confirm VIN eligibility via WebDCS. Review if any vehicles are currently at dealer's location in dealer stock. **Do not sell any vehicles identified with an open recall until remedy has been applied.**

2. Follow **TSB 26-01-011H-1** thoroughly to perform the software update.

3. Submit campaign claim once the service procedure is completed.

We appreciate your continued partnership and commitment to our Hyundai customers.

Thank you for your patience and understanding.

Warranty Campaign Team

Hyundai Motor America