U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 26V575

Manufacturer Name: Bombardier Recreational Products, Inc.

Submission Date: Sep 15, 2026

NHTSA Recall No.: 26V575

Manufacturer Recall No.: 2027-2 & 2026-3

Manufacturer Information

Manufacturer Name: Bombardier Recreational Products, Inc.

Address: 726 Saint-Joseph Street
Valcourt, Quebec FS, JOE 2LO

Population

Total number of potentially involved: 14,014

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2026 CAN-AM CANYON

Product Category: Motorcycles

Product Type: Motorcycles

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Jul 11, 2024 - Feb 27, 2026

Number of potentially involved: 1,017

Descriptive Information:

Vehicles equipped with the touchscreen instruments cluster.

Vehicle 2: 2027-2027 Can-Am Canyon

Product Category: Motorcycles

Product Type: Motorcycles

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Sep 15, 2025 - Apr 29, 2026

Number of potentially involved: 15

Descriptive Information:

Vehicles equipped with the touchscreen instruments cluster. MY 2027 vehicles excluded are vehicles which with be updated at BRP facilities.

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Vehicle 3: 2024-2026 CAN-AM SPYDER F3

Product Category: Motorcycles

Product Type: Motorcycles

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Apr 21, 2023 - Apr 13, 2026

Number of potentially involved: 3,797

Descriptive Information:

Vehicles equipped with the touchscreen instruments cluster.

Vehicle 4: 2027-2027 Can-Am Spyder F3

Product Category: Motorcycles

Product Type: Motorcycles

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Sep 15, 2025 - Apr 15, 2026

Number of potentially involved: 67

Descriptive Information:

Vehicles equipped with the touchscreen instruments cluster. MY 2027 vehicles excluded are vehicles which with be updated at BRP facilities.

Vehicle 5: 2024-2026 CAN-AM SPYDER RT

Product Category: Motorcycles

Product Type: Motorcycles

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Apr 21, 2023 - Apr 13, 2026

Number of potentially involved: 8,499

Descriptive Information:

Vehicles equipped with the touchscreen instruments cluster.

Vehicle 6: 2027-2027 Can-Am Spyder RT

Product Category: Motorcycles

Product Type: Motorcycles

Fuel / Propulsion: Spark Ignition Fuel

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Production Dates: Sep 15, 2025 - Apr 28, 2026

Number of potentially involved: 62

Descriptive Information:

Vehicles equipped with the touchscreen instruments cluster. MY 2027 vehicles excluded are vehicles which with be updated at BRP facilities.

Vehicle 7: 2025-2026 CAN-AM PULSE

Product Category: Motorcycles

Product Type: Motorcycles

Fuel / Propulsion: Electric Battery Power

Production Dates: May 06, 2024 - Jun 24, 2026

Number of potentially involved: 180

Descriptive Information:

Vehicles equipped with the touchscreen instruments cluster. Vehicles excluded are vehicles which with be updated at BRP facilities.

Vehicle 8: 2025-2026 CAN-AM ORIGIN

Product Category: Motorcycles

Product Type: Motorcycles

Fuel / Propulsion: Electric Battery Power

Production Dates: May 02, 2024 - Jun 24, 2026

Number of potentially involved: 377

Descriptive Information:

Vehicles equipped with the touchscreen instruments cluster. Vehicles excluded are vehicles which with be updated at BRP facilities.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Depending on driver usage of USB and Bluetooth connections, a communication failure or memory leak may occur within the instrument cluster. This condition can cause the cluster to temporarily reset, freeze, or become persistently blank. Physical telltales will continue to function properly.

FMVSS1: 122 - Motorcycle brake systems

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FMVSS2: 123 - Motorcycle controls and displays

Description of the safety risk, including crash, fire, death, injury:

An inoperative or frozen instrument cluster will fail to display critical safety information, including vehicle speed and warning telltales. Additionally, during a cluster reset, turn signals and hazard lights will temporarily deactivate or fail to respond. These conditions reduce the driver's awareness of vehicle status and limit the ability of surrounding road users to recognize the driver’s intent, increasing the risk of a crash.

Description of the cause:

See above.

Identification of any warning that can occur:

Non applicable.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type:

Name: Enovation Controls, LLC

Address: 5311 S. 122nd E Avenue
Tulsa OK, 74146

Country: United States

Tier of Supplier:

Supplier Type:

Name: To be provided

Address:

Country:

Involved Components

Component Name 1: BRP Connect V3.1.1

Component Description: BRP Display Software 2W

Component Part Number: 710 011 408

Component Name 2: BRP Connect V5.1.0

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Component Description: BRP Display Software 2W
Component Part Number: 710 012 246

Component Name 3: BRP Connect V5.1.0
Component Description: BRP Display Software 3W
Component Part Number: 710 012 751

Component Name 4: BRP Connect V4.1.0
Component Description: BRP Display Software 3W
Component Part Number: 710 011 541

Component Name 5: BRP Connect V3.1.0
Component Description: BRP Display Software 3W
Component Part Number: 710 010 643

Component Name 6: BRP Connect V2.1.5
Component Description: BRP Display Software 3W
Component Part Number: 710 010 992

Component Name 7: BRP Connect V2.1.0
Component Description: BRP Display Software 3W
Component Part Number: 710 010 063

Component Name 8: BRP Connect V4.1.0
Component Description: BRP Display Software 2W
Component Part Number: 710 011 545

Chronology

In the summer of 2024, BRP investigated complaints regarding cluster intermittent functionality. BRP could not identified common root causes at that time

In June 2026, BRP decided to reopen this investigation and assessment of the reports from the field. BRP made the analysis in collaboration with the cluster supplier. Root causes were identified:

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depending on driver usage of USB and Bluetooth connections, a communication failure or memory leak may occur within the instrument cluster.

Based on all the information collected and analyzed, BRP decided on August 31, 2026, that it possessed sufficient information to report a non-compliance and wants to proceed with a safety recall on the identified population of vehicles.

As of September 3, 2026, BRP has received 125 reported issues worldwide with no report of accident nor injury.

Related NHTSA Recall Number: Not applicable

Description of Remedy

Remedy Type: Software OTA

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

BRP is issuing a safety recall and will instruct owners on how to initiate the Over-The-Air (OTA) software update. Owners who prefer not to complete the update themselves may take their vehicle to an authorized dealership for assistance. BRP will also provide relevant instructions and software availability details to both dealers and consumers.

How remedy component differs from recalled component:

Modified September 15, 2026:
New version of software:
Addressed an issue where a memory leak could lead to a CarPlay freeze and gauge reset.
Addressed an issue where queuing many UX interactions could lead to delayed visual updates, including speedometer refresh.
Updated USB drivers on the coprocessor (H7) to the latest from the instrument cluster manufacturer, among other smaller H7 behavioral improvements.
Addressed an issue where the loss of Bluetooth could lead to unavailability until the next vehicle boot by adding detection and recovery logic.

Identify how/when recall condition was corrected in production:

Vehicles currently in production and those scheduled for delivery from the manufacturing plants will be updated with the revised software version prior to distribution.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

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Recall Schedule

Description of recall schedule:

Dealers: BRP will inform its dealers about the recall on September 15, 2026
Customers:
Modified September 15, 2026: BRP will mail the letters about the recall during the last week of September 2026.
E-mails will also be sent with the same information if the email address was provided to us.

Planned Dealer Notification Date: Sep 15, 2026 - Sep 15, 2026 ☐ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Sep 28, 2026 - Oct 02, 2026 ☐ Phased Recall

Date when VIN will be searchable: Sep 22, 2026