U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 26V747

Manufacturer Name: Mack Trucks, Inc.
Submission Date: Nov 12, 2026
NHTSA Recall No.: 26V747
Manufacturer Recall No.: SC0503

Manufacturer Information

Manufacturer Name: Mack Trucks, Inc.

Address: 2100 Mack Boulevard
PO Box M
Allentown PA, 18105-5000

Population

Total number of potentially involved: 978

Estimated percentage with defect: 1%

Vehicle Information

Vehicle 1: 2027-2027 MACK ANTHEM AN (4)

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Tractor

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Jul 23, 2026 - Aug 31, 2026

Number of potentially involved: 89

Descriptive Information:
Recalled vehicles were identified by supplier information, as drivelines are built and labeled per chassis number. Vehicles built in this time frame that were not included in the recall were not built with affected parts.

Vehicle 2: 2027-2027 MACK GRANITE (GR)

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Jul 13, 2026 - Aug 31, 2026

Number of potentially involved: 421

Descriptive Information:
Recalled vehicles were identified by supplier information, as drivelines are built and labeled per chassis number. Vehicles built in this time frame that were not included in the recall were not built with affected parts.

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Vehicle 3: 2027-2027 MACK LR

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Jul 24, 2026 - Aug 31, 2026

Number of potentially involved: 68

Descriptive Information:

Recalled vehicles were identified by supplier information, as drivelines are built and labeled per chassis number. Vehicles built in this time frame that were not included in the recall were not built with affected parts.

Vehicle 4: 2027-2027 MACK PINNACLE (PI/PN)

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Tractor

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Jul 13, 2026 - Aug 31, 2026

Number of potentially involved: 133

Descriptive Information:

Recalled vehicles were identified by supplier information, as drivelines are built and labeled per chassis number. Vehicles built in this time frame that were not included in the recall were not built with affected parts.

Vehicle 5: 2027-2027 MACK PIONEER PR (4)

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Tractor

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Jul 13, 2026 - Aug 31, 2026

Number of potentially involved: 172

Descriptive Information:

Recalled vehicles were identified by supplier information, as drivelines are built and labeled per chassis number. Vehicles built in this time frame that were not included in the recall were not built with affected parts.

Vehicle 6: 2027-2027 MACK TERRAPRO (TE)

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Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Jul 15, 2026 - Aug 31, 2026

Number of potentially involved: 95

Descriptive Information:

Recalled vehicles were identified by supplier information, as drivelines are built and labeled per chassis number. Vehicles built in this time frame that were not included in the recall were not built with affected parts.

Defect / Noncompliance Description

Description of the defect or noncompliance:

As described in Cummins Recall 26E077, A snap ring may be missing from the slip yoke assembly, allowing components to migrate during operation and potentially resulting in bearing cup separation or partial or complete separation of the driveline from the vehicle.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

As described in Cummins Recall 26E077, partial or complete driveline separation could result in loss of propulsion. Separated components could also create a road hazard or projectile risk, increasing the risk of a crash or injury to vehicle occupants or bystanders.

Description of the cause:

As described in Cummin's Recall 26E077, the cause was a specific operator’s deviation from the documented assembly process, resulting in omission of the snap ring from the driveline assembly. The operator worked at the affected assembly station from July 14 through August 21, 2026.

Identification of any warning that can occur:

The vehicle operator may experience driveline vibration or noise.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Cummins Inc.

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Address: Box 3005
Mail Code COB118
Columbus IN, 47202

Country: United States

Involved Components

Component Name 1: RPL20
Component Description: Driveline
Component Part Number:

Component Name 2: RPL35
Component Description: Driveline
Component Part Number:

Component Name 3: RPL25
Component Description: Driveline
Component Part Number:

Chronology

October 23, 2026: Cummins notifies Volvo Group that potentially defective parts were shipped to multiple production facilities. Volvo Group product safety investigation opened.

October 29, 2026: The Product Safety Evaluation Committee reviews investigation information and recommends escalation to the Product Safety Committee.

November 5, 2026: The Product Safety Committee determines that a product safety issue exists and decides to initiate a recall.

There have been no field reports, warranty claims, accidents or injuries reported related to this issue.

Related NHTSA Recall Number: 26E077

Description of Remedy

Remedy Type: Repair, Inspect

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Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

As described in Cummins Recall 26E077, the remedy is to (i) inspect the driveline for the presence of the snap ring and (ii) replace the driveline if the snap ring is found to be missing.

How remedy component differs from recalled component:

As described in Cummins Recall 26E077, the replacement driveline will include a snap ring as part of the slip yoke bushing assembly.

Identify how/when recall condition was corrected in production:

All Vehicles identified by Cummins had completed production processes as of 8/31/2026. On 11/5/2026, all affected vehicles still under manufacturer control were placed on a stop shipment until the remedy can be performed.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Dealer notifications will begin on or before November 19, 2026.
Owner notifications will begin on or before January 11, 2027.

Planned Dealer Notification Date: Nov 19, 2026 - Nov 19, 2026 ☐ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Jan 11, 2027 - Jan 11, 2027 ☐ Phased Recall

Date when VIN will be searchable: Nov 19, 2026