

IMPORTANT SAFETY RECALL



FOREST RIVER

DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 26V020
FOREST RIVER ID: 51-2017
SERVICE CAMPAIGN: 001267

<<DEALERTNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

February 2026

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section-

Forest River has decided that a safety defect exists in certain 2025 Cedar Creek, 2024-2026 Chaparral, 2022-2026 Coachmen Adrenaline, 2023-2025 Riverstone, 2025-2026 Shasta Phoenix, 2024-2026 Takoda Towable & 2023-2026 Work and Play Travel Trailers. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety, continued satisfaction, and our commitment to building great products are of the utmost importance to Forest River.

The designated Date range of production is 8/18/2022 through 1/13/2026

DEFECT/NONCOMPLIANCE:

It has been determined that a design issue exists which may allow a 3000 series Hidden Hinge Door to experience a structural failure, particularly when additional dynamic or unanticipated forces are applied during loading or unloading.

EVALUATION OF RISK:

Under certain conditions during loading or unloading of power sport vehicles into the garage area, the door core may disengage from the ramp door frame extrusion leading to an increased risk of personal injury.

SERVICE PROCEDURE:

Dealership Service Department procedures for addressing the hidden hinge door can be found on Dealer Connect.

WHAT IS THE PART NUMBER OF THE REMEDY KIT?

PARTS KITS SHOULD BE ORDERED FROM LIPPERT:

PHONE: 432-LIPPERT (432-547-7378) or by email at customerservice@lci1.com

P/N – 2026051115 - HIDDEN HINGE CORE REINFORCEMENT KIT; MILL (a silver coated frame bracket is included in this kit)

OR

P/N – 2026051116 - HIDDEN HINGE CORE REINFORCEMENT KIT; BLACK (a black coated frame bracket is included in this kit)

DEALER REPAIR CODES: Dealer Connect

Prior Authorization Required

UNITED STATES	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
26V020	RC-070-09-00-004797	PERFORM REMEDY	1.0 HRS

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HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CEDAR CREEK CUSTOMER SERVICE	(260) 593-4000
CHAPARRAL & PHEONIX CUSTOMER SERVICE	(574) 825-7101
ADRENALINE & WORK AND PLAY CUSTOMER SERVICE	(574) 825-6302
RIVERSTONE CUSTOMER SERVICE	(260) 593-2425
EAST TO WEST TAKODA CUSTOMER SERVICE	(574) 264-6664

The Recall shall be considered the utmost priority to remedy the 2025 Cedar Creek, 2024-2026 Chaparral, 2022-2026 Coachmen Adrenaline, 2023-2025 Riverstone, 2025-2026 Shasta Phoenix, 2024-2026 Takoda Towable & 2023-2026 Work and Play Travel Trailers in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2025 Cedar Creek, 2024-2026 Chaparral, 2022-2026 Coachmen Adrenaline, 2023-2025 Riverstone, 2025-2026 Shasta Phoenix, 2024-2026 Takoda Towable & 2023-2026 Work and Play Travel Trailers listed under this Recall.

If your dealership has already performed the remedy to <<MODEL>>, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2025 Cedar Creek, 2024-2026 Chaparral, 2022-2026 Coachmen Adrenaline, 2023-2025 Riverstone, 2025-2026 Shasta Phoenix, 2024-2026 Takoda Towable & 2023-2026 Work and Play Travel Trailers in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Forest River
Office of Corporate Compliance