

**From:** [noreply@info.keystonerv.com](mailto:noreply@info.keystonerv.com) <noreply@info.keystonerv.com>

**Sent:** Monday, March 9, 2026 11:11 AM

**To:**

**Subject:** 3000 Series Hidden Hinge Ramp Door Recall Dealer Letter Safety Advisory 26-478

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3000 Series Hidden Hinge Ramp Door Recall Dealer Letter Safety Advisory 26-478



**KEYSTONE**

**RECREATIONAL VEHICLE**

**SAFETY RECALL NOTICE**

Safety Recall: US: **26V-026**

CAN: **2026-025**

Safety Advisory: 26-478

March 5, 2026

**Keystone RV Company**

**SAFETY ADVISORY 26-478**

Dear Keystone Dealers,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2025-2026 Fuzion, Raptor, Redwood, 2024-2026 Voltage Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

***Reason for this recall:***

It has been decided that the vehicles in the recall population have a design issue that may allow the 3000 Series Hidden Hinge Door to experience a structural failure, particularly when additional dynamic or unanticipated forces are applied during loading or unloading. Under certain conditions during loading or unloading of power sport vehicles into the garage area, the door core may disengage from the ramp door frame extrusion leading to an increased risk of personal injury. The vehicles included in the recall are:

**Models Included: 2025 Fuzion**

**Serial Number Range: SF810066 - SF810274**

**Models Included: 2026 Fuzion**

**Serial Number Range: TF810000 - TF810106**

**Models Included: 2025 Raptor**

**Serial Number Range: SF800055 - SF800300**

**Models Included: 2026 Raptor**

**Serial Number Range: TF800000 - TF800218**

**Models Included: 2025 Redwood - 4512TH**

**Serial Number Range: S9340051 - S9340124**

**Models Included: 2026 Redwood - 4512TH**

**Serial Number Range: T9340000 - T9340000**

**Models Included: 2024 Voltage - 3500, 3600, 3800, 3850, 4013, 4113**

**Serial Number Range: RZ990005 - RZ990175**

**Models Included: 2025 Voltage - 3500, 3600, 3800, 3850, 4013, 4135**

**Serial Number Range: SZ990000 - SZ990215**

**Models Included: 2026 Voltage - 3600, 3800**

**Serial Number Range: TZ990000 - T9990006**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.**

Please log-in to Key Express for your list of VINs in campaign 26-478.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for an updated copy of the Safety Advisory 26-478](#), which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us at [service@keystonerv.com](mailto:service@keystonerv.com).

Sincerely,

**Keystone RV Company**

cc - National Highway Traffic Safety Administration (NHTSA)

cc - Transport Canada



**KEYSTONE**

**CROSSROADS**  
*Recreational Vehicles*

 **Dutchmen**  
Legendary Innovation. Trailblazing Value.



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