

STEVE DEGRAZIO – HEAD OF QUALITY

January 23, 2026

Subject: Recall RP1079

TO: All U.S. Sales and Service Points

NEW VEHICLES IN RETAILER INVENTORY

It is against Polestar policy for a retailer to deliver any new Polestar that is eligible for a recall. Service Points are advised to check all vehicles in inventory for recall eligibility and repair immediately. All vehicles in your new vehicle inventory must be corrected/updated before delivery.

What does this mean for customers?

Customers will not be able to take delivery of affected vehicles until the recall has been completed.

When will this be resolved?

Polestar Automotive USA, on behalf of Polestar Performance AB, have decided to launch Recall RP1079 on certain model year 2025 Polestar 3 vehicles. Please note that the striker bracket for the rear seat backrest was not assembled according to specification on certain Polestar 3 vehicles during production at the US factory in Charleston. The striker bracket should be tightened using two nuts, however on the affected vehicles, only one nut was found to be tightened correctly. This means that the rear seat backrest structure does not fulfill the necessary requirements on the affected vehicles, and there is a risk that cargo in the luggage compartment could cause the rear seat backrest to release and cargo to enter the main cabin in the event of a crash.

To remedy affected vehicles, Polestar will perform a visual inspection of the rear seat back rest striker bracket mounting nuts and bracket mounting position. If incorrectly mounted, Polestar will correctly mount the bracket and properly torque the attaching nuts.

Important Note: The Quality Bulletin will be released shortly.

A total of 213 U.S. Vehicles are affected by this recall.

Vehicle eligibility must be confirmed:

- VIDA – Profile the vehicle and confirm RP1079 is included under mandatory claim types.
- Navigate to planning & diagnostics / claim types to see mandatory claim types. See SMB00-033P as a guide.

All vehicles must be checked for any incomplete Recalls, Service Campaigns or Service Actions. All open Recall, Service Campaigns or Service Action repairs must be completed.

OWNER NOTIFICATION

An owner's notification letter will be sent out by March 22, 2026 that will notify the owner of this recall instructing them to contact their service point to schedule the repair for their vehicle.

PORT VEHICLES

NOT all eligible vehicles arriving from the ports will have this recall completed. Vehicle eligibility must be confirmed.

PARTS / PARTS RETURN

Please refer to the Parts Bulletin RP1079 which will be released shortly.
No parts are required to be returned for this recall.

CLAIM SUBMISSION

A Quality Bulletin will be released shortly. Please refer to the claim submission information in the Quality Bulletin.

SERVICE POINT RESPONSIBILITIES

Service Points must perform this recall campaign on eligible vehicles regardless of miles/kilometers or vehicle age. All work performed under this recall is free of charge to the owner. As the safety of our customers is our utmost priority, we are taking full responsibility to ensure the highest quality and safety standards for our cars.

If you have questions about this recall or any other field service action, please contact me or any member of Customer Support.

Your cooperation in completing this important recall is greatly appreciated.

Best regards,



Steve DeGrazio
Head of Quality