



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V488

Manufacturer Name: Newell Coach Corp.

Submission Date: Jul 31, 2026

NHTSA Recall No.: 26V488

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: Newell Coach Corp.

Address: 3900 North Main Street
Miami OK, 74354

Total number of potentially involved: 51

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2027 Newell Coach P50

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion: Compressed Natural Gas

Production Dates: Jan 11, 2024 - Apr 06, 2026

Number of potentially involved: 51

Descriptive Information:

Our Investigation indicates that certain coaches built with the P50 Body style, with coach vin numbers ending 1800 Through 1850 contain a defect with the steer axel air spring base material. This can cause the base to deform and crack during vehicle operation, potentially causing sudden loss of air pressure and suspension support which could lead to an accident, serious injury, or death.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The change in the base of air spring can cause the base to deform and crack during vehicle operation. This can potentially cause sudden loss of air pressure and suspension support on steer axel air springs.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the air spring fails, the driver can experience sudden loss of air pressure and suspension support

Part 573 Safety Recall Report

26V488

making the air spring rest on bump stops which could lead to an accident, serious injury, or death.

Description of the cause:

At this time, Newell believes that there is a change in the base of the air spring. This can be manufacturer process change, source change, or actual material change itself. The three air springs we sent back to supplier have the same manufacturing date. An additional contributing cause is the amount of surface area supporting the base of air spring.

Identification of any warning that can occur:

Deformation and cracking of the base material of air spring.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Reyco Granning Suspensions

Address: 1205 Industrial Park Dr
Mt. Vernon MO, 65712

Country: United States

Involved Components

Component Name 1: Air Spring

Component Description:

Component Part Number: 715762-00

Chronology

Newell received a report from the driver of coach 1825 who reported his passenger side air spring failed and was riding on the bump stop inside the air spring. We sent out service techs out to replace this on 6/1 and add support plate. Then 1824 had both front air springs fail during road trip and we sent a tech out to replace the air springs and add support plates on 7/6/2026. 7/15/26 1827 had the air spring fail on the driver side. We sent out a tech to replace the air spring and add support plates. After these failures Newell conducted a quality meeting to review these occurrences on 7/22/26. We reviewed the air spring bases that failed and set up a meeting with Reyco to discuss this issue. After this meeting it was determined on 7/23/26 That a possible safety defect existed in the Base of the air spring on coaches 1800-1850. 1851 has a new air spring system and the earliest failure we have recorded is in 1807 and started inspection on 1700 series coaches at the plant and did not see the failure indicators. That's determined to start the recall at 1800.

Part 573 Safety Recall Report

26V488

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect, Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Each coach will have the steer air springs inspected for deformation and/or cracking. If there is any deformation and/or cracking, we will replace the air spring and add a metal plate to help support the base. If there is no deformation and/or cracking, we will add metal plates to help support the base of the air spring.

How remedy component differs from recalled component:

The air spring component will remain the same, however Newell will be adding a 5/16 metal plate to help support the air spring to prevent deformation and/or cracking.

Identify how/when recall condition was corrected in production:

The recall was corrected in production on coach 1851 when we changed air springs to get more travel height out of the spring. We have also taken preventive measure by adding the support plate on productions coaches for additional support for the air spring base.

Reimbursement Plan

Description of reimbursement program:

Allow 2 hours for inspection and installation of plates.

Allow 4 hours for inspection and installation of air springs and plates.

Period of reimbursement:

The period of reimbursement will last until all coaches identified as part of the recall have been inspected and repaired.

Costs to be reimbursed:

Newell will supply the necessary parts and pay the service center or reimburse you if repairs are made outside of Newell Coach. This will also include all repairs made to air springs for recalled coaches before customer notification of recall.

Address for reimbursement claims:

3900 North Main Street
Miami OK, 74354

Recall Schedule

Part 573 Safety Recall Report**26V488****Description of recall schedule:**

Mail out Recall letters August 3rd - FACTORY DIRECT SALES, NO DEALERS TO INFORM.

Planned Dealer Notification Date:☒ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** Aug 03, 2026☐ Phased Recall**Date when VIN will be searchable:**