



SAFETY RECALL 26TA02(Remedy Notice)

Certain 2024 – 2025 Model Year Tundra & Tundra Hybrid
Multimedia Display Stuck on a Camera View or Black Image
NHTSA Recall No. 26V-038

STOP! DO NOT SELL NEW VEHICLES IN DEALER INVENTORY.
Refer to Dealer Inventory Procedures section for more details.

On January 23, 2026, Toyota filed a noncompliance Information Report (NCIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Noncompliance Recall on 2024 – 2025 model year Tundra & Tundra Hybrid vehicles.

Model / Years	Production Period	Approximate Total Vehicles	Approximate Stop Sale Dealer Inventory
2024 – 2025 Tundra	Early August 2023 – Mid June 2025	99,800	800
2024 – 2025 Tundra HV	Mid - August 2023 – Mid June 2025	61,500	1,200

Condition

Under certain circumstances, the multimedia display may become stuck on a camera view or display a black image in the subject vehicles. If this occurs, the rearview image may not be displayed while the vehicle is being reversed. In this case, the vehicle may not meet a federal safety standard and there can be an increased risk of a crash with a person behind the vehicle.

Remedy

Any authorized Toyota dealer will update the software for the Parking Assist ECU, FREE OF CHARGE.

Owner Notification

Mail

Toyota will notify owners by late March 2026. A sample of the owner notification letter has been included for your reference.

Head Unit Notification

Vehicle Head unit notifications will begin in Mid - April 2026.

Tech Requirements
Repair Technician Level:

- TIC206A – Electrical Repair 1
- TIC206B – Electrical Repair 2
- TIC201A - Engine Repair
- T4535 - Steering and Suspension
- TIC205A - Brakes Repair

Inspection/Repair Time
 Inspect 0.3
 Repair: 1.5, 3.6

Owner Notification Date
 Mail - Late March 2026
 HUM - Mid -April 2026

Salvage Title Eligible
 Yes

Toyota App

Vehicles involved in this Safety Recall will be visible in the Toyota App at time of announcement.

Customer Contacts

Customers may contact your dealership with questions regarding the Safety Recall. Please welcome them to your dealership and answer any questions that they may have. A FAQ is provided to assure a consistent message is communicated.

Customers with additional questions or concerns are asked to please contact the Toyota Brand Engagement Center (1-888-270-9371) - Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Media Contacts

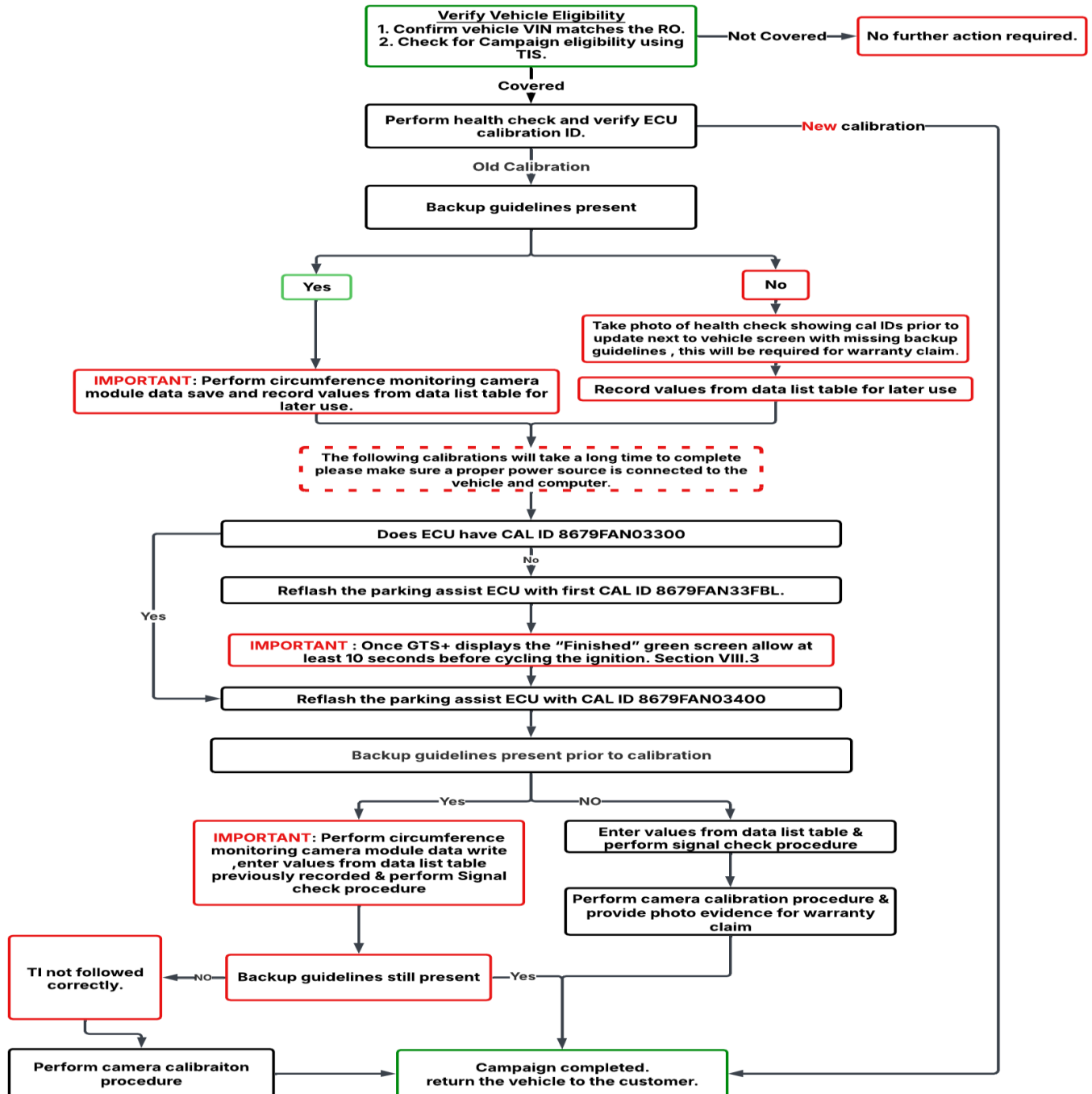
It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Toyota Newsroom pressroom.toyota.com.

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Service Department

Warranty Reimbursement Procedure



Op Code	Description	Flat Rate Hours
26TA02R1	Inspect up to date CAL ID	0.3
26TA02R2	Reprogramming Parking Assist ECU	1.5
26TA02R3*	Reprogramming Parking Assist ECU & Camera calibration	3.6

- The flat rate times include 0.1 hours for administrative cost per unit for the dealership.
- *Opcode 26TA02R3 is only to be used when vehicle is missing backup guidelines prior to reprogramming the vehicle, a photo of the GTS+ screen showing CAL IDs and VIN next to the vehicle screen missing guidelines is required for the warranty claim to be paid. Claims missing photo attachment will be subject to debit. Please note this opcode is not to be used for instances where guidelines are missing after reprogramming because of failure to follow TI instructions.

Salvage Title Vehicles

Every attempt should be made to complete an open Safety Recall when circumstances permit, unless noted otherwise in the Safety Recall dealer letter.

Remedy Procedures

Refer to TIS for Technical Instructions on repair. Conduct all non-completed Safety Recalls and Service Campaigns on the vehicle during the time of appointment.

Technician Training Requirements

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly, technicians performing this repair are required to currently hold at to have completed the following courses:

Repair Technician Level:

- TIC206A – Electrical Repair 1
- TIC206B – Electrical Repair 2
- TIC201A - Engine Repair
- T4535 - Steering and Suspension
- TIC205A - Brakes Repair

Sales Department

New Vehicles in Dealership Inventory

There are approximately 2,000 vehicles in new dealer inventory as of January 22, 2026.



Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Toyota reimburses dealers for flooring costs associated with new vehicles held in dealership inventory until the recall remedy becomes available. Toyota provides these flooring reimbursements within 30 days of remedy launch. Toyota reserves the right to withhold or charge-back any flooring reimbursement funds that may have been paid to the dealer if it determines that a new vehicle subject to a safety recall was sold without first being remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE:

- *New vehicles in dealer inventory subject to a Safety Recall must be remedied before delivery into commerce under a sale or lease. Dealer-to-dealer trades as well as vehicle sales between dealers should not be made until a vehicle is remedied.*
- Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (Non SET and GST dealers: <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

[Policy for New Vehicles, TCUV, Pre-Owned Vehicles and Rent a Toyota](#)

Frequently Asked Questions

Q1: *What is the condition?*

A1: Under certain circumstances, the multimedia display may become stuck on a camera view or display a black image in the subject vehicles. If this occurs, the rearview image may not be displayed while the vehicle is being reversed. In this case, the vehicle may not meet a federal safety standard and there can be an increased risk of a crash with a person behind the vehicle.

Q1a: Is there anything I can do until the remedy is performed?

A1a: Even if the rearview camera is operational, do not overly rely on the system. Always turn and check surroundings before proceeding. If the camera is stuck on a view or black screen occurs, do not assume that any camera view displayed when you shift into reverse is the rearview camera. Double check any camera view displayed before using it. Cycling the ignition will allow the multimedia display to resume normal functions.

Q2: *What is Toyota going to do?*

A2: Any authorized Toyota dealer will update the software for the Parking Assist ECU, FREE OF CHARGE.

Q3: *Which and how many vehicles are covered by this Safety Recall?*

A3: There are approximately 161,300 vehicles covered by this Safety Recall.

Model / Years	Production Period	Approximate Total Vehicles
2024 – 2025 Tundra	Early August 2023 – Mid June 2025	99,800
2024 – 2025 Tundra HV	Mid - August 2023 – Mid June 2025	61,500

Q3a: *Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?*

A3a: No, there are no other Lexus/Toyota/Scion vehicles covered by this Safety Recall.

Q4: *What if I previously paid for repairs related to this Safety Recall?*

A4: Reimbursement consideration instructions will be provided in the owner letter.

