



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V644

Manufacturer Name: New Flyer of America, Inc.

Submission Date: Oct 05, 2026

NHTSA Recall No.: 26V644

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: New Flyer of America, Inc.

Address: 711 Kernaghan Avenue
Winnipeg, MB FS, R2C3T4

Total number of potentially involved: 693

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2023-2026 NEW FLYER XN60

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Compressed Natural Gas

Production Dates: Aug 04, 2023 - Sep 04, 2026

Number of potentially involved: 29

Descriptive Information:

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

Vehicle 2: 2019-2019 NEW FLYER XN60

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Compressed Natural Gas

Production Dates: May 03, 2019 - Oct 04, 2019

Number of potentially involved: 25

Descriptive Information:

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

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Vehicle 3: 2016-2016 NEW FLYER XN60

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Compressed Natural Gas

Production Dates: Jun 03, 2016 - Oct 07, 2016

Number of potentially involved: 10

Descriptive Information:

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

Vehicle 4: 2015-2026 NEW FLYER XHE60

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Fuel Cell Power

Production Dates: Jan 02, 2015 - Sep 25, 2026

Number of potentially involved: 25

Descriptive Information:

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

Vehicle 5: 2024-2027 NEW FLYER XHE40

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Fuel Cell Power

Production Dates: Jun 05, 2024 - Sep 22, 2026

Number of potentially involved: 36

Descriptive Information:

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

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Vehicle 6: 2016-2016 NEW FLYER XHE40
Product Category: Buses, Medium & Heavy Vehicles
Product Type: Transit Bus
Fuel / Propulsion: Fuel Cell Power
Production Dates: Nov 03, 2016 - Jan 06, 2017
Number of potentially involved: 1

Descriptive Information:

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

Vehicle 7: 2018-2025 NEW FLYER XE60
Product Category: Buses, Medium & Heavy Vehicles
Product Type: Transit Bus
Fuel / Propulsion: Electric Battery Power
Production Dates: Aug 27, 2018 - Apr 21, 2025
Number of potentially involved: 24

Descriptive Information:

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

Vehicle 8: 2013-2026 NEW FLYER XE40
Product Category: Buses, Medium & Heavy Vehicles
Product Type: Transit Bus
Fuel / Propulsion: Electric Battery Power
Production Dates: Jun 09, 2014 - May 08, 2026
Number of potentially involved: 269

Descriptive Information:

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

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Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

Vehicle 10: 2015-2016 NEW FLYER XDE40**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:** Transit Bus**Fuel / Propulsion:** Hybrid Electric Vehicle**Production Dates:** Oct 31, 2015 - Oct 01, 2016**Number of potentially involved:** 110**Descriptive Information:**

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

Vehicle 11: 2015-2018 NEW FLYER XDE60**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:** Transit Bus**Fuel / Propulsion:** Hybrid Electric Vehicle**Production Dates:** Jul 25, 2015 - Dec 26, 2018**Number of potentially involved:** 58**Descriptive Information:**

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

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Vehicle 12: 2026-2026 NEW FLYER XD40

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Sep 08, 2026 - Sep 08, 2026

Number of potentially involved: 1

Descriptive Information:

Recall population was determined through verification of a program condition associated with hazard warning tell-tale function.

Non recalled products do not have this program condition.

Defect / Noncompliance Description

Description of the defect or noncompliance:

On certain buses the hazard indicator tell-tale lamps do not flash if the Master Run Switch (MRS - ignition switch equivalent) is in the off position.

FMVSS1: 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Operators may not be aware that the hazard lamps are flashing on the exterior if the MRS is off, which may cause confusion to other drivers, increasing the risk of a crash, if the vehicle is not causing, or intentionally indicating, a vehicular hazard.

Description of the cause:

A program error.

Identification of any warning that can occur:

Driver awareness of whether the hazards have been activated when the ignition is turned Off by visually checking the hazard lamp switch position.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: New Flyer

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Involved Components

Component Name 1: Software**Component Description:** Hazard Warning Indicator Software**Component Part Number:** Various

Chronology

- Late Aug-2026, a USA based customer noticed the hazard lamp indicators did not operate with the MRS (Master Run Switch) in the off position, which varied from their previous buses.
- Sep-2026; New Flyer began investigating the affected program and checking other similar programs to see if an ignition condition was required for hazard lamp tell-tale indicators to illuminate.
- 16-Sep-2026 the issue was briefly discussed during the Vehicle Safety Committee Meeting while the engineering analysis continued.
- 24-Sep-2026 documentation indicated an error in programming on certain buses.
- 28-Sep-2026 the Vehicle Safety Committee was provided with the information, and concurred a noncompliance recall was warranted

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside**Description of remedy program:**

New Flyer will provide software programs for affected buses starting in October-2026.

How remedy component differs from recalled component:

This is software only and the revision level determines the difference.

Identify how/when recall condition was corrected in production:

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Buses in production had updated software installed prior to shipment starting on 28-Sep-2026.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

New Flyer will submit owner notifications for NHTSA review in late-October-2026, with customer mailings planned for mid-November-2026.

Updates may be occurring for some customers prior to receipt of the notice; the notice will indicate the program update may have already been applied.

Planned Dealer Notification Date:

☒ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Nov 20, 2026 - Nov 20, 2026

☐ Phased Recall

Date when VIN will be searchable: