



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V627

Manufacturer Name: Highland Ridge RV

Submission Date: Oct 01, 2026

NHTSA Recall No.: 26V627

Manufacturer Recall No.: 9904669

Manufacturer Information

Population

Manufacturer Name: Highland Ridge RV

Address: 955 Tuscany Drive
Shipshewana IN, 46565

Total number of potentially involved: 489

Estimated percentage with defect: 5%

Vehicle Information

Vehicle 1: 2022-2024 HIGHLAND RIDGE TT RANGE LITE AIR

Product Category: Trailers

Product Type: Recreational Trailers

Fuel / Propulsion:

Production Dates: Oct 06, 2021 - Jan 09, 2024

Number of potentially involved: 489

Descriptive Information:

Jayco Inc. has determined the population from our production records.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The fresh water tank may dislodge from the vehicle and fall to the ground when full or overfilled.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A fresh water tank that detaches from the underbelly unexpectedly increases the risk of a crash. A detached water tank can create a road hazard for other vehicles, increasing the risk of a crash.

Description of the cause:

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Stress of loading and unloading of the fresh tank is fatiguing the fasteners

Identification of any warning that can occur:

None

Component Manufacturer

Tier of Supplier: Tier 2

Supplier Type: Distributor

Name: GLOBAL LINK DISTRIBUTION,CORP.

Address: 700 PATRICIA COURT
ELKHART IN, 46516

Country: United States

Involved Components

Component Name 1: SCREW,PAN QUAD 8.00X1.00 TEK2 BLK

Component Description: SCREW,PAN QUAD 8.00X1.00 TEK2 BLK

Component Part Number: 0052247

Chronology

7/28/26: Compliance received VOQ#11752731 and started researching for additional units with similar failures.

8/3/26: The incident was reviewed by the Warranty Incident Review Committee (WIRC). The WIRC Committee agreed to elevate the incident to the Corrective and Preventive Action Committee (CPAC)

8/5/26: The Corrective and Preventive Action Committee (CPAC) met to review the incident and decided more research will be done on design and current installation.

8/19/26: The Corrective and Preventive Action Committee (CPAC) met to review the incident and decided test data will be provided to NHTSA for further review.

9/2/26: The Corrective and Preventive Action Committee (CPAC) met to review the incident and the test data and research showed there was a switch from the Norco frame to LCI frame for 2022-2023 model years and there is a 5% incident rate between the model years. Research was sent off to Timothy Schlabach.

9/16/26: The Corrective and Preventive Action Committee (CPAC) met to review the incident and decided to elevate the matter to the Safety Steering Committee (SSC) due to the stress of loading and unloading of the fresh water tank is fatiguing the fasteners.

9/24/26: The Safety Steering Committee (SSC) met and voted in favor of proceeding with a safety recall.

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Jayco, Inc is aware of 42 claims received between December 2022 and August 2024.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

The remedy program will consist of removing the Tek screws from the fresh tank supports and redrilling the existing holes to secure the fresh tank with 1 inch grade 5 bolts with a 3/8 nut with a washer on the back side of each bolt.

How remedy component differs from recalled component:

The remedy differs from the recalled components because the fresh tank is just secured with a Tek screw.

Identify how/when recall condition was corrected in production:

The recall condition was corrected in production when the frame was switched back to a frame where the nut was installed.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Jayco will notify its dealers and affected retail owners.

Planned Dealer Notification Date: Oct 30, 2026 - Oct 30, 2026

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Oct 30, 2026 - Oct 30, 2026

☐ Phased Recall

Date when VIN will be searchable: Oct 30, 2026