U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 26V738

Manufacturer Name: Altec Industries, Inc.
Submission Date: Nov 06, 2026
NHTSA Recall No.: 26V738
Manufacturer Recall No.: CSN-3381

Manufacturer Information

Manufacturer Name: Altec Industries, Inc.
Address: 210 Inverness Center Drive
Birmingham AL, 35242

Population

Total number of potentially involved: 3,083
Estimated percentage with defect: 2%

Vehicle Information

Vehicle 1: 2025-2026 ALTEC AN SERIES AERIAL DEVICE
Product Category: Buses, Medium & Heavy Vehicles
Product Type:
Fuel / Propulsion:
Production Dates: Apr 01, 2025 - Sep 25, 2026
Number of potentially involved: 781
Descriptive Information:
The recall population was determined from a review of production records.

Vehicle 2: 2025-2026 ALTEC AA SERIES AERIAL DEVICE
Product Category: Buses, Medium & Heavy Vehicles
Product Type:
Fuel / Propulsion:
Production Dates: Apr 01, 2025 - Sep 25, 2026
Number of potentially involved: 1,896
Descriptive Information:
The recall population was determined from a review of production records.

Vehicle 3: 2025-2026 ALTEC AM SERIES AERIAL DEVICE
Product Category: Buses, Medium & Heavy Vehicles

Part 573 Safety Recall Report 26V738

Product Type:

Fuel / Propulsion:

Production Dates: Apr 01, 2025 - Sep 25, 2026

Number of potentially involved: 406

Descriptive Information:
The recall population was determined from a review of production records.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Retention hardware for the rear mounting pin on the jib tilt cylinder could have been installed without a final torque specification being met. As a result, the pin retaining hardware could loosen and back out of the retention hole, eliminating the mechanical restraint intended to prevent cylinder pin disengagement.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the base end cylinder pin disengages, the cylinder will become loose and allow the jib to move freely and allow the winch line to drop up to 10 feet. An uncontrolled jib or winch load creates a risk of serious injury or death to personal working with the load or on the ground near the lifting operation.

Description of the cause:

Identification of any warning that can occur:

A preoperational inspection could identify irregular movements or position of the jib but would not be able to see the loose or missing hardware that is protected by a boom tip cover. A 6-month PM should identify the loose hardware and if the hardware is checked and tight at PM there is no future risk of loosening of the self-locking nut.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Altec Industries Inc.

Address: 2106 South Riverside Road
St. Joseph MO, 64507

Part 573 Safety Recall Report 26V738

Country: United States

Tier of Supplier:

Supplier Type:

Name: Altec

Address:

Country:

Involved Components

Component Name 1: Nut

Component Description: NUT;;LOCK;NYLON INSERT;STEEL;.38-16 UNC;;GRADE 2;PLATED

Component Part Number: 020391210

Component Name 2: Hex Head Capscrew

Component Description: CAP SCREW;HEX HEAD;STEEL;.38-16 UNC;1.25 IN L;GRADE 5;PLATED & LOCKING PATCH

Component Part Number: 020031243

Chronology

On October 16, 2026, an owner notified Altec that, during the first 6-month Preventive Maintenance inspection of their aerial device, they found the rear mounting pin on the jib tilt cylinder base end partially inserted and missing its retaining hardware.

Following the field report, Altec opened a potential field action investigation to determine which unit models could be affected, the production period for potentially affected units, and whether additional units could have escaped predelivery inspection and reached users.

On October 30, 2026, Altec completed its review of the assembly process, hardware accessibility during preoperational inspections, investigation findings, and production records and determined that the hardware could be loose on certain units and go undetected by the user. Because the hardware is not visible to the operator, Altec concluded that a field campaign was required to notify potential users of the risk associated with loose hardware and that the hardware might not have been properly installed during production.

Other than the October 2026 incidents, Altec identified no additional warranty claims or field reports. No other accidents, injuries, or deaths related to this issue have been reported.

Related NHTSA Recall Number:

Part 573 Safety Recall Report 26V738

Description of Remedy

Remedy Type: Inspect, Repair

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

The owners will be instructed to remove the cover and inspect the hardware for proper securement. If missing or loose Altec will provide the hardware and torque specifications to properly secure the cylinder pin. The recall remedy will be completed free of charge when presented for repair. The Altec Warranty Policy covers the recall remedy including cases requiring reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

How remedy component differs from recalled component:

The remedy ensures the retention hardware is properly installed.

Identify how/when recall condition was corrected in production:

All units in production were contained on October 23, 2026, and inspected for secure hardware and if the hardware was missing or not properly tightened, it was replaced and torqued to the proper specification. In production all pin retention bolts will require a torque check with a torque wrench, adding a torque verification mark, assembly work instruction and check sheets were updated to add additional checks to the torque of the hardware.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Altec will issue a CSN-3381 to the owners of the affected units. Altec does not have a dealer network and issues letters to owners only.

Planned Dealer Notification Date: ☑ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Jan 04, 2027 - Jan 04, 2027 ☐ Phased Recall

Date when VIN will be searchable: