



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V409

Manufacturer Name: Altec Industries, Inc.

Submission Date: Jun 26, 2026

NHTSA Recall No.: 26V409

Manufacturer Recall No.: CSN-3335

Manufacturer Information

Population

Manufacturer Name: Altec Industries, Inc.

Address: 210 Inverness Center Drive
Birmingham AL, 35242

Total number of potentially involved: 6

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2023-2025 ALTEC DIGGER DERRICK

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Feb 19, 2023 - Nov 25, 2025

Number of potentially involved: 6

Descriptive Information:

The recall population was determined by reviewing production records for all units built with pole racks. The weight study reports for those units were reviewed for incorrect pole rack calculations, and those missing the correct values were included in the recall.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The vertical center of gravity (VCG) with poles in the pole rack was not calculated to the required Altec standard, resulting in an incorrect pole rack capacity rating being communicated to the vehicle user.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the vehicle pole rack is loaded the vehicle's vertical center of gravity could exceed the Altec-recommended limit. A high vertical center of gravity during braking and cornering could lead to a loss of vehicle control, increasing the risk of a crash.

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Description of the cause:

Identification of any warning that can occur:

There is no warning.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Altec Industries Inc

Address: 2106 South Riverside Road
St. Joseph MO, 64507

Country: United States

Involved Components

Component Name 1: Engineering Weight Study Report

Component Description: Engineering Weight Study Report

Component Part Number:

Chronology

In May 2026, Altec identified a potential issue with a weight study that was not completed correctly. The incorrect weight study allowed the unit to be shipped without the correct reduced pole rack capacities. A root cause investigation was opened. During the root cause analysis, Altec identified that additional units could be affected by incorrect weight studies. On May 27, 2026, a potential field action investigation was initiated to identify field units and the potential risk to owners if the reduced pole rack capacity was not communicated correctly. After identifying the specific jobs that could have been shipped with incorrect ratings, on June 19, 2026, Altec determined that a field action was needed to communicate the risk that, while using the pole rack at full capacity, the vertical center of gravity could exceed the recommended limit on the affected units. No other warranty claims or field reports were identified. There have been no accidents, injuries, or deaths related to this issue.

Related NHTSA Recall Number:

Description of Remedy

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Remedy Type: Inspect, Mail Information/Labels

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

The owner will be provided with a safety alert placard to be installed to inform users of the pole rack's limited on-highway use and capacity. The recall remedy will be completed free of charge when the vehicle is presented for repair. The Altec Warranty Policy covers the recall remedy, including cases requiring reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

How remedy component differs from recalled component:

A placard will be installed to inform the owner of the pole rack's limited on-highway use and capacity.

Identify how/when recall condition was corrected in production:

Weight studies will be completed, evaluating the VCG of the vehicle prior to the vehicle being built. If a pole rack must be limited, it will be placarded.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Altec will issue CSN-3335 to the owners of the affected units. Altec does not have a dealer network and issues letters to owners only.

Planned Dealer Notification Date: ☒ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Aug 21, 2026 - Aug 21, 2026 ☐ Phased Recall

Date when VIN will be searchable: