



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V621

Manufacturer Name: Chrysler (FCA US, LLC)

Submission Date: Sep 29, 2026

NHTSA Recall No.: 26V621

Manufacturer Recall No.: 92D

Manufacturer Information

Population

Manufacturer Name: Chrysler (FCA US, LLC)

Address: 800 Chrysler Drive
CIMS 482-00-91
Auburn Hills MI, 48326-
2757

Total number of potentially involved: 265,512

Estimated percentage with defect: 7.7%

Vehicle Information

Vehicle 1: 2022-2026 RAM 1500 PROMASTER

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Aug 17, 2021 - Oct 17, 2025

Number of potentially involved: 44,391

Descriptive Information:

Some 2022-2026 MY Ram ProMaster 1500 vehicles may have been built with an Electric Power Steering ("EPS") system which may be susceptible to water intrusion leading to corrosion within the wiring harness.

The suspect population began on August 17, 2021, when the first 2022 MY vehicle was produced, and ended on October 17, 2025, when vehicles were no longer built with the susceptible EPS. The suspect population was determined using supplier and vehicle production records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 2: 2022-2026 RAM 2500 PROMASTER

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Aug 19, 2021 - Oct 18, 2025

Number of potentially involved: 147,204

Descriptive Information:

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Some 2022-2026 MY Ram ProMaster 2500 vehicles may have been built with an EPS system which may be susceptible to water intrusion leading to corrosion within the wiring harness.

The suspect population began on August 19, 2021, when the first 2022 MY vehicle was produced, and ended on October 18, 2025, when vehicles were no longer built with the susceptible EPS. The suspect population was determined using supplier and vehicle production records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 3: 2022-2026 RAM 3500 PROMASTER

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Aug 19, 2021 - Oct 17, 2025

Number of potentially involved: 72,043

Descriptive Information:

Some 2022-2026 MY Ram ProMaster 3500 vehicles may have been built with an EPS system which may be susceptible to water intrusion leading to corrosion within the wiring harness.

The suspect population began on August 19, 2021, when the first 2022 MY vehicle was produced, and ended on October 17, 2025, when vehicles were no longer built with the susceptible EPS. The suspect population was determined using supplier and vehicle production records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 4: 2024-2026 RAM 3500 EV PROMASTER

Product Category:

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: Aug 31, 2023 - Oct 13, 2025

Number of potentially involved: 1,874

Descriptive Information:

Some 2024-2026 MY Ram ProMaster 3500 Electric Vehicles ("EV") may have been built with an EPS system which may be susceptible to water intrusion leading to corrosion within the wiring harness.

The suspect population began on August 31, 2023, when the first 2024 MY EV was produced, and ended on October 13, 2025, when EVs were no longer built with the susceptible EPS. The suspect population was determined using supplier and vehicle production records.

Similar vehicles not included in this recall were built after the suspect period.

Defect / Noncompliance Description

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Description of the defect or noncompliance:

Corroded wiring harnesses can cause intermittent or permanent loss of power steering assist which may result in an inconsistent steering effort.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Inconsistent steering effort can increase the risk of a crash.

Description of the cause:

Identification of any warning that can occur:

None prior to failure, however the EPS fault warning light may illuminate when there is a loss of power steering assist.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: See - Harness Supplier Information.pdf

Address:

Country:

Involved Components

Component Name 1: Body Harness / Jumper Harness

Component Description: Body Harness / Jumper Harness

Component Part Number: Please see attached supplemental information titled FCA US LLC Recall Part Numbers 92D-09292026.pdf

Chronology

- On September 22, 2025, the National Highway Traffic Safety Administration ("NHTSA") sent FCA US LLC ("FCA US") a pre-investigation inquiry regarding nine complaints made to the NHTSA for

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loss or partial loss of power steering assist.

- On September 30, 2025, NHTSA sent FCA US one additional complaint made to the NHTSA regarding loss or partial loss of power steering assist.
- On October 16, 2025, FCA US provided its response to the NHTSA.
- On January 8, 2026, the FCA US Technical Safety and Regulatory Compliance ("TSRC") Product Investigation organization opened an internal investigation related to this issue.
- On March 2, 2026, NHTSA's Office of Defect Investigations opened Preliminary Evaluation PE26-002 into loss of power steering assist on 2022-2024 MY Ram ProMaster vehicles.
- Between March 2026 and June 2026, FCA US TSRC organization investigated loss or partial loss of power steering assist occurring in the subject vehicles due to water causing corrosion in the connectors, and into the steering gear directly.
- On June 9, 2026, NHTSA issued an Information Request related to PE26-002 and FCA US responded in full on July 24, 2026. FCA US identified during its investigation 437 customer assistance records, 2799 warranty claims and 191 field reports potentially relating to this issue for all markets with dates of receipt ranging from April 14, 2022 to June 9, 2026.
- From July 2026 through August 2026, the FCA US TSRC organization continued its internal investigation into some 2022-2026 MY Ram ProMaster 1500, 2500, 3500 and 3500 EV vehicles and met with FCA US Engineering and Manufacturing to review vehicle production records and design changes to the EPS system to understand potential root cause, customer consequence and vehicle scope.
- As of September 2, 2026, FCA US identified an additional 974 other reports potentially relating to this issue for all markets with dates of receipt ranging from April 12, 2022 to April 10, 2026.
- FCA US is aware of one accident but no injuries potentially related to this issue for all markets.
- On September 22, 2026, FCA US determined, through the Vehicle Regulations Committee, that a safety defect exists in certain vehicles.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect, Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

FCA US LLC will conduct a voluntary safety recall to inspect and if necessary, replace the wiring harness and EPS gear.

How remedy component differs from recalled component:

Remedy wiring harnesses have improved sealing that prevents water intrusion.

Identify how/when recall condition was corrected in production:

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Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

****09/29/2026:** FCA US will notify dealers on or about 10/06/2026 and begin notifying owners on or about 11/17/2026.

Planned Dealer Notification Date: Oct 06, 2026 - Oct 06, 2026

☐ No Dealers

Planned Interim Owner Notification Date: Nov 17, 2026 - Nov 23, 2026

☐ No Owners

Planned Remedy Owner Notification Date:

☐ Phased Recall

Date when VIN will be searchable: Oct 06, 2026