

Stop Sale Important: Recall Campaign 293: Instrument Cluster (IP) Update – Remedy Available (2 Posted Date: 01/29/2026 |Dept: All Departments models – Santa Fe/Santa Fe Hybrid)

[26-01-011H-2 - CLU Software Update \(Recall 293\)_\(posted 01.29.2026\).pdf](#)

[Recall 293 - Instrument Cluster Logic \(CLU\) - Dealer Notification \(Remedy\)_\(posted 01.29.2026\).pdf](#)

Hyundai Motor America (HMA) has re-launched Recall 293: Instrument Cluster (IP) Update - with Remedy Available for an additional 2 models: - Santa Fe (MX5A) & Santa Fe Hybrid (MX5A HEV)

A "stop sale" has been issued on affected new vehicles in dealer's inventory. As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

A. Affected Vehicles:

- Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability (**additional models with Remedy Available highlighted in yellow**):

- Certain 2026MY Santa Fe (MX5A) produced from 08/28/2025 – 11/20/2025
- Certain 2026MY Santa Fe Hybrid (MX5A HEV) produced from 08/28/2025 – 11/19/2025
- Certain 2026MY Tucson (NX4A) produced 08/25/2025 – 10/11/2025
- Certain 2026MY Santa Cruz (NXT) produced from 08/29/2025 – 11/3/2025
- Certain 2026MY Kona (SX2) produced from 7/5/2025 – 11/1/2025
- Certain 2026MY Sonata Hybrid (DN8 HEV) produced from 7/8/2025 – 9/23/2025
- Certain 2026MY Sonata (DN8) produced from 7/8/2025 – 10/02/2025
- Certain 2026MY Palisade (LX3) produced from 6/27/2025 – 10/20/2025
- Certain 2026MY Palisade Hybrid (LX3 HEV) produced from 8/11/2025 – 10/18/2025
- Certain 2026MY IONIQ 5 (NEA EV) produced from 10/14/2025 – 01/12/2026
- Certain 2025-26MY Tucson Hybrid (NX4 HEV) produced from 06/27/2025 - 09/30/2025
- Certain 2025-26MY Tucson Plug-In Hybrid (NX4 PHEV) produced from 07/15/2025 - 09/16/2025

B. Recall Description:

Certain vehicles listed above have instrument panel (IP) cluster displays that may intermittently reboot during vehicle operation, potentially resulting in a temporary blank screen due to electrical noise occurring within the Power Management Integrated Circuit (PMIC). An inoperative IP cluster display could mask essential gauges, such as the speedometer, fuel gauge, and certain on-screen notifications associated with motive powertrain, increasing the risk of a crash.

Technical Service Bulletin (TSB) 26-01-011H-2 provides information to perform a software update, if necessary, for the IP cluster display.

C. New Stock Vehicles at Dealers Uncompleted:

13,830 – Divided by region as noted below – 13,596 at dealers, 234 enroute to dealers.

Recall 293 Dealer Stock								
MODEL/REGION	CE	EA	MA	MS	SC	SO	WE	Grand Total
IONIQ 5	78	142	57	393	197	175	910	1952
KONA	132	72	65	113	163	178	46	769
PALISADE	1073	580	543	793	1135	1066	646	5836
PALISADE HYBRID	32	48	24	34	59	50	103	350
SANTA CRUZ	53	59	29	40	41	95	7	324
SANTA FE	213	139	182	330	132	166	50	1212
SANTA FE HYBRID	369	453	128	209	71	172	408	1810
SONATA	42	85	36	16	46	51	36	312
SONATA HYBRID	19	21	18	6	27	3	16	110
TUCSON	52	132	38	14	76	167	32	511
TUCSON HYBRID	51	104	86	120	33	147	81	622
TUCSON PLUG-IN HYBRID			1	6			15	22
Grand Total	2114	1835	1207	2074	1980	2270	2350	13830

D. Campaign Document(s):

1. TSB 26-01-011H-2

a. Available on Hyundaidealer.com > Service > HMA Tech Info > Campaign

2. Updated "Dealer Notification" for additional models with remedy available.

a. Available on Hyundaidealer.com > Service > HMA Tech Info > Service News

E. Important Notes:

1. Confirm VIN eligibility via WebDCS. Review if any vehicles are currently at dealer's location in dealer stock. **Do not sell any vehicles identified with an open recall until remedy has been applied.**
2. Follow **TSB 26-01-011H-2** thoroughly to perform the software update.
3. Submit campaign claim once the service procedure is completed.

We appreciate your continued partnership and commitment to our Hyundai customers.

Thank you for your patience and understanding.

Warranty Campaign Team

Hyundai Motor America