U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 26V408

Manufacturer Name: Daimler Trucks North America, LLC

Submission Date: Jun 26, 2026

NHTSA Recall No.: 26V408

Manufacturer Recall No.: F1035

Manufacturer Information

Manufacturer Name: Daimler Trucks North America, LLC

Address: 4747 N. Channel Avenue
Portland OR, 97217-3849

Population

Total number of potentially involved: 37

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2027 THOMAS BUILT BUSES SAF-T-LINER HDX2

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Other

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Jul 10, 2025 - Nov 21, 2025

Number of potentially involved: 37

Descriptive Information:

The recall population includes limited number of model year 2026 and 2027 Thomas Built Buses (TBB) Saf-T-Liner HDX 2 and Saf-T-Liner EFX 2 buses produced on or after March 5th, 2025 equipped with a battery-operated entrance door solenoid system. Vehicles outside of the recall population do not use the battery-operated entrance door solenoid system.

Defect / Noncompliance Description

Description of the defect or noncompliance:

A defect, which relates to motor vehicle safety, exists in certain model year 2026 and 2027 Thomas Built Buses (TBB) Saf-T-Liner HDX 2 and Saf-T-Liner EFX 2 buses equipped with a battery-operated entrance door solenoid system. The vehicles have a driver-operated entrance door switch and a timer relay used to prevent battery drain from the solenoid. An incompatibility between certain door electronic components could prevent the door from responding to the operator’s input via the door switch.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

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If this condition occurs, the entrance door may not respond to driver's commands. If the entrance door does not respond to driver's commands, this may increase the risk of injury to vehicle occupants in the event of a crash.

Description of the cause:

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Daimler Truck North America

Address: TEC, 4747 N Channel Ave
Portland OR, 97217

Country: United States

Involved Components

Component Name 1: Relay

Component Description: RELAY - TIME DELAY OFF 12 MIN, 10A

Component Part Number: TBB 251008

Chronology

Following feedback from a dealer about a potential issue with the entrance door, on May 27, 2026, DTNA initiated a review of the issue. On May 30, 2026, vehicles at the manufacturing facility were placed in containment as a precaution. From June 2 to June 16, 2026, DTNA engineering teams evaluated door system performance and confirmed the condition described by the dealer could be reproduced under defined operating sequences. From June 15 to June 22, 2026, DTNA conducted warranty claims and field report analysis, which identified some potentially related reports. Through continued analysis, engineering determined the condition was caused by improper timer relay behavior and identified a design incompatibility between a relay requiring a momentary input signal and a maintained-contact door switch. On June 24, 2026, DTNA determined that a defect related to motor vehicle safety may exist. DTNA is aware of 6 warranty claims and 1 field report which may be related with this issue. DTNA is not aware of any reports of injury or death potentially related to this issue as of the date of this recall.

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On July 30, 2026, DTNA updated its Defect Information Report to include a description of the recall remedy.

On August 25, 2026, DTNA further amended the Defect Information report by updating the description of the recall remedy, listing the planned interim owner notification dates, and updating the planned final owner notification dates.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

A Daimler Truck North America authorized service facility will remedy the affected buses by replacing the door relay associated with the entrance door system. Repairs will be performed free of charge by Daimler Truck North America authorized service facilities. Details of the reimbursement plan will be included in the owner's notification letter. Owners are directed to seek reimbursement through authorized dealers.

How remedy component differs from recalled component:

The remedy door relay incorporates a revised design and functionality to allow the entrance door to respond to the operator's input from the door switch.

Identify how/when recall condition was corrected in production:

The updated entrance door system wiring configuration was introduced in new vehicle production as of approximately mid-June 2026. Vehicles with the prior entrance door wiring configuration will be held at the production facility until they are reworked.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Customer notification will be made by first class mail using Daimler Trucks North America records to

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determine the customers affected.

Planned Dealer Notification Date: Jul 16, 2026 - Jul 16, 2026 ☐ No Dealers

Planned Interim Owner Notification Date: Aug 25, 2026 - Aug 25, 2026 ☐ No Owners

Planned Remedy Owner Notification Date: Oct 26, 2026 - Oct 26, 2026 ☐ Phased Recall

Date when VIN will be searchable: