



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V413

Manufacturer Name: Chrysler (FCA US, LLC)

Submission Date: Jun 30, 2026

NHTSA Recall No.: 26V413

Manufacturer Recall No.: 30D

Manufacturer Information

Population

Manufacturer Name: Chrysler (FCA US, LLC)

Address: 800 Chrysler Drive
CIMS 482-00-91
Auburn Hills MI, 48326-
2757

Total number of potentially involved: 7

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2022-2024 JEEP GRAND CHEROKEE

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jul 22, 2024 - Aug 08, 2024

Number of potentially involved: 4

Descriptive Information:

Some 2022 and 2024 MY Jeep Grand Cherokee vehicles may have been built with a shifter module software that may result in a loss of the transmission shift position indication.

The suspect period began on July 22, 2024, when the first vehicle with the suspect shifter module software was produced, and ended on August 8, 2024, when the last vehicle with the suspect shifter module software was produced. The suspect population was determined using engineering release and vehicle production records.

Similar vehicles not included in the recall were built before and after the suspect period or properly indicated the shifter positions at the time of first sale.

Vehicle 2: 2023-2023 JEEP WAGONEER

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Feb 21, 2023 - Feb 21, 2023

Number of potentially involved: 1

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Some 2023 MY Jeep Wagoneer vehicles may have been built with a shifter module software that may result in a loss of the transmission shift position indication.

The suspect period began on February 21, 2023, when the vehicle with the suspect shifter module software was produced. The suspect population was determined using engineering release and vehicle production records.

Similar vehicles not included in the recall were built before and after the suspect period or properly indicated the shifter positions at the time of first sale.

Vehicle 3: 2024-2024 JEEP GRAND CHEROKEE L**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Jul 02, 2024 - Jul 02, 2024**Number of potentially involved:** 1**Descriptive Information:**

Some 2024 MY Jeep Grand Cherokee L vehicles may have been built with a shifter module software that may result in a loss of the transmission shift position indication.

The suspect period began on July 2, 2024, when the vehicle with the suspect shifter module software was produced. The suspect population was determined using engineering release and vehicle production records.

Similar vehicles not included in the recall were built before and after the suspect period or properly indicated the shifter positions at the time of first sale.

Vehicle 4: 2024-2024 JEEP WAGONEER L**Product Category:****Product Type:****Fuel / Propulsion:****Production Dates:** Dec 18, 2023 - Dec 18, 2023**Number of potentially involved:** 1**Descriptive Information:**

Some 2024 MY Jeep Wagoneer L vehicles may have been built with a shifter module software that may result in a loss of the transmission shift position indication.

The suspect period began on December 18, 2023, when the vehicle with the suspect shifter module software was produced. The suspect population was determined using engineering release and vehicle production records.

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Similar vehicles not included in the recall were built before and after the suspect period or properly indicated the shifter positions at the time of first sale.

Defect / Noncompliance Description

Description of the defect or noncompliance:

FMVSS No. 102, Transmission shift position sequence, starter interlock, and transmission braking effect, S3.1.4.1 states: "[] identification of shift position, including the positions in relation to each other and the position selected, shall be displayed in view of the driver []" Suspect vehicles included in this recall may not display the shift positions in relation to each other.

FMVSS1: 102 - Trans shift lever seq/starter interlock/trans braking effect

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A loss of indication of the transmission shift position may cause driver confusion, which can cause a vehicle crash without prior warning.

Description of the cause:

Identification of any warning that can occur:

None prior to failure. Service shifter message is displayed after failure.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: FCA US

Address:

Country:

Involved Components

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26V413**Component Name 1:** Software**Component Description:** Software**Component Part Number:** 7010

Chronology

- On November 04, 2025, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation into some 2022-2024 MY Jeep Grand Cherokee, Grand Cherokee L, Wagoneer, and Wagoneer L vehicles that may have been built with shifters modules that experience a loss of communication with the PRND display module and not indicating the transmission shift positions.
- From November 2025, through June 2026, FCA US TSRC reviewed warranty data, field records, and customer assistance records to understand potential customer consequence and vehicle scope.
- From November 2025, through June 2026, FCA US TSRC held regular meetings with FCA US Engineering, Manufacturing, and Supplier Operations to understand all potential failure modes related to the shifter module display performance.
- On June 10, 2026, FCA US TSRC organization recognized that a vehicle build issue existed on certain vehicles related to a shifter module display not indicating the gear positions and the relationship to each other, potentially resulting in a noncompliance with FMVSS No.102.
- On June 25, 2026, FCA US determined, through the Vehicle Regulations Committee, that a noncompliance to Federal Motor Vehicle Safety Standard No. 102 exists in certain vehicles.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside**Description of remedy program:**

FCA US will conduct a voluntary safety recall on all affected vehicles to update the shifter module software.

How remedy component differs from recalled component:

The remedy is a new revision software.

Identify how/when recall condition was corrected in production:

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Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

****06/30/2026:** FCA US will notify dealers on or about 07/09/2026 and begin notifying owners on or about 08/21/2026.

Planned Dealer Notification Date: Jul 09, 2026 - Jul 09, 2026

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Aug 21, 2026 - Aug 21, 2026

☐ Phased Recall

Date when VIN will be searchable: Jul 09, 2026