U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 26V531

Manufacturer Name: Chrysler (FCA US, LLC)
Submission Date: Oct 20, 2026
NHTSA Recall No.: 26V531
Manufacturer Recall No.: 78D

Manufacturer Information

Manufacturer Name: Chrysler (FCA US, LLC)
Address: 800 Chrysler Drive
CIMS 482-00-91
Auburn Hills MI, 48326-2757

Population

Total number of potentially involved: 844,028
Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 RAM 1500
Product Category: Light Vehicles
Product Type:
Fuel / Propulsion:
Production Dates: Apr 09, 2025 - Jul 21, 2026
Number of potentially involved: 211,114

Descriptive Information:
Some 2026 MY Ram 1500 vehicles were built with a radio software that may prevent the rearview camera image from displaying.

The suspect period began on April 9, 2025, when the first 2026 MY vehicle was produced and ended on July 21, 2026, when the last suspect 2026 MY vehicle was produced. The suspect population was determined using vehicle production and engineering change records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 2: 2026-2026 JEEP GRAND WAGONEER
Product Category: Light Vehicles
Product Type:
Fuel / Propulsion:
Production Dates: Jun 10, 2025 - May 18, 2026
Number of potentially involved: 26,225

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Descriptive Information:

Some 2026 MY Jeep Grand Wagoneer vehicles were built with a radio software that may prevent the rearview camera image from displaying.

The suspect period began on June 10, 2025, when the first 2026 MY vehicle was produced and ended on May 18, 2026, when the last suspect 2026 MY vehicle was produced. The suspect population was determined using vehicle production and engineering change records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 3: 2026-2026 JEEP COMPASS

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Feb 10, 2026 - Jul 29, 2026

Number of potentially involved: 4,119

Descriptive Information:

Some 2026 MY Jeep Compass vehicles were built with a radio software that may prevent the rearview camera image from displaying.

The suspect period began on February 10, 2026, when the first 2026 MY vehicle was produced and ended on July 29, 2026, when the last suspect 2026 MY vehicle was produced. The suspect population was determined using vehicle production and engineering change records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 4: 2026-2026 JEEP CHEROKEE

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 09, 2025 - Aug 05, 2026

Number of potentially involved: 33,047

Descriptive Information:

Some 2026 MY Jeep Cherokee vehicles were built with a radio software that may prevent the rearview camera image from displaying.

The suspect period began on June 9, 2025, when the first 2026 MY vehicle was produced and ended on August 5, 2026, when the last suspect 2026 MY vehicle was produced. The suspect population was determined using vehicle production and engineering change records.

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Similar vehicles not included in this recall were built after the suspect period.

Vehicle 5: 2026-2027 CHRYSLER PACIFICA

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 04, 2025 - Jul 23, 2026

Number of potentially involved: 131,681

Descriptive Information:

Some 2026-2027 MY Chrysler Pacifica vehicles were built with a radio software that may prevent the rearview camera image from displaying.

The suspect period began on June 4, 2025, when the first 2026 MY vehicle was produced and ended on July 23, 2026, when the last suspect 2027 MY vehicle was produced. The suspect population was determined using vehicle production and engineering change records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 6: 2026-2026 CHRYSLER PACIFICA PLUG-IN HYBRID

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Plug-In Hybrid

Production Dates: Jun 04, 2025 - Dec 18, 2025

Number of potentially involved: 444

Descriptive Information:

Some 2026 MY Chrysler Pacifica Plug-in Hybrid Electric Vehicles ("PHEV") were built with a radio software that may prevent the rearview camera image from displaying.

The suspect period began on June 4, 2025, when the first 2026 MY vehicle was produced and ended on December 18, 2025, when the last suspect 2026 MY vehicle was produced. The suspect population was determined using vehicle production and engineering change records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 7: 2026-2026 JEEP GRAND CHEROKEE L

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

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Production Dates: Jun 03, 2025 - May 20, 2026

Number of potentially involved: 22,950

Descriptive Information:

Some 2026 MY Jeep Grand Cherokee L vehicles were built with a radio software that may prevent the rearview camera image from displaying.

The suspect period began on June 3, 2025, when the first 2026 MY vehicle was produced and ended on May 20, 2026, when the last suspect 2026 MY vehicle was produced. The suspect population was determined using vehicle production and engineering change records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 8: 2026-2026 RAM PROMASTER

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: May 26, 2025 - Jul 30, 2026

Number of potentially involved: 5,539

Descriptive Information:

Some 2026 MY Ram ProMaster vehicles were built with a radio software that may prevent the rearview camera image from displaying.

The suspect period began on May 26, 2025, when the first 2026 MY vehicle was produced and ended on July 30, 2026, when the last suspect 2026 MY vehicle was produced. The suspect population was determined using vehicle production and engineering change records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 9: 2026-2026 CHRYSLER VOYAGER

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jul 16, 2025 - Apr 27, 2026

Number of potentially involved: 14,077

Descriptive Information:

Some 2026 MY Chrysler Voyager vehicles were built with a radio software that may prevent the rearview camera image from displaying.

The suspect period began on July 16, 2025, when the first 2026 MY vehicle was produced and ended on April 27, 2026, when the last suspect 2026 MY vehicle was produced. The suspect population was determined using vehicle production and engineering change records.

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Similar vehicles not included in this recall were built after the suspect period.

Vehicle 10: 2026-2026 JEEP WRANGLER

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 25, 2025 - Jul 29, 2026

Number of potentially involved: 170,033

Descriptive Information:

Some 2026 MY Jeep Wrangler vehicles were built with a radio software that may prevent the rearview camera image from displaying.

The suspect period began on June 25, 2025, when the first 2026 MY vehicle was produced and ended on July 29, 2026, when the last suspect 2026 MY vehicle was produced. The suspect population was determined using vehicle production and engineering change records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 11: 2026-2026 JEEP GRAND WAGONEER L

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 16, 2025 - May 18, 2026

Number of potentially involved: 10,379

Descriptive Information:

Some 2026 MY Jeep Grand Wagoneer L vehicles were built with a radio software that may prevent the rearview camera image from displaying.

The suspect period began on June 16, 2025, when the first 2026 MY vehicle was produced and ended on May 18, 2026, when the last suspect 2026 MY vehicle was produced. The suspect population was determined using vehicle production records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 12: 2026-2026 RAM 2500

Product Category: Light Vehicles

Product Type:

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Fuel / Propulsion:

Production Dates: May 06, 2025 - Jul 17, 2026

Number of potentially involved: 108,805

Descriptive Information:

Some 2026 MY Ram 2500 vehicles were built with a radio software that may prevent the rearview camera image from displaying.

The suspect period began on May 6, 2025, when the first 2026 MY vehicle was produced and ended on July 17, 2026, when the last suspect 2026 MY vehicle was produced. The suspect population was determined using vehicle production and engineering change records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 13: 2026-2026 JEEP GRAND CHEROKEE

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: May 22, 2025 - May 29, 2026

Number of potentially involved: 49,036

Descriptive Information:

Some 2026 MY Jeep Grand Cherokee vehicles were built with a radio software that may prevent the rearview camera image from displaying.

The suspect period began on May 22, 2025, when the first 2026 MY vehicle was produced and ended on May 29, 2026, when the last suspect 2026 MY vehicle was produced. The suspect population was determined using vehicle production and engineering change records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 14: 2026-2026 JEEP GLADIATOR

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jul 23, 2025 - Jul 14, 2026

Number of potentially involved: 39,738

Descriptive Information:

Some 2026 MY Jeep Gladiator vehicles were built with a radio software that may prevent the rearview camera image from displaying.

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The suspect period began on July 23, 2025, when the first 2026 MY vehicle was produced and ended on July 14, 2026, when the last suspect 2026 MY vehicle was produced. The suspect population was determined using vehicle production and engineering change records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 15: 2026-2027 DODGE CHARGER

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: May 14, 2025 - Jul 23, 2026

Number of potentially involved: 16,838

Descriptive Information:

Some 2026-2027 MY Dodge Charger vehicles were built with a radio software that may prevent the rearview camera image from displaying.

The suspect period began on May 14, 2025, when the first 2026 MY vehicle was produced and ended on July 23, 2026, when the last suspect 2027 MY vehicle was produced. The suspect population was determined using vehicle production and engineering change records.

Similar vehicles not included in this recall were built after the suspect period.

Vehicle 16: 2026-2026 RAM PROMASTER EV

Product Category:

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: Oct 02, 2025 - Oct 13, 2025

Number of potentially involved: 3

Descriptive Information:

Some 2026 MY Ram ProMaster Electric Vehicles ("EV") were built with a radio software that may prevent the rearview camera image from displaying.

The suspect period began on October 2, 2025, when the first 2026 MY vehicle was produced and ended on October 13, 2025, when the last suspect 2026 MY vehicle was produced. The suspect population was determined using vehicle production and engineering change records.

Similar vehicles not included in this recall were built after the suspect period.

Defect / Noncompliance Description

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Description of the defect or noncompliance:

Federal Motor Vehicle Safety Standard ("FMVSS") No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected..." and apply to other markets via direct reference to FMVSS or are implied via free trade agreements. Suspect vehicles may not display the rearview image during a backing event.

FMVSS1: 111 - Rear visibility

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

The suspect radio software may prevent the rearview image from displaying in a backing event. Failure to display a rearview image can increase the risk of a crash.

Description of the cause:

Identification of any warning that can occur:

None.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Harman Becker Automotive Systems Inc.

Address: 30001 Cabot Drive
Novi MI, 48377

Country: United States

Involved Components

Component Name 1: Radio

Component Description: Radio

Component Part Number: See FCA US LLC Recall Part Numbers-78D-08132026.pdf

Chronology

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- On May 7, 2026, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation into a potential issue related to a loss of rearview image display on some 2026 MY Ram 1500/2500/ProMaster/ProMaster EV, Jeep Compass/ Gladiator/ Wrangler/ Grand Cherokee/ Grand Cherokee L/ Grand Wagoneer/ Grand Wagoneer L/ Cherokee and 2026-2027 MY Chrysler Pacifica/ Pacifica PHEV/ Voyager, Dodge Charger vehicles.
- During May and June 2026, FCA US TSRC and FCA US Engineering reviewed warranty data, field records, vehicle production records and customer assistance records to understand potential customer consequence.
- On July 15, 2026, FCA US TSRC organization recognized an issue existed on certain vehicles related to the rearview image not being displayed, potentially resulting in a noncompliance with FMVSS No.111.
- On August 06, 2026, FCA US determined, through the Vehicle Regulations Committee, that a noncompliance to FMVSS No. 111 exists in certain vehicles.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software, Software OTA

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

FCA will conduct a voluntary safety recall on all affected vehicles to update the radio software. Vehicles will be updated either via firmware Over-The-Air, if capable/available, or via USB at the dealer.

How remedy component differs from recalled component:

The remedy is updated radio software.

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

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**08/13/2026: FCA US will notify dealers on or about 08/20/2026 and begin notifying owners on or about 09/01/2026.

Planned Dealer Notification Date: Aug 20, 2026 - Aug 20, 2026 ☐ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Sep 01, 2026 - Sep 25, 2026 ☐ Phased Recall

Date when VIN will be searchable: Aug 20, 2026