



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V612

Manufacturer Name: General Motors, LLC

Submission Date: Sep 24, 2026

NHTSA Recall No.: 26V612

Manufacturer Recall No.: N262567230

Manufacturer Information

Population

Manufacturer Name: General Motors, LLC

Address: 29427 Louis Chevrolet
Road
MAIL CODE 480-210-2V
WARREN MI, 48093

Total number of potentially involved: 29,347

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2027-2027 CADILLAC OPTIQ

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: Mar 03, 2026 - Sep 22, 2026

Number of potentially involved: 6,588

Descriptive Information:

Manufacturing records were used to identify the affected vehicles.

Vehicle 2: 2026-2026 CADILLAC OPTIQ

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: Jun 05, 2025 - May 29, 2026

Number of potentially involved: 10,201

Descriptive Information:

Manufacturing records were used to identify the affected vehicles.

Vehicle 3: 2025-2025 CADILLAC OPTIQ

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Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: Jul 24, 2024 - Mar 12, 2026

Number of potentially involved: 12,558

Descriptive Information:
Manufacturing records were used to identify the affected vehicles.

Defect / Noncompliance Description

Description of the defect or noncompliance:

General Motors has decided that certain 2025 – 2027 model year Cadillac OPTIQ vehicles fail to conform to S5.1 of Federal Motor Vehicle Safety Standard (FMVSS) No. 118, "Power-operated window, partition, and roof panel systems." When the express-up feature on the front power windows is activated using the key fob, the windows may fail to stop and reverse automatically if they encounter an object during the final 13 mm of upward travel.

FMVSS1: 118 - Power-operated window systems

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If a power window fails to stop and reverse while operating the express-up feature from the key fob, there is an increased risk of injury to a person in its path.

Description of the cause:

GM's supplier set the upper travel range of the anti-pinch protection too far below the upper header to consistently meet the stop and reverse requirements of FMVSS No. 118 when express-up is activated using the key fob.

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Kwangjin America

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Address: 6400 East Eleven Mile Rd
Warren MI, 48091

Country: United States

Involved Components

Component Name 1: DATA FILE-BCM FRT S/D WDO REG MOT CALN

Component Description: Front Side Door Window Regulator Calibration Data File

Component Part Number: 85738535, 85738536, 85878204

Chronology

On June 26, 2026, a GM brand quality manager submitted a report to GM's Speak Up For Safety (SUFS) program following notification from a dealer that the front power windows on four 2026 OPTIQ vehicles did not appear to properly stop and reverse when encountering an object when the express-up feature was activated using the key fob. From July 8 through July 22, 2026, GM's closure hardware team tested five vehicles in accordance with FMVSS No. 118, S5. When the angle of the cylindrical test rod was varied, four vehicles failed to consistently meet the stop and reverse requirements when express-up was activated using the key fob. GM opened a product investigation on July 28, 2026.

GM's investigation determined that a supplier set the upper travel range of the anti-pinch protection for the power window electronics too far below the upper header to consistently meet the stop and reverse requirements of FMVSS No. 118 when express-up is activated using the key fob.

GM is not aware of any field complaints associated with this condition. On September 17, 2026, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a noncompliance recall.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software OTA, Software

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

General Motors will update the front side door window software calibrations in the body control module (BCM). For vehicles that are capable of receiving software changes using wireless over-the-air (OTA) technology, owners who have accepted applicable terms and conditions will have the opportunity to accept these software changes via OTA without having to bring their vehicle to a dealership. Alternatively, all owners may have the updates performed at a GM dealer.

How remedy component differs from recalled component:

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The revised BCM software calibration raises the upper travel range of the anti-pinch protection to consistently meet the stop-and-reverse requirements of FMVSS No. 118 when express-up is activated using the key fob.

Identify how/when recall condition was corrected in production:

Revisions to the BCM software calibrations were implemented in GM's assembly plant on September 22, 2026.

Reimbursement Plan

Description of reimbursement program:

Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty, so reimbursement is not offered.

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

Dealers will be notified on September 24, 2026. Owner notification of an available remedy is estimated to mail on November 9, 2026.

Planned Dealer Notification Date: Sep 24, 2026 - Sep 24, 2026

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Nov 09, 2026 - Nov 09, 2026

☐ Phased Recall

Date when VIN will be searchable: Sep 24, 2026