



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V617

Manufacturer Name: Altec Industries, Inc.

Submission Date: Sep 24, 2026

NHTSA Recall No.: 26V617

Manufacturer Recall No.: CSN-3370

Manufacturer Information

Population

Manufacturer Name: Altec Industries, Inc.

Address: 210 Inverness Center Drive
Birmingham AL, 35242

Total number of potentially involved: 143

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2023-2025 ALTEC TA SERIES AERIAL DEVICE

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jan 01, 2023 - Jul 31, 2026

Number of potentially involved: 22

Descriptive Information:

The recall population was determined from a review of work orders for the specific option and production records.

Vehicle 2: 2021-2026 ALTEC DIGGER DERRICK

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Feb 01, 2021 - Jul 31, 2026

Number of potentially involved: 121

Descriptive Information:

The recall population was determined from a review of work orders for the specific option and production records.

Defect / Noncompliance Description

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Description of the defect or noncompliance:

Certain units were not wired to provide the intended boom stow auto-neutral functionality. As a result, the truck could be capable of being shifted into gear while the boom is out of the stowed position, potentially allowing the operator to move or drive the vehicle when the aerial device is elevated or not fully stowed.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the vehicle is moved or driven with the boom out of stow, the vehicle could exceed the recorded travel height, increasing the risk of a crash.

Description of the cause:

Identification of any warning that can occur:

There are no warning. The operator could identify the condition during inspection or functional testing of the boom stow auto-neutral system.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Altec Industries Inc.

Address: 2106 South Riverside Road
St Joseph MO, 64507

Country: United States

Involved Components

Component Name 1: Backbone Harness

Component Description: ELECTRICAL HARNESS ASSEMBLY; BACKBONE; EXPANDED VERSION; PREWIRE UNITS;

Component Part Number: 990894363

Chronology

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On July 13, 2026, and July 30, 2026, Altec received reports from vehicle owners regarding improper operation of the boom stow auto-neutral functionality. Altec opened an 8D investigation to determine the root cause and identify potentially affected units. On August 10, 2026, Altec initiated a potential field action investigation after the 8D indicated that additional units in the field may have the same condition. The investigation evaluated the reported condition, identified units that could be affected, and reviewed production records to determine other owners with units equipped with the same functionality. On September 25, 2026, after reviewing the investigation results, Altec determined that a field campaign was necessary to address affected units in the field.

In addition to the July warranty claim, there were no other warranty claims or field reports identified. There have been no accidents, injuries or deaths related to this issue.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type:

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Altec will correct the wiring in the power distribution module to enable the intended boom stow auto-neutral functionality. The recall remedy will be completed free of charge when presented for repair. The Altec Warranty Policy covers the recall remedy including cases requiring reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

How remedy component differs from recalled component:

The remedy corrects the wiring in the Altec Power Distribution Module so that the truck cannot be shifted into gear when the boom is out of stow, restoring the intended functionality of the boom stow auto-neutral system preventing the vehicle from going into gear with the boom out of stow.

Identify how/when recall condition was corrected in production:

Altec will update the applicable schematics and production documentation to ensure future units are wired correctly for the boom stow auto-neutral functionality.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

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Altec will issue CSN-3370 to the owners of the affected units. Altec does not have a dealer network and issues letters to owners only.

Planned Dealer Notification Date:

☒ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Nov 20, 2026 - Nov 20, 2026 ☐ Phased Recall

Date when VIN will be searchable: