

[26-01-011H - CLU Software Update \(Recall 293\)_\(posted 01.27.2026\).pdf](#)

[Recall 293 - Instrument Cluster Logic \(CLU\) - Dealer Notification \(posted 01.27.2026\).pdf](#)

Hyundai Motor America (HMA) has launched Remedy Available for Recall 293 – Instrument Cluster (IP) Update for certain models & Remedy Available for certain models. Please see models breakdown below.

A “stop sale” has been issued on affected new vehicles in dealer’s inventory. As required by federal law, dealers must not deliver new sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demonstrate vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

A. Affected Vehicles:

The following models have been launched with “Remedy Available”:

- Certain 2026MY Sonata (DN8) produced from 7/8/2025 – 10/02/2025
- Certain 2026MY Palisade (LX3) produced from 6/27/2025 – 10/20/2025
- Certain 2026MY Palisade Hybrid (LX3 HEV) produced from 8/11/2025 – 10/18/2025
- Certain 2026MY IONIQ 5 (NEA EV) produced from 10/14/2025 – 01/12/2026
- Certain 2025-26MY Tucson Hybrid (NX4 HEV) produced from 06/27/2025 - 09/30/2025
- Certain 2025-26MY Tucson Plug-In Hybrid (NX4 PHEV) produced from 07/15/2025 - 09/16/2025

The following models have been launched with “No Remedy”:

- Certain 2026MY Sonata Hybrid (DN8 HEV) produced from 7/8/2025 – 9/23/2025
- Certain 2026MY Santa Fe (MX5A) produced from 08/28/2025 – 11/20/2025
- Certain 2026MY Santa Fe Hybrid (MX5A HEV) produced from 8/28/2025 – 11/19/2025
- Certain 2026MY Tucson (NX4A) produced 08/25/2025 – 10/11/2025
- Certain 2026MY Santa Cruz (NXT) produced from 08/29/2025 – 11/3/2025
- Certain 2026MY Kona (SX2) produced from 7/5/2025 – 11/1/2025
- Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.

B. Recall Description:

Certain vehicles listed above have instrument panel (IP) cluster displays that may intermittently reboot during vehicle operation, potentially resulting in a temporary blank screen due to electrical noise occurring within the Power Management Integrated Circuit (PMIC). An inoperative IP cluster mask essential gauges, such as the speedometer, fuel gauge, and certain on-screen notifications associated with motive powertrain, increasing the risk of a crash.

Technical Service Bulletin (TSB) 26-01-011H provides information to perform a software update, if necessary, for the IP cluster display.

C. New Stock Vehicles at Dealers:

14,108 – Divided by region as noted below – 13,761 at dealers, 374 enroute to dealers.

Recall 293 Dealer Stock												
Region	IONIQ 5	KONA	PALISADE	PALISADE HYBRID	SANTA CRUZ	SANTA FE	SANTA FE	SONATA	SONATA HYBRID	TUCSON	TUCSON HYBRID	TUCSON PLUG-IN HYBRID
CE	80	131	1080	31	53	215	370	42	19	53	54	
CS	5						1					
EA	144	72	584	51	60	141	456	85	21	133	112	
MA	59	68	552	25	30	184	128	37	20	39	88	1
MS	395	115	809	35	40	332	210	16	6	14	128	6
NL			21									
SC	204	164	1164	59	41	135	73	46	27	77	34	
SO	176	177	1107	51	96	169	177	54	3	170	154	
WE	924	45	666	107	7	52	412	38	16	33	82	17
Grand Tot	1987	772	5983	359	327	1228	1827	318	112	519	652	24

D. Campaign Document(s):

1. **TSB 26-01-011H**
 - a. Available on Hyundaidealer.com > Service > HMA Tech Info > Campaign
2. **Dealer Notification**
 - a. Available on Hyundaidealer.com > Service > HMA Tech Info > Service News

E. Important Notes:

1. Confirm VIN eligibility via WebDCS. Review if any vehicles are currently at dealer's location in dealer stock. **Do not sell any vehicles id open recall until remedy has been applied.**
2. Follow TSB 26-01-011H thoroughly to perform the software update.
3. Submit campaign claim once the service procedure is completed.

We appreciate your continued partnership and commitment to our Hyundai customers. Thank you for your patience and understanding.

Warranty Campaign Team
Hyundai Motor America