U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 26V689

Manufacturer Name: Ford Motor Company
Submission Date: Oct 26, 2026
NHTSA Recall No.: 26V689
Manufacturer Recall No.: 26S78

Manufacturer Information

Manufacturer Name: Ford Motor Company
Address: 20000 Rotunda Drive
Mezzanine
Dearborn MI, 48124

Population

Total number of potentially involved: 30,123
Estimated percentage with defect: 2%

Vehicle Information

Vehicle 1: 2026-2026 FORD F-450 SD
Product Category: Buses, Medium & Heavy Vehicles
Product Type: Truck
Fuel / Propulsion: Compression Ignition Fuel
Production Dates: May 30, 2026 - Jun 16, 2026
Number of potentially involved: 787

Descriptive Information:

Ford's team reviewed supplier process and maintenance records to determine the population of affected parts. Affected vehicles are equipped with suspect left-hand side tailgate cables.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Vehicle 2: 2026-2027 FORD F-150
Product Category: Light Vehicles
Product Type: Light Truck
Fuel / Propulsion: Spark Ignition Fuel
Production Dates: May 31, 2026 - Jun 16, 2026
Number of potentially involved: 18,412

Descriptive Information:

Ford's team reviewed supplier process and maintenance records to determine the population of affected parts. Affected vehicles are equipped with suspect left-hand side tailgate cables.

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These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Vehicle 3: 2026-2026 FORD F-350 SD

Product Category: Light Vehicles

Product Type: Light Truck

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: May 30, 2026 - Jun 16, 2026

Number of potentially involved: 3,537

Descriptive Information:

Ford's team reviewed supplier process and maintenance records to determine the population of affected parts. Affected vehicles are equipped with suspect left-hand side tailgate cables.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Vehicle 4: 2026-2026 FORD F-250 SD

Product Category: Light Vehicles

Product Type: Light Truck

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: May 30, 2026 - Jun 16, 2026

Number of potentially involved: 7,387

Descriptive Information:

Ford's team reviewed supplier process and maintenance records to determine the population of affected parts. Affected vehicles are equipped with suspect left-hand side tailgate cables.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Defect / Noncompliance Description

Description of the defect or noncompliance:

On affected vehicles, the left-hand side tailgate cable eyelet crimp may become loose and separate.

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FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If a Utility Terrain Vehicle (UTV) or equivalent load is applied to a tailgate with the affected left-hand cable, the conforming right-hand cable may not be able to support the load. As a result, the tailgate can drop onto the top surface of the rear bumper, no longer supporting the load, and may come into contact with the customer which increases the risk of injury.

Description of the cause:

An incomplete crimp in the tailgate cable bolt end eyelet allows the cable to detach from the cable eyelet under heavy load. The incomplete crimping is due to a broken crimping die.

Identification of any warning that can occur:

There are no cluster messages, malfunction indicator lights or other electronic messaging to the customer.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Cable Manufacturing & Assembly Co

Address: 10896 Industrial Parkway
Bolivar OH, 44612

Country: United States

Involved Components

Component Name 1: BRKT ASY-TL GT SUPT TO BDY LH

Component Description: Left Hand Tailgate Support Cable

Component Part Number: FL34-9944411-AD

Chronology

On June 13, 2026, during assembly operations at Kentucky Truck Plant (KTP), plant operators observed left-hand tailgate cables separating from the tailgate side eyelet under open tailgate test loading. Initial inspection determined that the eyelet crimp was malformed and not retaining the cable under load. The supplier determined that certain tailgate cables were manufactured on equipment with a broken crimping die during two shifts on May 26, 2026. The supplier confirmed that only left-side cables were

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affected. Audit records indicated that 600 units of these suspect left-hand tailgate cables were shipped to Ford.

On June 15, 2026, KTP issued a Stop Ship for 2026-27 model year Super Duty and F150 vehicles.

On June 18, 2026, this issue was brought into Ford's Critical Concern Review Group (CCRG) for review.

On **October 13, 2026**, Ford's Field Review Committee reviewed the concern and approved a field action.

As of October 19, 2026, Ford is aware of zero warranty claims and zero field reports related to this condition. Ford is not aware of any reports of accident or injury related to this condition.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have left-hand side tailgate cable replaced. There will be no charge for this service.

How remedy component differs from recalled component:

The replacement tailgate cables will meet cable load rating specifications.

Identify how/when recall condition was corrected in production:

Not required per 49 Part 573.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Notification to dealers is expected to occur on January 11, 2027. Mailing of interim owner notification letters is expected to begin December 14, 2026 and is expected to be completed by December 18, 2026. Mailing of remedy owner notification letters is expected to begin January 18, 2027 and is expected to be completed by January 22, 2027. The date VINs are planned to be searchable is December 7, 2026.

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Planned Dealer Notification Date: Jan 11, 2027 - Jan 11, 2027 ☐ No Dealers

Planned Interim Owner Notification Date: Dec 14, 2026 - Dec 18, 2026 ☐ No Owners

Planned Remedy Owner Notification Date: Jan 18, 2027 - Jan 22, 2027 ☐ Phased Recall

Date when VIN will be searchable: Dec 07, 2026