Q5: *How does Toyota obtain my mailing information?*

A5: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q6: *What if I have additional questions or concerns?*

A6: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Policies And Procedures

New Vehicles in Dealership Inventory - Reminder

Below is a reminder of the dealer's obligations pertaining to Safety Recalls if there are new vehicles in dealership inventory:

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (Non SET and GST dealers: <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Pre-Owned Vehicles in Dealer Inventory

To ensure customer satisfaction, Toyota requests that dealers complete this Safety Recall on any used vehicles currently in dealer inventory that are covered by this Safety Recall prior to customer delivery. However, if the campaign cannot be completed (for example, due to remedy parts availability), delivery of a covered vehicle is acceptable if disclosed to the customer that the vehicle is involved in a Safety Recall.

Toyota expects dealers to visit <https://toyota-recall-disclosure.imagespm.info/> and complete a Customer Contact and Vehicle Disclosure Form. Dealers are expected to provide a copy of the completed form, along with the most current FAQ, to the vehicle buyer. Toyota and the dealer may use this information to contact the customer when the remedy becomes available. Keep the completed form on file at the dealership.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (Non SET and GST dealers: <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Toyota Certified Used Vehicle (TCUV)

The TCUV policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a TCUV until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

Rent a Toyota & Service Loaners

Toyota requests that dealers remove all Rent a Toyota and Service Loaner vehicles from service that are covered by a Safety Recall unless the defect has been remedied.

Claim Filing Accuracy and Correction Requests

It is the dealer's responsibility to file claims correctly for this Safety Recall. This claim filing information is used by Toyota for various government reporting activities; therefore, claim filing accuracy is crucial. If it has been identified that a claim has been filed using an incorrect Op Code or a claim has been filed for an incorrect VIN, refer to Warranty Procedure Bulletin [PRO17-03](#) to correct the claim.

Customer Reimbursement

Reimbursement consideration instructions will be included in the owner letter.

IMPORTANT SAFETY RECALL

Certain 2024 - 2025 Model Year Tundra & Tundra Hybrid Vehicles
Multimedia Display Stuck on a Camera View or Black Image
NHTSA Recall No. 26V-038
Toyota Recall No. 26TA02 (Remedy Notice)

This is an important Safety Recall. The remedy will be performed FREE OF CHARGE to you.

Dear (customer's First/Last name)

This notice applies to your vehicle:
[VIN]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Toyota has decided that certain 2024 - 2025 model year Tundra & Tundra Hybrid vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 111, "Rear Visibility".

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the condition?

Under certain circumstances, the multimedia display may become stuck on a camera view or display a black image. If this occurs, the rearview image may not be displayed while the vehicle is being reversed. In this case, the vehicle may not meet a federal safety standard and there can be an increased risk of a crash with a person behind the vehicle.

What will Toyota do?

Any authorized Toyota dealer will update the software for the Parking Assist ECU software, FREE OF CHARGE.

What should you do?

Please contact any authorized Toyota dealer to schedule an appointment to have the remedy performed as soon as possible. *Your local Toyota dealer will be more than happy to answer any of your questions.*

- ✓ To find a dealer near you, visit www.toyota.com/dealers
- ✓ For more information on this and other Safety Recalls, including Frequently Asked Questions, visit www.toyota.com/recall Input your full 17-digit Vehicle Identification Number (VIN) noted above to review information specific to your vehicle.
- ✓ If you require further assistance, our Toyota Brand Engagement Center is available to assist you at 1-888-270-9371 on Monday through Friday, from 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time. During our hours of operation, we're here to help with any questions, feedback, or support you may need.

This is an important Safety Recall

The remedy will take approximately one and a half hours. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

Even if the rearview camera is operational, do not overly rely on the system. Always turn and check surroundings before proceeding.

- If the camera is stuck on a view or a black screen occurs, do not assume that any camera view displayed when you shift into reverse is the rearview camera. Double check any camera view displayed before using it. Cycling the ignition will allow the multimedia display to resume normal functions.

What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for repair(s) to your vehicle for this specific condition prior to receiving this letter, you may be eligible for reimbursement. For reimbursement consideration, please submit a copy of your repair details (for example: a repair order), proof-of-payment, and ownership information to Toyota's online self-service portal.) Visit <https://support.toyota.com/s/questions-comments> and click Continue to begin submitting a support request. Select Recalls and then Reimbursement Request from the picklist to complete the form and submit.

Alternatively, if you prefer to mail or fax this information for reimbursement consideration, please use the address or fax number shown below:

Toyota Brand Engagement Center – TSR
Toyota Motor Sales, USA, Inc.
c/o Toyota Motor North America, Inc.
P O Box 259001 – SSC/CSP Reimbursements
Plano, Texas 75025-9001

FAX: 310-381-7756

Please refer to the attached Reimbursement Checklist for required documentation details.

What if you are not the owner or operator of this vehicle?

If you are a vehicle lessor, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you know the current owner or operator, please forward this letter to them.

If you would like to update your vehicle ownership or contact information, please visit <https://www.toyota.com/owners>

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-888-275-9171), or go to <http://www.safercar.gov>.

We have sent this notice in the interest of your continued satisfaction with our products. We sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

Toyota Motor Sales, USA

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