



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V645

Manufacturer Name: Motor Coach Industries, Inc

Submission Date: Oct 05, 2026

NHTSA Recall No.: 26V645

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: Motor Coach Industries, Inc

Address: 200 East Oakton Street
Des Plaines IL, 60018

Total number of potentially involved: 683

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2018-2018 MCI D4520

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Sep 27, 2017 - Sep 27, 2017

Number of potentially involved: 1

Descriptive Information:

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

Vehicle 2: 2018-2026 MCI D45CRTLE

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Apr 22, 2018 - Sep 18, 2026

Number of potentially involved: 254

Descriptive Information:

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

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26V645**Vehicle 3:** 2021-2026 MCI D45CRT**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:** Coach**Fuel / Propulsion:** Compression Ignition Fuel**Production Dates:** Apr 26, 2021 - Sep 25, 2026**Number of potentially involved:** 244**Descriptive Information:**

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

Vehicle 4: 2021-2023 MCI D45CRTELE**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:** Coach**Fuel / Propulsion:** Electric Battery Power**Production Dates:** Aug 11, 2021 - Jun 30, 2025**Number of potentially involved:** 36**Descriptive Information:**

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

Vehicle 5: 2024-2024 MCI D45CRTE**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:** Coach**Fuel / Propulsion:** Electric Battery Power**Production Dates:** Jun 27, 2024 - Jun 27, 2024**Number of potentially involved:** 1**Descriptive Information:**

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

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26V645**Vehicle 6:** 2020-2026 MCI D4520**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:** Coach**Fuel / Propulsion:** Compression Ignition Fuel**Production Dates:** Aug 05, 2020 - Sep 25, 2026**Number of potentially involved:** 56**Descriptive Information:**

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

Vehicle 7: 2024-2026 MCI D4020ISTV**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:** Other**Fuel / Propulsion:** Compression Ignition Fuel**Production Dates:** Mar 12, 2024 - Sep 25, 2026**Number of potentially involved:** 89**Descriptive Information:**

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

Vehicle 8: 2026-2026 MCI D4020**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:** Coach**Fuel / Propulsion:** Compression Ignition Fuel**Production Dates:** Dec 12, 2025 - Dec 12, 2025**Number of potentially involved:** 2**Descriptive Information:**

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

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Defect / Noncompliance Description

Description of the defect or noncompliance:

On certain coaches the hazard indicator tell-tale lamps do not flash if the Ignition Switch is in the off position.

FMVSS1: 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Operators may not be aware that the hazard lamps are flashing on the exterior if the ignition is off, which may cause confusion to other drivers, increasing the risk of a crash, if the vehicle is not causing, or intentionally indicating, a vehicular hazard.

Description of the cause:

A program error.

Identification of any warning that can occur:

Driver awareness of whether the hazards have been activated when the ignition is turned Off by visually checking the hazard lamp switch position

Component Manufacturer

Tier of Supplier:**Supplier Type:**

Name: Motor Coach Industries

Address:

Country: United States

Involved Components

Component Name 1: Software

Component Description: Hazard Warning Indicator Software

Component Part Number: Various

Chronology

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- Late Aug-2026, a USA based customer of our affiliate company New Flyer noticed the hazard lamp indicators did not operate with the MRS (Master Run Switch) in the off position, which varied from their previous buses.
- Sep-2026, in an abundance of caution, MCI began validating programs to see if an ignition condition was required for hazard lamp tell-tale indicators to illuminate
- 16-Sep-2026 the issue was discussed briefly during the Vehicle Safety Committee Meeting while the engineering analysis continued.
- 24-Sep-2026 documentation indicated an error in programming on certain coaches.
- 28-Sep-2026 the Vehicle Safety Committee was provided with the information, and concurred a noncompliance recall was warranted

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

MCI will provide programs for affected coaches starting in October-2026.

How remedy component differs from recalled component:

This is software only and the revision level determines the difference.

Identify how/when recall condition was corrected in production:

Coaches in production had updated software installed prior to shipment starting on 28-Sep-2026.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

MCI will submit owner notifications for review in late-October-2026, with customer mailings planned for mid/late-November-2026.

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Updates may be occurring for some customers prior to receipt of the notice; the notice will indicate the program update may have already been applied.

Planned Dealer Notification Date:

☒ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Nov 24, 2026 - Nov 24, 2026 ☐ Phased Recall

Date when VIN will be searchable: