



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V587

Manufacturer Name: Volkswagen Group of America, Inc.

Submission Date: Sep 10, 2026

NHTSA Recall No.: 26V587

Manufacturer Recall No.: 57KL

Manufacturer Information

Population

Manufacturer Name: Volkswagen Group of America, Inc.
Address: 3800 Hamlin Road
Auburn Hills MI, 48326

Total number of potentially involved: 49,958
Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 VOLKSWAGEN TIGUAN

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Mar 24, 2025 - Aug 30, 2025

Number of potentially involved: 49,958

Descriptive Information:

The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because they were built with an specific Body Control Module software.

Defect / Noncompliance Description

Description of the defect or noncompliance:

In affected vehicles, a software issue may cause the Body Control Module (BCM) to reset unexpectedly while the vehicle is being driven. If the BCM resets, the ignition may switch off, resulting in an engine stall and loss of certain controls, telltales, exterior lighting, and rearview camera systems. As a result, the affected vehicles do not comply with FMVSS 101, 102, 108 and 111.

FMVSS1: 101 - Control and displays

FMVSS2: 102 - Trans shift lever seq/starter interlock/trans braking effect

Description of the safety risk, including crash, fire, death, injury:

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Unexpected loss of motive power and/or the loss of controls, telltales, exterior lighting, and rearview camera systems can increase the risk of crash.

Description of the cause:

The FCCU Manager (fault control unit) inside the BCM is not set up correctly.

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Continental
Address: Siemensstr. 12
 Regensburg Foreign States, 93055
Country: Germany

Involved Components

Component Name 1: BCM Software
Component Description: Body Control Module Software
Component Part Number: 5WA.937.084.AG, 5WA.937.084.AF, 5WA.937.084.AE Software versions 0324 and 0325.

Chronology

January 2025: Ignition switched off while driving in a test vehicle. Cause analyzed further internally and with supplier.

March 2025 - June 2025: Analysis showed that certain error correcting code (ECC) errors could lead to a BCM reset due to specific software coding related to system error handling.

September - October 2025: Volkswagen Product Safety committee considered the topic and reviewed the failure modes and information from the field. Given the nature of the topic and the number of factors required to trigger the failure mode, it was unclear whether any additional cases would likely occur, so further field monitoring was decided to investigate further.

October 2025 - April 2026: A small number of potential cases were identified in other markets, but none in the US. There is no specific diagnostic trouble code (DTC) for this failure mode, so the individual claims that potentially related to this topic needed to be analyzed further with the support of the supplier to determine if they were consistent with this topic.

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April 2026 - August 2026: Ongoing discussions between Volkswagen North American Region and Volkswagen AG regarding the analysis of this topic and whether any cases could be expected in the region.

September 2, 2026: Topic was presented at Volkswagen Brand Product Safety Committee and out of an abundance of caution, a noncompliance recall was decided because failures could not be ruled out.

Volkswagen is not aware of any crashes, fires, injuries, or deaths associated with this defect.

Volkswagen is not aware of any warranty claims relating to this issue.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

To address this issue, authorized Volkswagen dealers will update the Body Control Module (BCM) software in the affected vehicles free of charge.

How remedy component differs from recalled component:

The recall remedy component can be distinguished from the recalled component because is different software (version 0326)

Identify how/when recall condition was corrected in production:

CW 36/2025

Reimbursement Plan

Description of reimbursement program:

A reimbursement plan will not be offered under this recall because the affected vehicles are within the New Vehicle Limited Warranty period.

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

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Recall Schedule

Description of recall schedule:

Planned Dealer Notification Date: Sep 18, 2026 - Sep 18, 2026 ☐ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Nov 06, 2026 - Nov 06, 2026 ☐ Phased Recall

Date when VIN will be searchable: Sep 18, 2026