



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V631

Manufacturer Name: Mack Trucks, Inc.

Submission Date: Oct 01, 2026

NHTSA Recall No.: 26V631

Manufacturer Recall No.: SC0501

Manufacturer Information

Population

Manufacturer Name: Mack Trucks, Inc.

Address: 2100 Mack Boulevard
PO Box M
Allentown PA, 18105-5000

Total number of potentially involved: 3,096

Estimated percentage with defect: 6.1%

Vehicle Information

Vehicle 1: 2025-2027 MACK PIONEER PR (4)

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Oct 22, 2024 - Sep 18, 2026

Number of potentially involved: 2,868

Descriptive Information:

All trucks produced from start of production.

Hood scoop bezel applicable to new part introduction in Feb'26; same as AN (4).

Grill surround bezel through current production and clean point implemented as part of recall.

Vehicle 2: 2026-2027 MACK ANTHEM AN (4)

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Jul 02, 2025 - Feb 13, 2026

Number of potentially involved: 228

Descriptive Information:

All trucks produced from start of production to updated hood scoop bezel part release.

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Defect / Noncompliance Description

Description of the defect or noncompliance:

Certain Mack Pioneer PR (4) and Anthem AN (4) vehicles may have bezels on the top intake and grill surrounds that are not adequately secured in place and could detach from the vehicle during operation.

FMVSS1:**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

Components that detach from a vehicle while driving may create a hazard to other road users, increasing the risk of a crash or injury.

Description of the cause:

Fitment issues between the bezels and their respective mounting surfaces resulted in inadequate engagement of clipping mechanisms during assembly.

Identification of any warning that can occur:

Disengagement of bezel clips may be observed during a visual inspection. This is most easily seen by observing the gap along the outboard side of the bezel. A disengaged clip will allow the gap to be slightly larger in that area.

Component Manufacturer

Tier of Supplier: Tier 1**Supplier Type:** OEM**Name:** Mack Trucks**Address:** Greensboro NC, 27409**Country:** United States

Involved Components

Component Name 1: L Intake Bezel**Component Description:** Left Hand Top Air Intake Bezel**Component Part Number:** 24159073**Component Name 2:** R Intake Bezel

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Component Description: Right Hand Top Air Intake Bezel

Component Part Number: 24159074

Component Name 3: L Grill Bezel (B)

Component Description: Left Hand Grill Bezel - Bright Finish

Component Part Number: 24017443

Component Name 4: R Grill Bezel (B)

Component Description: Right Hand Grill Bezel - Bright Finish

Component Part Number: 24047960

Component Name 5: L Grill Bezel (G)

Component Description: Left Hand Grill Bezel - Graphite Finish

Component Part Number: 24017438

Component Name 6: R Grill Bezel (G)

Component Description: Right Hand Grill Bezel - Graphite Finish

Component Part Number: 24017447

Chronology

March 18, 2026: Safety Office notified of potential safety issue and investigative case opened.

March 19, 2026: Product Safety Evaluation Committee review #1 recommends escalation to Product Safety Committee.

March 25, 2026: Product Safety Committee review #1 requests additional information.

September 14, 2026: Product Safety Evaluation Committee review #2 recommends escalation to Product Safety Committee.

September 24, 2026: Product Safety Committee determines that a safety defect exists and decides to initiate a recall.

There have been 243 warranty claims, 95 field reports and no accidents or injuries reported with this issue.

Claim Breakdown:

2025: Aug - 1, Sep - 2, Oct - 5, Nov - 13, Dec - 10

2026: Jan - 10, Feb - 20, Mar - 20, Apr - 21, May - 29, Jun - 35, Jul - 42, Aug - 28, Sep - 7

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Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair, Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Vehicles will be recalled and intake bezels will be replaced with current part versions. Grill bezels will have holes added and cable ties fastened between the bezel and grill for additional security.

How remedy component differs from recalled component:

New intake bezels have improved clearance for clip towers. Addition of cable ties to grill bezels provides redundancy in the event of inadequate engagement during installation.

Identify how/when recall condition was corrected in production:

New intake bezel part numbers were instituted in production in February 2026. Vehicles on site at our factory have been put on a stop shipment and will not be released until grill bezel is corrected.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Dealers will be notified on or before 8 October.
Owners will be notified on or before 30 November.

Planned Dealer Notification Date: Oct 08, 2026 - Oct 08, 2026

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Nov 30, 2026 - Nov 30, 2026

☐ Phased Recall

Date when VIN will be searchable: Oct 08, 2026