

[26-01-008G-1 - CCIC27 Software Update \(Recall 031G\).pdf](#)

[Recall 031G - Instrument Cluster - Retailer Notification \(Remedy\)_\(posted 03.18.2026\).pdf](#)

Genesis Motor America (HMA) has re-launched Recall 031G (CCIC27 Software Update) with the following revisions:

- TSB 26-01-008G-1 has been revised to:
- Update the 'Parts Information' with individual USB part numbers on page 2
- Add a note that an Over-the-Air (OTA) option is available for guest under the 'Parts Information' table
- Add a 'notice text box regarding battery state of charge (page 4)
- Revise Service Instructions on steps 1 & 8 (pages 4 & 6)

A "stop sale" has been issued on affected new vehicles in retailer's inventory. **As required by federal law, retailers must not deliver new vehicles for sale or for lease to guests until all open recalls have been performed. Retailers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into guest use and whenever an affected vehicle is in the shop for any maintenance or repair.**

A. New Stock Vehicles at Retailers:

- 750 – Divided by region as noted below – 750 at retailers.

Region	G80	G80 EV	GV60	GV70	GV70 EV	GV80	GV80 Coupe
CE	14			103		41	12
EA	44			64		89	8
MA	10			32		77	18
MS	20					26	5
SC	2			23		18	3
SO	2			55	1	42	14
WE	5			6	2	11	3
Total	97			283	3	304	63

B. Parts Information

Individual USB sticks will be on manual allocation and may be ordered through MPA Parts Helpdesk as needed. Additional orders are subject to GMA review. Please refer to TSB for the latest information.

C. Campaign Documents:

[TSB 26-01-008G-1; supersedes TSB 26-01-008G](#)

Available on GenesisdealerUSA.com > Service > GMA Tech Info > Campaign

[Retailer Notification; supersedes existing document](#)

Available on GenesisdealerUSA.com > Service > GMA Tech Info > Service News

D. Action Required:

1. Confirm VIN eligibility via WebDCS. Review if any vehicles are currently at retailer's location in retailer stock. **Do not sell any vehicles identified with an open recall until remedy has been applied.**
2. Follow **TSB 26-01-008G-1** to perform a software update for the AVN and IP module.
3. **Submit campaign claim** once the service procedure is completed.

Warranty Campaign Team
Genesis Motor America