



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V521

Manufacturer Name: Marion Body Works Inc.

Submission Date: Aug 10, 2026

NHTSA Recall No.: 26V521

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: Marion Body Works Inc.

Address: 211 West Ramsdell St.
Marion WI, 54950

Total number of potentially involved: 2

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 MARION BODY WORKS F&E APPARATUS

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Emergency Vehicle

Fuel / Propulsion:

Production Dates: Mar 01, 2026 - Mar 20, 2026

Number of potentially involved: 2

Descriptive Information:

Recall population determined by testing that was run for a new product release where this issue was not detected prior to March 01, 2025, so that is the start date. Shipments were stopped so that sets the end date of the population. Marion Body Works identified which vehicles the vendor provided SN's were installed on.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The UV800 is a programmable user interface (UI) device that can be used in emergency vehicle applications to control accessory functions and vocational sub systems such as firefighting pump and other vocational features. The UI may exhibit an intermittent condition where either (1) a touch response issue where certain zones of the touch screen may not respond to the user or (2) fail to boot up when powered. In either case, turning the power to the UI and/or the vehicle to off and on again clears the issue.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Part 573 Safety Recall Report

26V521

If the UI exhibits one of the described conditions, and there are not redundant controls, functions including fire pump operation may be impaired, increasing the risk of injury to operators in an emergency situation.

Description of the cause:

Root cause is being researched. Preliminary results indicate two root causes. one is an issue that affects the touch processor start up calibration sequence and it appears that may be resolved with a software update. Second appears to be a hardware issue which may require a hardware solution. The hardware solution is the addition of a watchdog device to make sure the affected screens start up properly.

Identification of any warning that can occur:

There are no specific warnings that occur prior to the failure. In the case of a failure to boot up, the UI screen will be blank. Checking the screens at power up is one way to determine if they have an issue.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: Other

Name: Hale Products

Address: 607 NW 27th Avenue
Ocala FL, 34475

Country: United States

Involved Components

Component Name 1: Enovation Powervision PV700

Component Description: Touch Screen Display User Interface

Component Part Number: 78700651

Chronology

April 26, 2026 Weldon, an Akron Brass Company brand filed a part 573 recall resulting in NHTSA 26E020 regarding the same Enovation Controls touch screen user interface as noticed here. Hale Products is one of the Weldon customers of the same Enovation controls screen.

May 8, 2026 Hale Products Inc tested to determine that the same screen issues apply to Hale products that utilize different firmware which could have impacted or prevented the issue.

May 10, 2026 Based on test results and Weldon recall Hale started a draft part 573 notice NHTSA portal.

Part 573 Safety Recall Report

26V521

May13, 2026 Hale researched the systems shipped that used the effected display and the qty affected and submitted the part 573 recall.

July 30, 2026 Marion Body Works was notified that two trucks that we built had components affected by this recall installed on them. We identified which units those were and began the process of submitting the recall so we can notify our customers of the defect on their trucks.

Related NHTSA Recall Number: 26E030

Description of Remedy

Remedy Type: Repair

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Hale Products will arrange the installation of an Enovation Controls Inc firmware update to remedy the touch reliability issue found on this population of screens and the installation of a Class 1 watchdog to make sure the Enovation screen starts up. Vehicle OEMs who have installed the equipment will have a recall document directed to them as they are the purchasers of this product, and vehicle owners will receive the remedy. If vehicle OEM elects to have Hale install the remedy, then the OEM will need to provide the vehicle owner contact information.

How remedy component differs from recalled component:

The remedy components will have a decal applied after the Enovation firmware is installed. The second part of the remedy, the Class 1 watchdog is visibility installed behind the screen and is visually obvious and this will be shown in the remedy installation instructions.

Identify how/when recall condition was corrected in production:

The same remedy to be installed on vehicles delivered to the field is applied to production. Production shipments were halted in April as the company researched the issue. Production scheduled to restart week of May 11 with Enovation Controls screens that have the remedy installed.

Reimbursement Plan

Description of reimbursement program:

Any units exhibiting the condition prior to the recall would have been covered under warranty. For any labor costs not covered under warranty, customers should contact Hale Products directly to seek reimbursement.

Period of reimbursement:

There is no prescribed limit on the time frame to submit a reimbursement request.

Costs to be reimbursed:

the remedy kit is supplied free of charge and the labor reimbursement is 1 hour even through the estimated remedy installation time is less than 1/2 hour. This extra time covers vehicle to vehicle

Part 573 Safety Recall Report

26V521

variation.

Address for reimbursement claims:

607 NW 27th Avenue
Ocala FL, 34475

Recall Schedule

Description of recall schedule:

Hale Products contacts the OEM vehicle manufacturers who purchased the affected devices to determine what support they need to execute the recall. If the OEM provides the vehicle owner information then Hale shall send owner letters. If the OEM is sending the recall notice, Hale will supply the supporting information and the means to effect the recall as has been past practice when Hale has had to conduct a recall.

Marion Body Works will be sending owner and dealer notifications for the units affected by this recall.

Planned Dealer Notification Date: Aug 12, 2026 - Aug 12, 2026 ☐ No Dealers

Planned Interim Owner Notification Date: Aug 12, 2026 - Aug 12, 2026 ☐ No Owners

Planned Remedy Owner Notification Date: Aug 12, 2026 - Aug 12, 2026 ☐ Phased Recall

Date when VIN will be searchable: