



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V562

Manufacturer Name: Chrysler (FCA US, LLC)

Submission Date: Sep 01, 2026

NHTSA Recall No.: 26V562

Manufacturer Recall No.: 89D

Manufacturer Information

Population

Manufacturer Name: Chrysler (FCA US, LLC)

Address: 800 Chrysler Drive
CIMS 482-00-91
Auburn Hills MI, 48326-
2757

Total number of potentially involved: 328,381

Estimated percentage with defect: 0.1%

Vehicle Information

Vehicle 1: 2022-2023 JEEP GRAND CHEROKEE

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: May 17, 2021 - May 31, 2023

Number of potentially involved: 97,477

Descriptive Information:

Some 2022-2023 MY Jeep Grand Cherokee vehicles may experience a rear coil spring that may not be correctly installed, allowing the coil spring to come out of position.

The suspect period began on May 17, 2021, when the first suspect vehicle was produced and ended on May 31, 2023, when FCA US LLC ("FCA US") no longer shipped vehicles with a potentially out of position rear coil spring. Vehicle production records were used to determine the suspect period.

Similar vehicles not included in this recall were built after the suspect period or were built with an air suspension system.

Vehicle 2: 2021-2023 JEEP GRAND CHEROKEE L

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Dec 05, 2020 - May 31, 2023

Number of potentially involved: 215,433

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Descriptive Information:

Some 2021-2023 MY Jeep Grand Cherokee L vehicles may experience a rear coil spring that may not be correctly installed, allowing the coil spring to come out of position.

The suspect period began on December 5, 2020, when the first suspect vehicle was produced and ended on May 31, 2023, when FCA US no longer shipped vehicles with a potentially out of position rear coil spring. Vehicle production records were used to determine the suspect period.

Similar vehicles not included in this recall were built after the suspect period or were built with an air suspension system.

Vehicle 3: 2022-2023 JEEP GRAND CHEROKEE PHEV

Product Category:

Product Type:

Fuel / Propulsion: Plug-In Hybrid

Production Dates: Aug 04, 2021 - May 31, 2023

Number of potentially involved: 15,471

Descriptive Information:

Some 2022-2023 MY Jeep Grand Cherokee PHEV vehicles may experience a rear coil spring that may not be correctly installed, allowing the coil spring to come out of position.

The suspect period began on August 4, 2021, when the first suspect vehicle was produced and ended on May 31, 2023, when FCA US no longer shipped vehicles with a potentially out of position rear coil spring. Vehicle production records were used to determine the suspect period.

Similar vehicles not included in this recall were built after the suspect period or were built with an air suspension system.

Defect / Noncompliance Description

Description of the defect or noncompliance:

An incorrectly installed rear coil spring may come out of position and, possibly, detach from the vehicle while driving.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A rear coil spring that detaches from the vehicle while driving creates a road hazard to operators and occupants of other vehicles, and can cause a vehicle crash without prior warning and/or may result in injury to other road users.

Description of the cause:

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None

Component Manufacturer

Tier of Supplier:**Supplier Type:****Name:** Airboss**Address:** 2600 Auburn Ct
Auburn Hills MI, 48326**Country:** United States

Involved Components

Component Name 1: Isolator**Component Description:** Lower Spring Isolator**Component Part Number:** 68668244AA

Chronology

- On June 1, 2023, the FCA US determined, through the Vehicle Regulations Committee, that a safety defect exists in certain vehicles resulting in recall NHTSA ID 23V-413/FCA US ID 64A ("64A").
- On September 30, 2025, NHTSA sent FCA US a pre-investigation request identifying 20 complaints made to the Agency regarding coil spring separation after the 64A recall repair had been completed.
- On October 14, 2025, FCA US provided the requested information to NHTSA, including 70 potentially related similar claims mined from internal data.
- On November 20, 2025, the FCA US Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation into some 2021-2023MY Jeep Grand Cherokee, Jeep Grand Cherokee PHEV, and Jeep Grand Cherokee L vehicles that may experience a rear coil spring that detaches from the vehicle after the 64A recall repair had been completed.
- From November 2025 through January 2026, FCA US TSRC met with FCA Engineering to review the issue, to understand the failure mode, review customer records and to determine the suspect population.

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- On January 22, 2026, the FCA US determined, through the Vehicle Regulations Committee, that a safety defect exists in certain vehicles resulting in NHTSA ID 26V-051/FCA US ID 20D ("20D").
- Between July 7, 2026, and July 29, 2026, NHTSA sent FCA US several VOQ complaints and a meeting was held between the agency and FCA US to discuss the issue.
- On July 24, 2026, the FCA US TSRC organization opened a new investigation into some 2021-2023MY Jeep Grand Cherokee, Jeep Grand Cherokee PHEV, and Jeep Grand Cherokee L vehicles that may experience a rear coil spring that detaches from the vehicle after the 64A and 20D recall repairs had been completed.
- As of August 6, 2026, FCA US is aware of 29 customer assistance records, 406 warranty claims, and no field reports potentially relating to this issue for all markets with dates of receipt ranging from July 15, 2023, to July 28, 2026.
- As of August 6, 2026, FCA US is not aware of any accidents or injuries potentially related to this issue for all markets.
- On August 26, 2026, FCA US determined, through the Vehicle Regulations Committee, that a safety defect exists in certain vehicles.

Related NHTSA Recall Number: 23V413, 26V051

Description of Remedy

Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

FCA US will conduct a voluntary safety recall on all affected vehicles to replace both rear coil spring lower isolators.

How remedy component differs from recalled component:

This recall is not related to a part defect but rather an assembly or repair issue where the vehicle may have been manufactured or repaired with an out of position rear coil spring assembly. The remedy will be to replace both rear coil spring lower isolators.

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

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Recall Schedule

Description of recall schedule:

****09/01/2026:** FCA US will notify dealers on or about 09/09/2026 and begin notifying owners on or about 09/29/2026.

Planned Dealer Notification Date: Sep 09, 2026 - Sep 09, 2026

☐ No Dealers

Planned Interim Owner Notification Date: Sep 29, 2026 - Oct 07, 2026

☐ No Owners

Planned Remedy Owner Notification Date:

☐ Phased Recall

Date when VIN will be searchable: Sep 09, 2026