



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V463

Manufacturer Name: Altec Industries, Inc.

Submission Date: Jul 17, 2026

NHTSA Recall No.: 26V463

Manufacturer Recall No.: CSN-3347

Manufacturer Information

Population

Manufacturer Name: Altec Industries, Inc.

Address: 210 Inverness Center Drive
Birmingham AL, 35242

Total number of potentially involved: 309

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2024-2026 ALTEC AT SERIES

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Feb 01, 2025 - Jun 09, 2026

Number of potentially involved: 309

Descriptive Information:

The recall population was determined from a review of production records.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The turntable rotation bearing fasteners might not have been heat treated in accordance with the required specifications to achieve the specified hardness.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A fastener that does not meet the required hardness specification could stretch or fail prematurely, increasing the load on adjacent fasteners. This may increase the risk of fastener failure and could result in separation of the pedestal and turntable, increasing the risk of death or serious injury to workers and bystanders.

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26V463**Description of the cause:****Identification of any warning that can occur:**

Broken rotation bearing fasteners would be detectable through pre-flight visual inspection or PM torque inspection.

Component Manufacturer

Tier of Supplier: Tier 1**Supplier Type:****Name:** Fastenal**Address:** 1801 Theurer Blvd
Winona MN, 55987**Country:** United States

Involved Components

Component Name 1: Grade 8 Fastener; Cap Screw; Rotation Bearing**Component Description:** Grade 8 Fastener; Cap Screw; Rotation Bearing**Component Part Number:** 990277217

Chronology

On June 9, 2026, Altec Industries identified two instances of stretched fasteners during installation at its Creedmoor Final Assembly Division. During installation, the bolts did not achieve the required torque and were visibly stretched when removed and compared with uninstalled fasteners. Altec opened a root cause investigation and communicated the issue internally.

On June 11, 2026, Altec received additional reports of stretched fasteners and one broken fastener from the same lot. Altec immediately quarantined the suspect lot, placed the affected fasteners on quality hold, and removed the lot from production.

On June 12, 2026, Altec confirmed that kits containing the suspect fasteners had been removed from production and replaced with fasteners from a different lot. Altec also placed a quality hold on the suspect fasteners. On June 17, 2026, a potential field action investigation was initiated to determine whether any nonconforming fasteners from the suspect lot had reached owners.

Between June 16 and June 26, 2026, Altec and Fastenal conducted testing and evaluation of the suspect fasteners. Fastenal hardness testing confirmed that stretched and failed samples from the suspect lot were nonconforming and below the required hardness specification. Altec and Fastenal also developed and validated an audit test method to help identify potentially soft or unhardened fasteners installed on units.

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On June 29, 2026, following discussions with Fastenal, Altec expanded the fastener hold to all campuses for units containing fastener part number 990277217. On July 1, 2026, Fastenal issued an official recall for Fastenal part number 990277217, lot number 519764, head stamp 3125. Altec began inspecting all affected units, removing and replacing fasteners from the suspect lot with verified conforming fasteners, and testing other lots using the approved audit method. This campus inspection and replacement activity concluded on July 16, 2026.

On July 10, 2026, after reviewing the investigation findings and production records, Altec determined that a potential defect was present in certain units and that a field campaign should be completed on units with Fastenal part number 990277217, lot number 519764, head stamp 3125.

Altec identified one potentially related February 2021 warranty claim and one July warranty claim. No other warranty claims or field reports were identified, and Altec is not aware of any accidents, injuries, or deaths related to this issue.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type:

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Altec will issue CSN 3347 to all affected customers requiring them to inspect the rotation fasteners for the affected lot number. If the inspection finds that there is fasteners are from the affect lots Altec will instruct the owner to order a rotation bolt kit and replace the affected fasteners or schedule service with Altec. The recall remedy will be completed free of charge when presented for repair. The Altec Warranty Policy covers the recall remedy including cases requiring reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

How remedy component differs from recalled component:

The replacement fastener kits will include fasteners from a lot that meets the hardness specifications.

Identify how/when recall condition was corrected in production:

All affected units with fasteners from the affected lot were contained and replaced after June 9, 2026.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

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Altec will issue CSN-3347 to the owners of the affected units. Altec does not have a dealer network and issues letters to owners only.

Planned Dealer Notification Date:

☒ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Sep 11, 2026 - Sep 11, 2026 ☐ Phased Recall

Date when VIN will be searchable: