



SAFETY RECALL 26TA02 (Remedy Notice)

Certain 2024 – 2025 Model Year Tundra & Tundra Hybrid
Multimedia Display Stuck on a Camera View or Black Image
NHTSA Recall No. (26V-038)

Frequently Asked Questions

Original Publication Date: January 23, 2026

Q1: *What is the condition?*

A1: Under certain circumstances, the multimedia display may become stuck on a camera view or display a black image in the subject vehicles. If this occurs, the rearview image may not be displayed while the vehicle is being reversed. In this case, the vehicle may not meet a federal safety standard and there can be an increased risk of a crash with a person behind the vehicle.

Q1a: Is there anything I can do until the remedy is performed?

A1a: Even if the rearview camera is operational, do not overly rely on the system. Always turn and check surroundings before proceeding. If the camera is stuck on a view or black screen occurs, do not assume that any camera view displayed when you shift into reverse is the rearview camera. Double check any camera view displayed before using it. Cycling the ignition will allow the multimedia display to resume normal functions.

Q2: *What is Toyota going to do?*

A2: Any authorized Toyota dealer will update the software for the Parking Assist ECU, FREE OF CHARGE.

Q3: *Which and how many vehicles are covered by this Safety Recall?*

A3: There are approximately 161,300 vehicles covered by this Safety Recall.

Model / Years	Production Period	Approximate Total Vehicles
2024 – 2025 Tundra	Early August 2023 – Mid June 2025	99,800
2024 – 2025 Tundra HV	Mid - August 2023 – Mid June 2025	61,500

Q3a: *Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?*

A3a: No, there are no other Lexus/Toyota/Scion vehicles covered by this Safety Recall.

Q4: *What if I previously paid for repairs related to this Safety Recall?*

A4: Reimbursement consideration instructions will be provided in the owner letter.

Q5: *How does Toyota obtain my mailing information?*

A5: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q6: *What if I have additional questions or concerns?*

A6: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.