U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 26V555

Manufacturer Name: Jayco, Inc.
Submission Date: Nov 06, 2026
NHTSA Recall No.: 26V555
Manufacturer Recall No.: 9903667

Manufacturer Information

Manufacturer Name: Jayco, Inc.
Address: 903 South Main Street
PO Box 460
Middlebury IN, 46540

Population

Total number of potentially involved: 20
Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2027-2027 JAYCO MELBOURNE PRESTIGE
Product Category: Buses, Medium & Heavy Vehicles
Product Type: Recreational Vehicle
Fuel / Propulsion: Compression Ignition Fuel
Production Dates: Jul 23, 2026 - Sep 30, 2026
Number of potentially involved: 8
Descriptive Information:
Jayco Inc. has determined the population from our production records.

Vehicle 2: 2027-2027 ENTEGRA QWEST
Product Category: Buses, Medium & Heavy Vehicles
Product Type: Recreational Vehicle
Fuel / Propulsion: Compression Ignition Fuel
Production Dates: Jul 13, 2026 - Sep 25, 2026
Number of potentially involved: 12
Descriptive Information:
Jayco Inc. has determined the population from our production records.

Defect / Noncompliance Description

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Description of the defect or noncompliance:

The Jokon harness was made incorrectly by the supplier and contains a 10 ohm resistor instead of a 100 Ohm resistor.

FMVSS1: 101 - Control and displays

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

An incorrectly made Jokon harness could result in a taillight warning displayed on the dash when the taillights are actually functioning properly. This could cause confusion for the retail owner and could result in a collision.

Description of the cause:

The Jokon harness supplier made the harness incorrectly due to an assembly error.

Identification of any warning that can occur:

The Mercedes dash indicates a "no taillight" warning.

Component Manufacturer

Tier of Supplier: Tier 2

Supplier Type: Distributor

Name: Quality Plastics & Engineering

Address: 2507 Decio Dr
Elkhart IN, 46514

Country: United States

Involved Components

Component Name 1: HARNESS,TLT JOKON SPNTR (ZL,ZM,ZR)

Component Description: HARNESS,TLT JOKON SPNTR (ZL,ZM,ZR)

Component Part Number: 2101870

Chronology

8/6/26: Customer Service discovered that the production units have the 10 ohm resistors instead of the 100 ohm resistor on the Jokon Harness. Engineering informed Compliance via email of the concern and

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the 11 units that have this concern.

8/10/26: The incident was reviewed by the Warranty Incident Review Committee (WIRC). The WIRC Committee agreed to elevate the incident to the Corrective and Preventive Action Committee (CPAC)

8/19/26: The Corrective and Preventive Action Committee (CPAC) met to review the incident and decided to elevate the matter to the Safety Steering Committee (SSC).

8/27/26: The Safety Steering Committee (SSC) met and voted in favor of proceeding with a noncompliance recall for failure to comply with the requirements of 49 CFR § 571.101, specifically sections S5.3.1(a) and S5.3.1(b), regarding illumination timing.

10.21.26: It was confirmed by production that additional units could have the 10 ohm resister installed instead of the correct 100 ohm resister. This was a continuing of the issue presented to Compliance on 8/6/26 where the supplier sent the incorrect resister to production.

10/26/26: A new incident was reviewed by the Warranty Incident Review Committee (WIRC). The WIRC Committee agreed to elevate the incident to the Corrective and Preventive Action Committee (CPAC)

11/4/26: The Corrective and Preventive Action Committee (CPAC) met to review the incident and agreed with the adding of the additional units to 26V-555.

Related NHTSA Recall Number: 26V360

Description of Remedy

Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Replacement of the taillight harness with a correctly made harness.

How remedy component differs from recalled component:

The correctly made harness has the correct resistor for the taillights.

Identify how/when recall condition was corrected in production:

Current production vehicles have a correctly made harness.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

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Description of recall schedule:

Jayco will notify its dealers and affected retail owners.

Planned Dealer Notification Date: Sep 30, 2026 - Sep 30, 2026 ☐ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Sep 30, 2026 - Sep 30, 2026 ☐ Phased Recall

Date when VIN will be searchable: Sep 30, 2026