U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 26V753

Manufacturer Name: Altec Industries, Inc.
Submission Date: Nov 13, 2026
NHTSA Recall No.: 26V753
Manufacturer Recall No.: CSN-3386

Manufacturer Information

Manufacturer Name: Altec Industries, Inc.
Address: 210 Inverness Center Drive
Birmingham AL, 35242

Population

Total number of potentially involved: 161
Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2024-2026 ALTEC AT SERIES
Product Category: Buses, Medium & Heavy Vehicles
Product Type: Truck
Fuel / Propulsion:
Production Dates: Jun 24, 2024 - Oct 23, 2026
Number of potentially involved: 161

Descriptive Information:
The recall population was determined from a review of invoices in production records to include units in the period that showed a suspension modification.

Defect / Noncompliance Description

Description of the defect or noncompliance:

On certain units that required rear suspension modification, the U-bolt securing the suspension might not have been properly torqued after the work was completed. An improperly torqued U-bolt could allow the suspension to loosen and the axle to shift on the spring pack or detach.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the rear axle becomes loose or begins to detach, this increases the risk of a crash.

Description of the cause:

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Identification of any warning that can occur:

A loose U-bolt could be identified during routine inspection by loss of clamp load, fastener rotation or back-off, or fretting or witness marks at the axle seat or spring pack. In service, reduced clamp load could produce abnormal rear suspension noise, such as clunking, knocking, or squeaking, particularly when the unit travels over uneven surfaces or the load shifts. Unusual handling or suspension noise could indicate a loss of clamp load and should prompt an immediate inspection and torque verification before the unit is returned to service.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Altec Industries Inc.

Address: 2106 South Riverside Road
St Joseph MO, 64507

Country: United States

Involved Components

Component Name 1: Suspension U-bolt

Component Description: Suspension U-bolt

Component Part Number:

Chronology

On October 20, 2026, an owner contacted Altec to report loose suspension U-bolts on their unit. Altec opened a root cause investigation into the incident. All units on site at the manufacturing location where the out-of-specification unit was built were placed on hold and inspected. The inspection found loose U-bolts on other units that had undergone suspension modification, which isolated the potential issue to that process. After identifying the process that caused the issue and determining that units could have shipped to users, Altec opened a potential field action on October 23, 2026, to evaluate the potential field population, the risk to owners, and whether units could have completed predelivery inspection without the loose U-bolts being identified. On November 6, 2026, Altec determined that owners could have units with potentially loose fasteners and that a notification and remedy were necessary for the affected units. No other warranty claims or field reports were identified, and no accidents, injuries, or deaths have been reported in connection with this issue.

Related NHTSA Recall Number:

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Description of Remedy

Remedy Type:

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Owners will be instructed to inspect the suspension for loose U-bolts. If no loose U-bolts are found, the unit may be returned to use. If loose U-bolts are identified, the instructions will provide further details to determine whether the U-bolts can be torqued and the unit returned to use, or whether the unit must be removed from service until the bolts are inspected for damage, replaced, and properly torqued. If damage is found, the unit must be taken to a service center for suspension repair or replacement. The remedy will be performed free of charge when the unit is presented for repair. The Altec Warranty Policy covers the remedy, including cases where reimbursement is required for a remedy obtained before notification.

How remedy component differs from recalled component:

The remedy will properly torque the suspension U-bolts or, if inspection determines that the suspension damage warrants replacement, provide a replacement suspension.

Identify how/when recall condition was corrected in production:

After identifying the potential issue, Altec placed all affected units on hold and contained them. The affected process was evaluated, and additional checks were implemented to inspect the suspension during predelivery inspection.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Altec will issue CSN-3386 to the owners of the affected units. Altec does not have a dealer network and issues letters to owners only.

Planned Dealer Notification Date: ☑ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Jan 08, 2027 - Jan 08, 2027 ☐ Phased Recall

Date when VIN will be searchable: