



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V637

Manufacturer Name: Altec Industries, Inc.

Submission Date: Oct 02, 2026

NHTSA Recall No.: 26V637

Manufacturer Recall No.: CSN-3374

Manufacturer Information

Population

Manufacturer Name: Altec Industries, Inc.

Address: 210 Inverness Center Drive
Birmingham AL, 35242

Total number of potentially involved: 6,780

Estimated percentage with defect: 55%

Vehicle Information

Vehicle 1: 2024-2026 ALTEC DIGGER DERRICK

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jan 01, 2024 - Sep 30, 2026

Number of potentially involved: 3

Descriptive Information:

The recall population was established by reviewing purchases from specific suppliers of steps featuring a tube-to-plate butt joint at the step mounting plate. The review focused on the period during which Altec identified potential nonconforming welds, as well as service reports involving replacement steps within the identified part-number group. Affected units were identified by comparing the potential purchase-date range for these steps with Altec production records.

Vehicle 2: 2020-2026 ALTEC AA SERIES AERIAL DEVICE

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion:

Production Dates: Feb 01, 2020 - Sep 30, 2026

Number of potentially involved: 5,444

Descriptive Information:

The recall population was established by reviewing purchases from specific suppliers of steps featuring a tube-to-plate butt joint at the step mounting plate. The review focused on the period during which Altec identified potential nonconforming welds, as well as service reports involving replacement steps

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within the identified part-number group. Affected units were identified by comparing the potential purchase-date range for these steps with Altec production records.

Vehicle 3: 2024-2025 ALTEC A-CLASS
Product Category: Buses, Medium & Heavy Vehicles
Product Type: Truck
Fuel / Propulsion:
Production Dates: Jan 01, 2024 - Dec 31, 2025
Number of potentially involved: 12

Descriptive Information:

The recall population was established by reviewing purchases from specific suppliers of steps featuring a tube-to-plate butt joint at the step mounting plate. The review focused on the period during which Altec identified potential nonconforming welds, as well as service reports involving replacement steps within the identified part-number group. Affected units were identified by comparing the potential purchase-date range for these steps with Altec production records.

Vehicle 4: 2021-2026 ALTEC AN SERIES AERIAL DEVICE
Product Category: Buses, Medium & Heavy Vehicles
Product Type: Truck
Fuel / Propulsion:
Production Dates: Jan 01, 2021 - Sep 30, 2026
Number of potentially involved: 1,075

Descriptive Information:

The recall population was established by reviewing purchases from specific suppliers of steps featuring a tube-to-plate butt joint at the step mounting plate. The review focused on the period during which Altec identified potential nonconforming welds, as well as service reports involving replacement steps within the identified part-number group. Affected units were identified by comparing the potential purchase-date range for these steps with Altec production records.

Vehicle 5: 2023-2026 ALTEC AM SERIES AERIAL DEVICE
Product Category: Buses, Medium & Heavy Vehicles
Product Type:
Fuel / Propulsion:
Production Dates: Jan 01, 2023 - Sep 30, 2026
Number of potentially involved: 246
Descriptive Information:

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The recall population was established by reviewing purchases from specific suppliers of steps featuring a tube-to-plate butt joint at the step mounting plate. The review focused on the period during which Altec identified potential nonconforming welds, as well as service reports involving replacement steps within the identified part-number group. Affected units were identified by comparing the potential purchase-date range for these steps with Altec production records.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The turntable mounted platform access step could have an insufficient weld between the step tube and mounting plate.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the weld on the turntable mounted platform access step fails, the step could separate or become unstable while personnel are using it to access the aerial-device operator platform or digger derrick operator station. An unstable step increases the risk of a fall, which could result in serious injury or death.

Description of the cause:

Identification of any warning that can occur:

The area should be inspected during a daily preoperational inspection and visible weld cracking or rust bleed from the weld area could be observed requiring the user to act before using the unit.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: Other

Name: Spectrum Metalcraft

Address: 304 E. Avenue B
Salina KS, 67401

Country: United States

Tier of Supplier: Tier 1

Supplier Type: Other

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Name: Shamrad Metal Fabricators, Inc
Address: 801 Lafayette Street
St. Joseph MO, 64503
Country: United States

Involved Components

Component Name 1: Sidemount bolt on step
Component Description: Sidemount bolt on step
Component Part Number: 991706418

Chronology

On September 1, 2026, an owner notified Altec that a turntable-mounted aerial platform access step broke while an operator was using it to access the aerial platform. On September 2, 2026, Altec initiated root-cause and potential field-action investigations and began containment of all potentially affected steps in on-hand inventory.

On September 3, Altec met with the owner to review the incident and examine the weld on the broken step. Following the meeting, Altec worked with the owner to inspect the steps on their units and replace those that did not pass a visual weld inspection. Beginning September 15, 2026, a Certified Welding Inspector performed weld inspections, including magnetic particle testing. Altec also conducted destructive testing on multiple steps returned by the owner. Altec received the finalized CWI testing report on September 17, 2026.

On September 25, 2026, after reviewing the investigation findings and production records, Altec determined that a potential defect existed in certain units and that a field campaign should be conducted.

Other than the September 2026 incident, Altec identified no additional warranty claims or field reports. No other accidents, injuries, or deaths related to this issue have been reported.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type:

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Altec will replace the affected platform access steps with newly built, conforming replacement steps.

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The recall remedy will be completed free of charge when presented for repair. The Altec Warranty Policy covers the recall remedy, including cases requiring reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

How remedy component differs from recalled component:

The replacement step is differentiated from the affected component by welds with sufficient penetration to meet the applicable design load.

Identify how/when recall condition was corrected in production:

The condition was corrected in production by implementing visual inspection of the step welds by a Certified Welding Inspector. Steps identified with insufficient welds are scrapped or reworked into conformance before use.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Altec will issue CSN-3374 to the owners of the affected units. Altec does not have a dealer network and issues letters to owners only.

Planned Dealer Notification Date:

☒ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Nov 27, 2026 - Nov 27, 2026

☐ Phased Recall

Date when VIN will be searchable: