U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 26V728

Manufacturer Name: Hyundai Motor America
Submission Date: Nov 02, 2026
NHTSA Recall No.: 26V728
Manufacturer Recall No.: 311

Manufacturer Information

Manufacturer Name: Hyundai Motor America
Address: 10550 Talbert Avenue
Fountain Valley CA, 92708

Population

Total number of potentially involved: 37,901
Estimated percentage with defect: 1%

Vehicle Information

Vehicle 1: 2019-2022 HYUNDAI VELOSTER N
Product Category: Light Vehicles
Product Type: Passenger Car
Fuel / Propulsion: Spark Ignition Fuel
Production Dates: Sep 06, 2018 - Aug 18, 2022
Number of potentially involved: 8,843

Descriptive Information:
The subject vehicles include model year 2019-2022 Veloster N vehicles assembled on the specified production dates by Hyundai Motor Company (“HMC”) in South Korea for sale in the U.S.

Vehicle 2: 2019-2023 HYUNDAI KONA ELECTRIC
Product Category: Light Vehicles
Product Type: Multipurpose Passenger Vehicle
Fuel / Propulsion: Electric Battery Power
Production Dates: Aug 28, 2018 - Jul 26, 2023
Number of potentially involved: 29,058

Descriptive Information:
The subject vehicles include model year 2019-2023 Hyundai Kona Electric vehicles assembled on the specified production dates by Hyundai Motor Company (“HMC”) in South Korea for sale in the U.S.

Defect / Noncompliance Description

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Description of the defect or noncompliance:

The subject vehicles are equipped with an Airbag Control Unit ("ACU") that detects crash signals and commands deployment of the airbag(s) and seat belt pretensioner(s). Under certain driving conditions, data may become corrupted during routine writing to the ACU's memory, causing the airbag malfunction indicator light ("MIL") to illuminate and the airbag system to deactivate.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A deactivated airbag system may not deploy the vehicle's airbags during a crash, increasing the risk of injury to vehicle occupants.

Description of the cause:

A system reboot or power interruption while the ACU is writing data to its internal memory may result in data corruption.

Identification of any warning that can occur:

Illumination of the airbag MIL

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: ZF Group

Address: #6 Hanyang Tower, Beobwon-ro
11-gil 12, Songpa-gu
Seoul Foreign States, 05836

Country: Korea, Republic Of

Involved Components

Component Name 1: ACU-Airbag control unit

Component Description: Airbag deployment controlling unit (Kona EV)

Component Part Number: 95910-K4100

Component Name 2: ACU-Airbag control unit

Component Description: Airbag deployment controlling unit (Veloster N)

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Component Part Number: 95910-K9100

Component Name 3: ACU-Airbag control unit

Component Description: Airbag deployment controlling unit (Veloster N)

Component Part Number: 95910-K9150

Chronology

August 2024 – January 2025

- August 19, 2024 – Hyundai's North America Safety Office ("NASO") opened a new investigation into the subject condition after identifying an increase in airbag warning light warranty claims.
- September through December 2024 – Five (5) ACUs recovered from North American incident vehicles were provided to supplier ZF for analysis.
- December 18, 2024 – January 9, 2025 – Hyundai Motor Company (HMC) and ZF met to review recovered-part analysis results, the internal ACU fault codes, and additional information into potential cause(s).

January 2025 – August 2026

- January 23, 2025 – April 18, 2025 – HMC performed a series of technical reviews with ZF for further evaluation of recovered parts, focusing on fault-detection conditions, and proposed replication methods.
- May 2025 – August 2025 – HMC and ZF conducted electrical stress testing while using an expanded voltage range to evaluate component behavior and determine whether voltage conditions could reproduce the observed failure mode.
- September 2025 – August 2026 – HMC and ZF held multiple vehicle-level replication tests. ZF was unable to duplicate the condition on the vehicle however could induce a fault while bench testing.

August 2026 – October 2026

- August 27, 2026 – September 15, 2026 – HMC reviewed and discussed ZF's replication testing and software validation results with NASO.
- September 18, 2026 – HMC advised NASO that additional vehicle applications might contain the same ACU driver software, prompting NASO to expand its review of scope to additional models and model years.
- October 2026 – Hyundai updated its U.S. market field data analysis and began finalizing its findings to date for review by its North America Safety Decision Authority ("NASDA") and consideration of potential field action.

October 22, 2026

- Following review of its investigation findings, NASO convened its NASDA and decided to conduct a safety recall for the affected Hyundai vehicles in the U.S. market.
- As of the date of this decision, Hyundai is aware of 331 unique incidents reported from October 3, 2019, through September 24, 2026, alleging the subject condition in the U.S. market. There are

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no crashes, fires, or injuries related to this condition in the U.S.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Owners will be instructed to bring their vehicles to a Hyundai dealer, where technicians will update the ACU software. This remedy will be offered at no cost to owners for all affected vehicles, regardless of whether the affected vehicles are still covered under Hyundai or Genesis New Vehicle Limited Warranty. Additionally, HMNA will provide owners of affected vehicles reimbursement for out-of-pocket expenses incurred to obtain a remedy for the recall condition in accordance with the reimbursement plan submitted to NHTSA on March 2, 2026.

How remedy component differs from recalled component:

The remedy software preserves the last known valid data if data transfer is interrupted.

Identify how/when recall condition was corrected in production:

The vehicles involved are no longer in production.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Dealers will be notified electronically on the specified dates.
Owners will be notified via certified mail by the specified dates.

Planned Dealer Notification Date: Jan 01, 2027 - Jan 01, 2027 ☐ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Jan 01, 2027 - Jan 01, 2027 ☐ Phased Recall

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Date when VIN will be searchable: Nov 06, 2026