



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V565

Manufacturer Name: Forest River Bus, LLC

Submission Date: Sep 01, 2026

NHTSA Recall No.: 26V565

Manufacturer Recall No.: 51-2093

Manufacturer Information

Population

Manufacturer Name: Forest River Bus, LLC

Address: 2367 Century Drive
Goshen IN, 46528

Total number of potentially involved: 55

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2024-2024 MOBILITY TRANS SAFETBUS

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Feb 29, 2024 - Dec 17, 2024

Number of potentially involved: 3

Descriptive Information:

The scope was determined using purchasing records provided by the vendor.

Vehicle 2: 2025-2025 FOREST RIVER BUS SENATOR II

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Feb 29, 2024 - Dec 17, 2024

Number of potentially involved: 50

Descriptive Information:

The scope was determined using purchasing records provided by the vendor.

Vehicle 3: 2025-2025 FOREST RIVER BUS STARCRAFT ALLSTAR

Product Category: Buses, Medium & Heavy Vehicles

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Product Type: Transit Bus

Fuel / Propulsion:

Production Dates: Feb 29, 2024 - Dec 17, 2024

Number of potentially involved: 1

Descriptive Information:

The scope was determined using purchasing records provided by the vendor.

Vehicle 4: 2024-2024 FOREST RIVER BUS GLAVAL UNIVERSAL

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Feb 29, 2024 - Dec 17, 2024

Number of potentially involved: 1

Descriptive Information:

The scope was determined using purchasing records provided by the vendor.

Defect / Noncompliance Description

Description of the defect or noncompliance:

According to Ricon Recall 26E038 "The recall population includes all S-Series and K-Series lifts produced on or after January 1, 2024. Units in the recall population could allow the lift to remain powered despite input from the operator if a specific combination of conditions are present. For products outside the recall population, the lift ceases movement after the operator stops power to the lift."

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

According to Ricon Recall 26E038 "a platform lift that moves unintentionally could increase the risk of injury to the occupant or individuals in the vicinity."

Description of the cause:

Unknown

Identification of any warning that can occur:

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Unknown

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Ricon

Address: 1135 Aviation Place
San Fernando CA, 91340

Country: United States

Involved Components

Component Name 1: S-Series and K-Series lifts

Component Description: S-Series and K-Series lifts

Component Part Number: S-Series and K-Series lifts

Chronology

On August 24, 2026, Forest River's Office of Corporate Compliance was notified by NHTSA that Ricon had filed recall 26E038 and named Forest River as a user of defected products.

On August 25, 2026, Forest River's Office of Corporate Compliance began research on the concern.

On August 31, 2026, Informed Forest Rivers Corporate Reall Committee of Recall

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

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On August 24, 2026, Forest River's Office of Corporate Compliance was notified by NHTSA that Ricon had filed recall 26E038 and named Forest River as a user of defected products.

Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to the affected wheelchair lifts.

What is the Ricon Customer Service Phone Number? (800) 322-2884

What is the Forest River Bus Customer Service Phone Number? (800) 348-7440

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Forest River Bus Ricon Corporation
Attn: Larry Knefely 1135 Aviation Place
2367 Century Drive San Fernando CA, 91340
Goshen, IN 46528 (800) 322-2884

How remedy component differs from recalled component:

Unknown

Identify how/when recall condition was corrected in production:

Unknown

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date: Oct 10, 2026 - Oct 10, 2026

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

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Planned Remedy Owner Notification Date: Oct 10, 2026 - Oct 10, 2026 ☐ Phased Recall

Date when VIN will be searchable: