



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 26V406

**Manufacturer Name:** Diamond Coach Corporation

**Submission Date:** Jun 26, 2026

**NHTSA Recall No.:** 26V406

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** Diamond Coach Corporation

**Address:** 2305 US Highway 59  
Oswego KS, 67356

**Total number of potentially involved:** 38

**Estimated percentage with defect:** 2%

### Vehicle Information

**Vehicle 1:** 2026-2026 Diamond Coach VIP

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Coach

**Fuel / Propulsion:**

**Production Dates:** Jan 01, 2026 - Mar 31, 2026

**Number of potentially involved:** 31

**Descriptive Information:**

The defective retractors were shipped from Q'Straint to Diamond Coach 11/11/25- 02/17/26. These retractors were installed in our units from 12/1/25 - 03/31/26. Q'Straint QRT-360 wheelchair securement retractors installed before and after these dates do not contain this defect.

**Vehicle 2:** 2025-2025 DIAMOND COACH VIP

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Dec 01, 2025 - Dec 31, 2025

**Number of potentially involved:** 7

**Descriptive Information:**

The defective retractors were shipped from Q'Straint to Diamond Coach 11/11/25- 02/17/26. These retractors were installed in our units from 12/1/25 - 03/31/26. Q'Straint QRT-360 wheelchair securement retractors installed before and after these dates do not contain this defect.

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## Defect / Noncompliance Description

**Description of the defect or noncompliance:**

Q'Straint has determined that a defect which relates to motor vehicle safety exists in certain retractor products shipped from 11/11/25 - 02/17/26. Not all the retractors shipped during this period contain this defect. The affected retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor. If this should occur, a wheelchair may be inadequately restrained, and the wheelchair occupant could be injured in the event of a crash.

**FMVSS1:****FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

The retractors in the affected restraints may fail to lock, preventing proper wheelchair securement. If this occurs while the vehicle is in motion, the unsecured wheelchair may shift, posing a safety risk to occupants.

**Description of the cause:****Identification of any warning that can occur:**

## Component Manufacturer

**Tier of Supplier:****Supplier Type:** OEM**Name:** Q'Straint**Address:** Fort Lauderdale FL**Country:** United States

## Involved Components

**Component Name 1:** QRT-360**Component Description:** Wheelchair Securement Retractor**Component Part Number:** Q011002

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## Chronology

Diamond Coach was notified by NHTSA on June 22, 2026 that Q'Straint had identified Diamond Coach as a purchaser of equipment involved with recall 26E022.

**Related NHTSA Recall Number:** 26E022

## Description of Remedy

**Remedy Type:** Replace

**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside

**Description of remedy program:**

Diamond Coach will notify the owners of the 38 Diamond Coach VIP vehicles that had the suspect QRT-360 retractors installed in them and forward a copy of the 26E022 recall initiated by Q'Straint along with the associated Field Service Bulletin. The Q'Straint Field Service Bulletin includes instructions on how to easily identify the subject product, detailed directions on the return process, and Q'Straint will be providing immediate product replacement at no charge.

**How remedy component differs from recalled component:**

The remedy product will automatically lock.

**Identify how/when recall condition was corrected in production:**

## Reimbursement Plan

## Recall Schedule

**Description of recall schedule:**

**Planned Dealer Notification Date:** Aug 25, 2026 - Aug 25, 2026

☐ No Dealers

**Planned Interim Owner Notification Date:**

☐ No Owners

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**Planned Remedy Owner Notification Date:** Aug 25, 2026 - Aug 25, 2026 ☐ Phased Recall

**Date when VIN will be searchable:**